

ETR Disability Resource Directory

A Community Resource Directory
for Job Seekers and Employers

Employment and Training Resources
275 Prospect Street, PO Box 740
Norwood, MA 02062
Tel: (781) 769-4120, Fax: (781) 551-9648
www.etrcc.com

ETR DISABILITY RESOURCE DIRECTORY

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This is the first version of the directory. Updates will be provided twice a year to insure that the data are correct and current. If you find any errors in the information provided or would like ETR to include additional resources, please contact Art Gallagher at his email: agallagher@detma.org.

Many thanks to the numerous ETR staff members who reviewed early drafts of this directory. Their comments and suggestions were greatly appreciated.

Designed and Compiled by Arthur Gallagher, Disability Program Navigator

Tel: (781) 769-4120, Fax: (781) 551-9648

Email: agallagher@detma.org

ADA/Adaptive Technology

ADA/Adaptive Technology

A Guide to Making Documents Accessible to People Who Are Blind or Visually Impaired

American Council of the Blind

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.acb.org/accessible-formats.html>

Notes: This document contains comprehensive information on how to make print and electronic information available to people with visual impairments in a variety of accessible formats.

ABLEDATA - Your source for assistive technology information

Address: 8630 Fenton Street, Suite 930

City: Silver Spring **State:** MD **Zip Code** 20910-

Phone: (800) 227-0216 **Fax** (306) 608-8958 **TTY** (306) 608-8912

URL: <http://www.abledata.com/>

Notes: ABLEDATA provides objective information about assistive technology products and rehabilitation equipment available from domestic and international sources. Although ABLEDATA does not sell any products, it can help you locate the companies that do.

ADA - A Guide for People with Disabilities Seeking Employment

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.usdoj.gov/crt/ada/workta.htm>

Notes: This web site provides information on the Americans with Disabilities Act (ADA) for people with disabilities seeking employment.

ADA Handbook

The U.S. Equal Employment Opportunity Commission

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.eeoc.gov/ada/adahandbook.html>

Notes: This web site provides a comprehensive handbook on the Americans with Disabilities Act (ADA).

ADA/Adaptive Technology

ADA Technical Assistance Manual

The U.S. Equal Employment Opportunity Commission

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.jan.wvu.edu/links/ADAtam1.html>

Notes: The Manual was designed to help employers, other covered entities, and persons with disabilities learn about their obligations and rights under the employment provisions of the Americans with Disabilities Act (Title I of the ADA).

Adaptive Technology Consulting (ATC)

Address: 102 Bridge Road

City: Salisbury **State:** MA **Zip Code** 01952-

Phone: (401) 374-7972 **Fax** _____ **TTY** _____

URL: <http://www.adaptivetech.net/>

Notes: Adaptive Technology Consulting provides solutions for working around the inconvenience of: Blindness, Low Vision, and Learning Disabilities. ATC can increase independence and self-esteem by giving people who are blind, low vision, or learning disabled the freedom to access and create print or electronic information.

Alliance for Technology Access (ATA)

Address: 1304 Southpoint Blvd., Suite 240

City: Petaluma **State:** CA **Zip Code** 94954-

Phone: (707) 778-3011 **Fax** (707) 765-2080 **TTY** (707) 778-3015

URL: <http://www.ataccess.org/default.html>

Notes: The Alliance for Technology Access (ATA) is the national network of community-based Resource Centers, Developers, Vendors, and Associates dedicated to providing information and support services to children and adults with disabilities, and increasing their use of standard, assistive, and information technologies.

Assistive Technology Exchange in New England

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.getatstuff.org/>

Notes: The goal of getATstuff is to help get Assistive Technology devices that are no longer being used into the hands of people who need and can benefit from them. At this web site you can look for or list Assistive Technology devices for sale or for free.

ADA/Adaptive Technology

Cambium Learning Technologies

Address: 100 Crosby Drive

City: Bedford **State:** MA **Zip Code** 01730-

Phone: (781) 276-0652 **Fax** (781) 276-0650 **TTY**

URL: <http://www.cambiumlearningtechnologies.com>

Notes: Cambium Learning Technologies, a division of Cambium Learning, Inc., is made up of three educational technology companies dedicated to helping educators raise the achievement of challenged learners. These companies include: IntelliTools, Inc., Kurzweil Educational Systems, Inc., and Acceleration Station.

DO-IT

Disabilities, Opportunities, Internetworking, and Technology

Address: University of Washington, Box 355670

City: Seattle **State:** WA **Zip Code** 98195-5670

Phone: (206) 685-3648 **Fax** (206) 221-4171 **TTY** (206) 685-3648

URL: <http://www.washington.edu/doit/>

Notes: DO-IT serves to increase the participation of individuals with disabilities in challenging academic programs and careers. It promotes the use of computer and networking technologies to increase independence, productivity, and participation in education and employment.

Employment and Disability: An Internet Primer

Cornell University

Address: Catherwood Library, Ives Hall

City: Ithaca **State:** NY **Zip Code** 14853-

Phone: (607) 255-5435 **Fax** **TTY**

URL: <http://www.ilr.cornell.edu/library/research/subjectGuides/employmentAndDisability>.

Notes: This guide provides links to information relevant to the effect disabilities can have on workers and the workplace, as well as governmental and institutional efforts to combat discrimination on the basis of disabilities.

Job Accommodation Network (JAN)

Address: PO Box 6080

City: Morgantown **State:** WV **Zip Code** 26506-6080

Phone: (800) 526-7234 **Fax** (304) 293-5407 **TTY** (800) 526-7234

URL: <http://www.jan.wvu.edu/>

Notes: JAN is a free consulting service designed to increase the employability of people with disabilities by: 1) providing individualized worksite accommodations solutions, 2) providing technical assistance regarding the ADA and other disability related legislation, and 3) educating callers about self-employment options.

ADA/Adaptive Technology

Massachusetts Assistive Technology Partnership (MATP)

Children's Hospital

Address: 1295 Boylston Street; Suite 310

City: Boston **State:** MA **Zip Code** 02215-

Phone: (617) 355-7820 **Fax** (617) 355-6345 **TTY** (617) 355-7301

URL: <http://www.matp.org>

Notes: The Massachusetts Assistive Technology project helps people with disabilities get access to assistive technology to help them in their everyday lives. MATP provides information and referral on products, services, and funding sources related to assistive technology.

National Assistive Technology Technical Assistance Partnership (NATTAP)

Address: 1700 North Moore Street, Suite 1540

City: Arlington **State:** VA **Zip Code** 22209-1903

Phone: (703) 524-6686 **Fax** (703) 524-6630 **TTY** (703) 524-6639

URL: <http://www.resna.org/taproject>

Notes: The Technical Assistance Project is funded under a grant from the Rehabilitation Services Administration(RSA), U.S. Department of Education. It's purpose is to assist in reducing barriers and increasing access to assistive technology (AT) devices and services for consumers with disabilities of all ages. The project also provides technical assistance in the areas related to universal design, state procurement actions, and funding of AT.

New England ADA and Accessible IT Center

Address: 180-200 Portland Street, Suite 1

City: Boston **State:** MA **Zip Code** 02114-

Phone: (617) 695-1225 **Fax** (617) 482-8099 **TTY** (617) 695-1225

URL: <http://adaptiveenvironments.org/neada/site/home>

Notes: The DBTAC-New England ADA Center is one of ten regional Disability and Business Technical Assistance Centers (DBTAC) funded by the National Institute on Disability and Rehabilitation Research (NIDRR) that comprises a nation-wide infrastructure to support voluntary compliance with the Americans with Disabilities Act.

Associations

Associations

American Association of People with Disabilities (AAPD)

Address: 1629 K Street NW, Suite 503

City: Washington **State:** DC **Zip Code** 20006-

Phone: (800) 840-8844 **Fax** **TTY** (800) 840-8844

URL: <http://www.aapd.com/index.php>

Notes: AAPD is the largest national nonprofit cross-disability member organization in the United States, dedicated to ensuring economic self-sufficiency and political empowerment for the more than 56 million Americans with disabilities. AAPD works in coalition with other disability organizations for the full implementation and enforcement of disability nondiscrimination laws, particularly the Americans with Disabilities Act (ADA) of 1990 and the Rehabilitation Act of 1973.

American Council of the Blind

Address: 1155 15th Street, NW, Suite 1004

City: Washington **State:** DC **Zip Code** 20005-

Phone: (202) 467-5081 **Fax** (202) 467-5085 **TTY**

URL: <http://www.acb.org>

Notes: The American Council of the Blind is the nation's leading membership organization of blind and visually impaired people. It was founded in 1961 and incorporated in the District of Columbia. The Council strives to improve the well-being of all blind and visually impaired people by serving as a representative national organization of blind people, encouraging and assisting all blind persons to develop their abilities, and conducting a public education program to promote greater understanding of blindness and the capabilities of blind people.

Asperger's Association of New England (AANE)

Address: 182 Main Street

City: Watertown **State:** MA **Zip Code** 02472-

Phone: (617) 393-3824 **Fax** (617) 393-3827 **TTY**

URL: <http://users.rcn.com/aane12/>

Notes: The Asperger's Association of New England (AANE) is made up of individuals with Asperger's Syndrome (AS), their families, friends and professionals. We are dedicated to improving the quality of life for people with AS and related conditions. AANE provides a variety of services and programs to include: phone consultation and service referrals for parents and children, support groups for parents, and phone and office consultation with adults with AS and/or with families of adults.

Associations

Association of Persons in Supported Employment (APSE)

Address: 1627 Monument Avenue

City: Richmond **State:** VA **Zip Code** 23261-

Phone: (804) 278-9187 **Fax** (804) 278-9377 **TTY**

URL: <http://www.apse.org/>

Notes: APSE: The Network on Employment is a membership organization formed in 1988 as the Association for Persons in Supported Employment to improve and expand integrated employment opportunities, services, and outcomes for persons experiencing disabilities.

Autism Society of America - Massachusetts Chapter

Address: 789 Clapboardtree Street

City: Westwood **State:** MA **Zip Code** 02090-

Phone: (781) 329-4244 **Fax** (781) 461-5950 **TTY**

URL: <http://www.geocities.com/asamasschapter/>

Notes: The mission of the Autism Society of America is to promote lifelong access and opportunity for all individuals within the autism spectrum and their families, to be fully participating, included members of their community. Education, advocacy at state and federal levels, active public awareness and the promotion of research form the cornerstones of ASA's efforts to carry forth its mission.

Bay State Council for the Blind (BSCB)

Address: 57 Grandview Avenue

City: Watertown **State:** MA **Zip Code** 02472-

Phone: (617) 923-4519 **Fax** (617) 923-0004 **TTY**

URL: <http://www.acb.org/baystate/>

Notes: The Bay State Council of the Blind (BSCB) is a membership organization of blind, visually impaired and sighted individuals committed to an enhanced quality of life for Massachusetts' blind and visually impaired residents. BSCB offers publications, regional and special-interest chapters, informative meetings, a special radio show, Council Connection, and leisure activities for people who want to be aware and active members of their communities and the world around them.

DEAF, Inc.

Address: 215 Brighton Avenue

City: Allston **State:** MA **Zip Code** 02134-

Phone: (617) 254-4041 **Fax** (617) 254-7091 **TTY** (617) 254-4041

URL: <http://www.deafinonline.org/>

Notes: D.E.A.F., Inc. encourages and empowers Deaf, Hard of Hearing, DeafBlind and Late-Deafened individuals to lead independent and productive lives. D.E.A.F., Inc. offers a comprehensive package of programs and services in a supportive community environment that is linguistically and culturally accessible for Deaf, Hard of Hearing, DeafBlind and Late-Deafened individuals from diverse ethnic and cultural populations.

Associations

National Alliance on Mental Illness (NAMI)

National Office

Address: Colonial Place Three, 2107 Wilson Blvd., Suite 300

City: Arlington **State:** VA **Zip Code** 22201-3042

Phone: (703) 524-7600 **Fax** (703) 524-9094 **TTY** (703) 516-7227

URL: <http://www.nami.org/>

Notes: NAMI (the National Alliance on Mental Illness) is the nation's largest grassroots mental health organization dedicated to improving the lives of persons living with serious mental illness and their families. Founded in 1979, NAMI has become the nation's voice on mental illness, a national organization including NAMI organizations in every state and in over 1100 local communities across the country who join together to meet the NAMI mission through advocacy, research, support, and education.

National Alliance on Mental Illness of Massachusetts (NAMI-MA)

Address: 400 W. Cummings Park, Suite 6650

City: Woburn **State:** MA **Zip Code** 01801-

Phone: (781) 938-4048 **Fax** (781) 938-4069 **TTY**

URL: <http://www.namimass.org>

Notes: NAMI-MA - the Massachusetts Chapter of the National Alliance on Mental Illness (NAMI) - is a non-profit grassroots education and advocacy group dedicated to improving the quality of life for people affected by mental illness.

National Multiple Sclerosis Society - New England Chapter

Address: 101 First Avenue, Suite 6

City: Waltham **State:** MA **Zip Code** 02451-

Phone: (800) 493-9255 **Fax** (781) 890-2089 **TTY**

URL: <http://www.msnewengland.org>

Notes: The mission of the National Multiple Sclerosis Society and the Central New England Chapter is to end the devastating effects of multiple sclerosis. The mission is supported by five strategies: research, advocacy, programs, awareness, and clinical. The Central New England Chapter serves individuals and families affected by multiple sclerosis in Massachusetts and New Hampshire.

Associations

The ARC of Massachusetts

Address: 217 South Street

City: Waltham **State:** MA **Zip Code** 02453-2710

Phone: (781) 891-6270 **Fax** (781) 891-6271 **TTY**

URL: <http://www.arcmass.org/>

Notes: The mission of The ARC of Massachusetts (formerly the Massachusetts Association for Retarded Citizens) is to enhance the lives of individuals with intellectual and developmental disabilities and their families. The 22 Chapters of The Arc of Massachusetts work throughout the Commonwealth to provide services and supports to individuals with intellectual and developmental disabilities - such as Mental Retardation, Down Syndrome, Autism, and cerebral palsy - and their families on a case-by-case basis.

United Cerebral Palsy Association of Metro Boston

Address: 71 Arsenal Street

City: Watertown **State:** MA **Zip Code** 02172-

Phone: (617) 926-5480 **Fax** (617) 926-3059 **TTY**

URL: http://www.ucp.org/ucp_local.cfm/85

Notes: United Cerebral Palsy (UCP) Association of Metro Boston is dedicated to understanding and supporting the needs of people with cerebral palsy and other disabilities in the Greater Boston area. Its goal is to raise disability awareness and to promote the full inclusion of people with disabilities in all aspects of society.

Employer Resources

Employer Resources

ADA Business Connection

U. S. Department of Justice

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.usdoj.gov/crt/ada/business.htm>

Notes: This web site provides detailed information for businesses on the Americans with Disabilities Act (ADA)

ADA Guide for Small Businesses

U.S. Small Business Administration (SBA)

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.sba.gov/ada/>

Notes: The ADA Guide for Small Businesses presents an overview of some basic ADA requirements for small businesses that provide goods and services to the public. It provides guidance on how to make their services accessible and how tax credits and deductions may be used to offset specific costs.

Business Development and Self-Employment

Region VI Rehabilitation Continuing Education

Address: Rehabilitation Services Administration (RSA) - U.S. Department of

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: http://www.rcep6.org/resource_center/Employment/business_resources.htm

Notes: The web site provides a wealth of information on self-employment and entrepreneurship for individuals with disabilities

Employer Assistance and Recruiting Network (EARN)

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: (888) 327-6669 **Fax** (703) 448-7545 **TTY** (888) 327-6669

URL: <http://www.earnworks.com/>

Notes: The Employer Assistance & Recruiting Network (EARN) is a free service that helps employers recruit and hire qualified workers to meet their workforce needs through our extensive network of over 6,500 disability employment service providers. In addition, we assist employers in understanding the practical business reasons, as well as the practices that facilitate the recruitment and hiring of people with disabilities.

Employer Resources

Employer Resources - American Foundation for the Blind (AFB)

AFB CareerConnect®

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: (800) 232-5463 **Fax** _____ **TTY** _____

URL: <http://www.afb.org/Section.asp?SectionID=7&TopicID=116&DocumentID=2076>

Notes: This web site provides a wealth of resources to assist employers in issues they face concerning blind and visually impaired applicants and employees.

Employer Resources - Hiring People with Disabilities

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: http://www.etrcc.com/Employer_Resources.html

Notes: This Employment & Training Resources (ETR) web page provides employers with information about the Americans with Disabilities Act, tax incentives, referral services, job accommodations, hiring practices, and helpful links to a variety of state and federal web sites including the MA Department of Workforce Development and the U.S. Department of Labor's Office of Disability Employment Policy.

Employer's Guide to Hidden Disabilities

The Career Center, Muhlenberg College

Address: 2400 W. Chew Street

City: Allentown **State:** PA **Zip Code** 18104-5586

Phone: (484) 664-3170 **Fax** (484) 664-3533 **TTY** _____

URL: <http://www.muhlenberg.edu/careercenter/emplguide/>

Notes: This online guide provides employers with information about hidden disabilities and how they impact people in the workplace.

Employers' Guide to Including Employees with Disabilities in Emergency Evacuation Plans

Job Accommodation Network (JAN)

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.jan.wvu.edu/media/emergency.html>

Notes: Whether mandatory or voluntary, many employers decide to develop emergency evacuation plans. This guide provides employers with steps for including employees with disabilities in those plans.

Employer Resources

Employment of Individuals with Disabilities

U.S. Chamber of Commerce

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.uschamber.com/icw/strategies/disabilities/default.htm>

Notes: This web site, maintained by the U.S. Chamber of Commerce, provides chambers and their business members with a wealth of information so they could better understand the facts and the resources available to support the employment of individuals with disabilities.

ForEmployers.com

Institute for Community Inclusion/UMass Boston

Address: 100 Morrissey Blvd.

City: Boston **State:** MA **Zip Code** 02125-

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.foremployers.com/index.php>

Notes: ForEmployers.com uses technology and flexible design strategies (or universal design) to bridge the needs of the business community and the employment needs of people with disabilities. The site provides straightforward solutions and information that address everyday human resource issues, especially as they relate to current or future employees with disabilities.

Marlborough Regional Chamber of Commerce

Address: 11 Florence Street

City: Marlborough **State:** MA **Zip Code** 01752-

Phone: (508) 485-7746 **Fax** (508) 481-1819 **TTY** _____

URL: www.marlboroughchamber.org/

Notes: The Marlborough Regional Chamber of Commerce is a not-for-profit, private organization that has been serving the community since 1924. Representing more than 750 business members, the Chamber's mission is to promote and advocate for our members' business and civic interests and to collaborate with the communities for the overall economic benefit of the region.

Employer Resources

Massachusetts Business Leadership Network (MassBLN)

C/O Resource Partnership

Address: 251 West Central Street, Suite #31

City: Natick **State:** MA **Zip Code** 01760-

Phone: (508) 647-1722 **Fax** **TTY**

URL: <http://www.massbln.org/index.php>

Notes: The MassBLN is an association of Massachusetts companies committed to a diverse marketplace that includes people with disabilities as both customers and employees. The MassBLN is an affiliate of the US Business Leadership Network (BLN) initiative, a national business-led endeavor that recognizes and promotes best practices in hiring, retaining, and marketing to people with disabilities.

MetroWest Chamber of Commerce

Address: 1671 Worcester Road, Suite 201

City: Framingham **State:** MA **Zip Code** 01701-5400

Phone: (508) 879-5600 **Fax** (508) 875-9325 **TTY**

URL: www.metrowest.org/

Notes: The MetroWest Chamber of Commerce provides members with networking opportunities, discounts on goods and services, special events, and produces an Annual and Online Directory. The Chamber also serves as an advocate in community matters on behalf of its members.

Myths and Facts About Hiring People with Disabilities

The Work Site - Social Security Online

Address:

City: **State:** **Zip Code**

Phone: **Fax** **TTY**

URL: <http://www.ssa.gov/work/Employers/mythfact.html>

Notes: Myths are roadblocks that interfere with the ability of persons with disabilities to have equality in employment. This web site describes some common myths and the facts that tell the real story.

National Business and Disability Council (NBDC)

NBDC

Address: 201 I.U. Willets Road

City: Albertson **State:** NY **Zip Code** 11507-

Phone: (516) 465-1516 **Fax** (516) 465-3730 **TTY**

URL: www.business-disability.com/

Notes: The NBDC is the leading resource for employers seeking to integrate people with disabilities into the workplace and companies seeking to reach them in the consumer marketplace.

Employer Resources

Neponset Valley Chamber of Commerce

Address: 190 Vanderbilt Ave., Suite 1

City: Norwood **State:** MA **Zip Code** 02062-

Phone: (781) 769-1126 **Fax** (781) 769-0808 **TTY**

URL: www.nvcc.com/

Notes: Since 1894, the Neponset Valley Chamber of Commerce has been the premier organization serving Neponset Valley businesses. If your business, or present and future customers, are in Canton, Dedham, Foxborough, Medfield, Norwood, Sharon, Stoughton, Walpole, Westwood, surrounding towns, or on the Internet, you belong in the Neponset Valley Chamber of Commerce.

Newton-Needham Chamber of Commerce

Address: 281 Needham St

City: Needham **State:** MA **Zip Code** 02464-

Phone: (617) 244-5300 **Fax** (617) 244-5302 **TTY**

URL: <http://www.nnchamber.com/>

Notes: The Newton-Needham Chamber of Commerce is an organization of 600-plus local businesses working together to protect, strengthen and promote the business communities within Newton and Needham. For over 90 years the Chamber has represented a varied membership of large corporations, small businesses, educational institutions, not-for-profit organizations and individual entrepreneurs. Please use our web site as your resource for doing business locally with companies that show their support for the community through membership in the Chamber.

Portal for Employers: Job Accommodations for People with Disabilities

JAN - Job Accommodation Network

Address:

City: **State:** **Zip Code**

Phone: **Fax** **TTY**

URL: http://www.jan.wvu.edu/portals/private_er.htm

Notes: The Job Accommodation Network (JAN) is a free service of the Office of Disability Employment Policy of the U.S. Department of Labor. The Portal for Employers provides employers, people with disabilities, and other interested parties with information on job accommodations, self-employment and small business opportunities and related subjects.

Employer Resources

Reaching out to Customers with Disabilities: An On-Line ADA Course for Businesses

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.usdoj.gov/crt/ada/reachingout/intro1.htm>

Notes: This on-line course explains how the ADA applies to businesses in ten short lessons. Putting these lessons into practice will allow an employer to comply with the ADA and welcome a whole new group of customers to purchase their goods, products, and services.

Recruiting and Hiring People with Disabilities

Office of Disability Employment Policy

Address: U.S. Department of Labor

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.dol.gov/odep/categories/employer/>

Notes: This web site provides a wealth of information for employers on hiring and retaining employees with disabilities.

Social Security Work Incentives: An Employers' Guide to Benefits Planning and Management for Employees with Disabilities

Virginia BLN

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.vabln.org/Tool%20Kits/wipGuide.htm>

Notes: This on-line toolkit will assist employers in understanding and utilizing Social Security Work Incentive Programs available to their employees with disabilities.

The New England Council

Address: 98 North Washington Street, Suite 201

City: Boston **State:** MA **Zip Code** 02114-

Phone: (617) 723-4009 **Fax** (617) 723-3943 **TTY** _____

URL: <http://www.newenglandcouncil.com>

Notes: The New England Council is an alliance of businesses, academic and health institutions and public and private organizations throughout New England formed to promote economic growth and a high quality of life in the New England region. The Council is dedicated to identifying and supporting federal public policies and articulating the voice of its membership regionally and nationally on important issues facing New England. The New England Council is also committed to working with public and private sector leaders across the region and in Washington, D.C., through educational programs and forums for information exchange.

Employer Resources

The Work Site - Employers: Information on Hiring People with Disabilities

U.S. Social Security Administration (SSA)

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.ssa.gov/work/Employers/employers.html>

Notes: Employers will find information about how to become an Employment Network, the Americans with Disabilities Act, tax incentives, referral services, and helpful links to the Department of Labor's Office of Disability Employment Policy.

U.S. Chamber of Commerce

Address: 1615 H Street NW

City: Washington **State:** DC **Zip Code** 20062-

Phone: (800) 638-6582 **Fax** _____ **TTY** _____

URL: <http://www.uschamber.com/default>

Notes: The U.S. Chamber of Commerce is the world's largest business federation representing more than 3 million businesses of all sizes, sectors, and regions. It includes hundreds of associations, thousands of local chambers, and more than 100 American Chambers of Commerce in 91 countries. The U.S. Chamber is a non-profit membership organization representing the unified interests of U.S. business before Congress, government agencies, and the courts.

US Business Leadership Network (USBLN®)

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.usbln.org/>

Notes: The US Business Leadership Network (USBLN®) is the national organization that supports development and expansion of BLNs across the country, serving as their collective voice. The USBLN® recognizes and promotes best practices in hiring, retaining, and marketing to people with disabilities. The USBLN website provides additional details, including contact information.

Federal Agencies

Federal Agencies

National Council on Disability (NCD)

Address: 1331 F Street, NW, Suite 850

City: Washington **State:** DC **Zip Code** 20004-

Phone: (202) 272-2004 **Fax** (202) 272-2022 **TTY** (202) 272-2074

URL: <http://www.ncd.gov/index.html>

Notes: The National Council on Disability (NCD) is an independent federal agency making recommendations to the President and Congress to enhance the quality of life for all Americans with disabilities and their families. NCD is composed of 15 members appointed by the President and confirmed by the U.S. Senate. NCD's overall purpose is to promote policies, programs, practices, and procedures that guarantee equal opportunity for all individuals with disabilities, regardless of the nature or severity of the disability. In its 1986 report *Toward Independence*, NCD first proposed that Congress should enact a civil rights law for people with disabilities. In 1990, the Americans with Disabilities Act was signed into law.

National Institute on Deafness and Other Communication Disorders (NIDCD)

National Institutes of Health (NIH), U.S. Department of Health and Human Services

Address: 31 Center Drive, MSC 2320

City: Bethesda **State:** MD **Zip Code** 20892-2320

Phone: (301) 496-7243 **Fax** **TTY** (301) 402-0252

URL: <http://www.nidcd.nih.gov/>

Notes: The National Institute on Deafness and Other Communication Disorders (NIDCD) is one of the Institutes that comprise the National Institutes of Health (NIH). NIDCD has focused national attention on disorders of human communication and has contributed to advances in biomedical and behavioral research that will improve the lives of millions of individuals with communication disorders.

National Mental Health Information Center

Substance Abuse and Mental Health Services Administration's (SAMHSA)

Address: U.S. Department of Health and Human Services

City: **State:** **Zip Code**

Phone: (800) 789-2647 **Fax** **TTY** (866) 889-2647

URL: <http://mentalhealth.samhsa.gov/>

Notes: The Substance Abuse and Mental Health Services Administration's (SAMHSA) National Mental Health Information Center provides information about mental health. The National Mental Health Information Center was developed for users of mental health services and their families, the general public, policy makers, providers, and the media. The web site has more than 600 publications.

Federal Agencies

Office of Special Education and Rehabilitative Services (OSERS)

U.S. Department of Education

Address: 400 Maryland Ave., S.W.

City: Washington **State:** DC **Zip Code** 20202-7100

Phone: (202) 245-7468 **Fax** **TTY**

URL: <http://www.ed.gov/about/offices/list/osers/index.html>

Notes: The Office of Special Education and Rehabilitative Services (OSERS) is committed to improving results and outcomes for people with disabilities of all ages. OSERS provides a wide array of supports to parents and individuals, school districts and states in three main areas: special education, vocational rehabilitation and research. OSERS is comprised of the Office of the Assistant Secretary (OAS) and three program components: the Office of Special Education Programs (OSEP), the National Institute on Disability and Rehabilitation Research (NIDRR), and the Rehabilitation Services Administration (RSA).

U.S. Access Board

Address: 1331 F Street, NW, Suite 1000

City: Washington **State:** DC **Zip Code** 20004-1111

Phone: (800) 872-2253 **Fax** (202) 272-0081 **TTY** (800) 993-2822

URL: <http://www.access-board.gov/index.htm>

Notes: The Access Board is an independent Federal agency devoted to accessibility for people with disabilities. Created in 1973 to ensure access to federally funded facilities, the Board is now a leading source of information on accessible design. The Board develops and maintains design criteria for the built environment, transit vehicles, telecommunications equipment, and for electronic and information technology. It also provides technical assistance and training on these requirements and on accessible design and continues to enforce accessibility standards that cover federally funded facilities.

U.S. Department of Health and Human Services

Center for Medicare & Medicaid Services (CMS) - Region 1

Address: JFK Federal Building, Room 2325

City: Boston **State:** MA **Zip Code** 02203-

Phone: (617) 565-1188 **Fax** (617) 565-1339 **TTY**

URL: <http://www.cms.hhs.gov/>

Notes: The Center for Medicare & Medicaid Services (CMS) mission is to ensure effective, up-to-date health care coverage and to promote quality care for Medicare and Medicaid beneficiaries. The Boston Regional Office (Region 1) should be your initial point of contact on any Medicare, Medicaid, or State Child Health Insurance Program (SCHIP), issue in the following states: Connecticut, Massachusetts, Maine, New Hampshire, Rhode Island and Vermont.

Federal Agencies

U.S. Department of Labor (DOL)

Office of Disability Employment Policy (ODEP)

Address: 200 Constitution Ave., NW

City: Washington **State:** DC **Zip Code** 20210-

Phone: (866) 633-7365 **Fax** **TTY** (877) 889-5627

URL: www.dol.gov/odep/

Notes: Formerly the President's Committee on Employment of People with Disabilities, the ODEP is a U.S. Department of Labor agency that provides national leadership to increase employment opportunities for adults and youth with disabilities.

U.S. Small Business Administration (SBA)

Massachusetts District Office

Address: 10 Causeway Street, Room 265

City: Boston **State:** MA **Zip Code** 02222-

Phone: (617) 565-5562 **Fax** (617) 565-5598 **TTY**

URL: <http://www.sba.gov/ma/index.html>

Notes: The U.S. Small Business Administration (SBA) is an independent agency of the federal government to aid, counsel, assist and protect the interests of small business concerns, to preserve free competitive enterprise and to maintain and strengthen the overall economy of our nation.

U.S. Social Security Administration (SSA)

Area Field Office

Address: Area II- Boston Region, 198 Columbia Road

City: Hanover **State:** MA **Zip Code** 02339-

Phone: (781) 829-6908 **Fax** (781) 826-4731 **TTY**

URL: <http://www.ssa.gov/boston/MA.htm>

Notes: SSA has created 58 Area Work Incentives Coordinator (AWIC) positions and filled them with individuals who are dedicated to providing assistance to personnel in field offices on employment support and outreach issues.

U.S. Social Security Administration (SSA)

District Field Office

Address: 1 Edgewater Drive, Suite 102

City: Norwood **State:** MA **Zip Code** 02062-

Phone: (781) 551-9561 **Fax** (781) 762-2426 **TTY**

URL: <http://www.ssa.gov/boston/MA.htm>

Notes: Direct service personnel in Social Security field offices work to provide improved services for people with disabilities. There are 32 Social Security Field Offices in the State of Massachusetts .

One-Stop Career Centers

One-Stop Career Centers

Attleboro Career Center

Address: 67 Mechanic Street

City: Attleboro **State:** MA **Zip Code** 02703-

Phone: (508) 222-1950 **Fax** (617) 727-5735 **TTY**

URL: www.bristolwib.org

Notes: One of the three (3) career centers of Bristol County, the Attleboro Career Center provides universal services to job seekers and employers. The vision of the Career Centers is to enable employers and individuals to maximize their opportunities for economic prosperity.

BerkshireWorks Career Center - North Adams

Address: 37 Main Street

City: North Adams **State:** MA **Zip Code** 01247-

Phone: (413) 663-1111 **Fax** (413) 664-6713 **TTY** (413) 663-5442

URL: <http://www.berkshireworks.org>

Notes: BerkshireWorks is a partnership between Berkshire Training & Employment Program and the Massachusetts Division of Career Services, chartered by the Berkshire County Regional Employment Board, Inc. It provides access to a comprehensive system of employment-focused programs and services for businesses, job seekers, workers, and employers.

BerkshireWorks Career Center - Pittsfield

Address: 160 North Street

City: Pittsfield **State:** MA **Zip Code** 01201-

Phone: (413) 499-2220 **Fax** **TTY** (413) 499-7306

URL: <http://www.berkshireworks.org>

Notes: BerkshireWorks is a partnership between Berkshire Training & Employment Program and the Massachusetts Division of Career Services, chartered by the Berkshire County Regional Employment Board, Inc. It provides access to a comprehensive system of employment-focused programs and services for businesses, job seekers, workers, and employers.

Boston Career Link (BCL)

Address: 1010 Harrison Avenue

City: Boston **State:** MA **Zip Code** 02119-

Phone: (617) 536-1888 **Fax** (617) 536-4687 **TTY** (617) 867-4687

URL: <http://www.bostoncareerlink.org>

Notes: Boston Career Link's Mission is to provide state-of-the-art services that successfully connect the businesses and job seekers of Greater Boston. BCL is operated by and co-located with Goodwill. BCL is also funded in-part through the Dept. of Workforce Development, allowing us to offer many of our basic services at no cost.

One-Stop Career Centers

Career Center of Lowell

Address: 18 John Street

City: Lowell **State:** MA **Zip Code** 01852-

Phone: (978) 458-2503 **Fax** (978) 805-4813 **TTY** (978) 805-4915

URL: <http://www.cclowell.org>

Notes: The Career Center of Lowell under the guidance of the Greater Lowell Workforce Investment Board is a One-Stop Career Center. Through this model local employment and training services have been consolidated to build a strong workforce development system.

Career Center of North Central Mass - Gardner

Address: 25 Main Street

City: Gardner **State:** MA **Zip Code** 01440-

Phone: (978) 632-5050 **Fax** (508) 792-7284 **TTY** (508) 792-7571

URL: <http://www.ccncm.com/>

Notes: North Central Career Centers' mission is to be the primary link between the Commonwealth's employers and the workforce of North Central Massachusetts. We strive to strengthen this relationship by providing a pool of skilled workers for industry while offering a streamlined process for training and retraining for overall job enrichment.

Career Center of North Central Mass- Leominster

Address: 100 Erdman Way

City: Leominster **State:** MA **Zip Code** 01453-

Phone: (978) 534-1481 **Fax** **TTY** (978) 534-1657

URL: <http://www.ccncm.com>

Notes: North Central Career Centers' mission is to be the primary link between the Commonwealth's employers and the workforce of North Central Massachusetts. We strive to strengthen this relationship by providing a pool of skilled workers for industry while offering a streamlined process for training and retraining for overall job enrichment.

Career Opportunities Falmouth

Address: 155 Katherine Lee Bates Road

City: Falmouth **State:** MA **Zip Code** 02540-

Phone: (508) 548-4828 **Fax** (508) 495-1412 **TTY** (800) 439-2370

URL: <http://www.capejobs.com>

Notes: Career Opportunities is a one-stop career center serving Cape Cod and the Islands. It offers a variety of core and intensive career and job search services to its members. Membership is FREE! Having an income or lack of an income is not a factor. Core career and job search services are available for both employed and unemployed members at no charge. Career Opportunities has three (3) locations on Cape Cod: Hyannis, Orleans, and Falmouth

One-Stop Career Centers

Career Opportunities Hyannis

Address: 75 Perseverance Way

City: Hyannis **State:** MA **Zip Code** 02601-

Phone: (508) 771-5627 **Fax** (508) 862-6199 **TTY** (800) 439-2370

URL: <http://www.capejobs.com>

Notes: Career Opportunities is a one-stop career center serving Cape Cod and the Islands. It offers a variety of core and intensive career and job search services to its members. Membership is FREE! Having an income or lack of an income is not a factor. Core career and job search services are available for both employed and unemployed members at no charge. Career Opportunities has three (3) locations on Cape Cod: Hyannis, Orleans, and Falmouth

Career Opportunities Orleans

Address: 77 Finlay Road

City: Orleans **State:** MA **Zip Code** 02653-

Phone: (508) 240-1900 **Fax** (508) 240-1577 **TTY** (800) 439-2370

URL: <http://www.capejobs.com>

Notes: Career Opportunities is a one-stop career center serving Cape Cod and the Islands. It offers a variety of core and intensive career and job search services to its members. Membership is FREE! Having an income or lack of an income is not a factor. Core career and job search services are available for both employed and unemployed members at no charge. Career Opportunities has three (3) locations on Cape Cod: Hyannis, Orleans, and Falmouth

Career Point

Address: 850 High Street

City: Holyoke **State:** MA **Zip Code** 01040-

Phone: (413) 532-4900 **Fax** (413) 532-0293 **TTY**

URL: <http://www.careerpointma.org>

Notes: Career Point is a private nonprofit corporation founded in 1996 by the Greater Holyoke Chamber of Commerce, the Massachusetts Division of Career Services, Holyoke Community College, the UMass/Donahue Institute, and the Department of Transitional Assistance. Combining the expertise of these five organizations with our many community partners in workforce development, CareerPoint strives to represent the best the career center system has to offer.

One-Stop Career Centers

Career Source Cambridge

Fresh Pond Mall

Address: 186 Alewife Brook Parkway, Suite 310

City: Cambridge **State:** MA **Zip Code** 02138-

Phone: (617) 661-7867 **Fax** (617) 661-7571 **TTY** (800) 439-2370

URL: <http://www.yourcareersource.com>

Notes: Career Source is committed to providing jobseekers and employers with continuous and seamless work force development services. Career Source is a member of the Massachusetts One-Stop Career Center System and is chartered by the Metro North Regional Employment Board. Career Source has two offices: Cambridge and Everett.

Career Source Everett (Satellite)

Address: 1935 Revere Beach Parkway, 1st Floor

City: Everett **State:** MA **Zip Code** 02149-

Phone: (617) 389-8025 **Fax** (617) 389-8012 **TTY**

URL: <http://www.yourcareersource.com>

Notes: Career Source is committed to providing jobseekers and employers with continuous and seamless work force development services. Career Source is a member of the Massachusetts One-Stop Career Center System and is chartered by the Metro North Regional Employment Board. Career Source has two offices: Cambridge and Everett.

CareerWorks

Address: 34 School Street

City: Brockton **State:** MA **Zip Code** 02301-

Phone: (508) 513-3446 **Fax** (508) 513-3451 **TTY**

URL: <http://www.careerworks.org>

Notes: CareerWorks is a non-profit One-Stop Career Center overseen under charter with the Brockton Area Workforce Investment Board and managed by the University of Massachusetts Donahue Institute. CareerWorks serves job seekers and employers in Brockton, Abington, Avon, Bridgewater, East Bridgewater, Easton, Hanson, Stoughton, West Bridgewater, and Whitman.

Employment & Training Resources (ETR)

Marlborough Office

Address: 201 Boston Post Road West

City: Marlborough **State:** MA **Zip Code** 01752-

Phone: (508) 786-0928 **Fax** (617) 727-0676 **TTY**

URL: <http://www.etrcc.com/>

Notes: Employment & Training Resources (ETR) is the local One-Stop Career Center for the Metro South/West region of Massachusetts. The Metro South/West area covers 43 cities and towns in the metropolitan region to the south and west of Boston. ETR has career center offices in Marlborough, Newton, and Norwood, and a satellite office located at the Framingham Department of Transitional Assistance.

One-Stop Career Centers

Employment & Training Resources (ETR)

Newton Office

Address: 288 Walnut Street, Suite 130

City: Newton **State:** MA **Zip Code** 02460-

Phone: (617) 928-0530 **Fax** (617) 964-0929 **TTY**

URL: <http://www.etrcc.com/>

Notes: Employment & Training Resources (ETR) is the local One-Stop Career Center for the Metro South/West region of Massachusetts. The Metro South/West area covers 43 cities and towns in the metropolitan region to the south and west of Boston. ETR has career center offices in Marlborough, Newton, and Norwood, and a satellite office located at the Framingham Department of Transitional Assistance.

Employment & Training Resources (ETR)

Norwood Office

Address: 275 Prospect Street, PO Box 740

City: Norwood **State:** MA **Zip Code** 02062-

Phone: (781) 769-4120 **Fax** (781) 551-9648 **TTY**

URL: <http://www.etrcc.com/>

Notes: Employment & Training Resources (ETR) is the local One-Stop Career Center for the Metro South/West region of Massachusetts. The Metro South/West area covers 43 cities and towns in the metropolitan region to the south and west of Boston. ETR has career center offices in Marlborough, Newton, and Norwood, and a satellite office located at the Framingham Department of Transitional Assistance.

Fall River Career Center

Address: 446 North Main Street

City: Fall River **State:** MA **Zip Code** 02720-

Phone: (508) 730-5000 **Fax** (508) 646-0431 **TTY**

URL: www.bristolwib.org

Notes: One of the three (3) career centers of Bristol County , the Fall River Career Center provides universal services to job seekers and employers. The vision of the Career Centers is to enable employers and individuals to maximize their opportunities for economic prosperity.

One-Stop Career Centers

Franklin/Hampshire Career Center

Greenfield Office

Address: One Arch Place

City: Greenfield **State:** MA **Zip Code** 01301-

Phone: (413) 774-4631 **Fax** **TTY** (413) 772-2174

URL: <http://www.fhcc-onestop.com>

Notes: The Franklin Hampshire Career Center supports and promotes workforce and economic development in the region through the delivery of quality employment, training and education services that are responsive to and meet the needs of job seekers and employers. Its offices are located in Northampton and Greenfield, with a satellite office in Orange, Massachusetts, and it serves 50 municipalities across the Franklin Hampshire and North Quabbin area.

Franklin/Hampshire Career Center

Northampton Office

Address: 178 Industrial Drive, Suite 1, Northampton Industrial Park

City: Northampton **State:** MA **Zip Code** 01060-

Phone: (413) 586-6506 **Fax** (413) 784-1170 **TTY** (413) 586-4921

URL: <http://www.fhcc-onestop.com>

Notes: The Franklin Hampshire Career Center supports and promotes workforce and economic development in the region through the delivery of quality employment, training and education services that are responsive to and meet the needs of job seekers and employers. Its offices are located in Northampton and Greenfield, with a satellite office in Orange, Massachusetts, and it serves 50 municipalities across the Franklin Hampshire and North Quabbin area.

FutureWorks Career Center

Address: One Federal Street, Bldg. 103-3

City: Springfield **State:** MA **Zip Code** 01105-

Phone: (413) 858-2800 **Fax** (413) 858-2810 **TTY** (413) 858-2800

URL: <http://www.getajob.cc>

Notes: FutureWorks provides a wide range of services & resources to job seekers and employers in Hampden County. These include: job postings; free workshops in resume writing, interviewing, salary negotiations and many more; use of computers, FAX machines, phones and copiers; and access to trained professionals to assist members in their job search, career planning and management.

One-Stop Career Centers

Greater New Bedford Career Center

Address: 618 Acushnet Avenue

City: New Bedford **State:** MA **Zip Code** 02740-

Phone: (508) 990-4105 **Fax** (508) 990-4090 **TTY** (508) 990-4044

URL: <http://www.newbedfordcareercenter.org/>

Notes: The Greater New Bedford Career Center system provides employment related services. For job seekers we offer many resources to help you with your job search, including possible training scholarships. For employers we can post job openings, refer suitable candidates and provide a variety of other recruitment and workforce development services. Career Centers are located in New Bedford and Wareham.

JobNet Career Center

Address: 210 South Street

City: Boston **State:** MA **Zip Code** 02111-

Phone: (617) 338-0809 **Fax** (617) 338-2050 **TTY** (617) 338-4311

URL: <http://www.jobnetboston.org>

Notes: JobNet is a one-stop career center serving the Boston region with a wide range of free services tailored to the needs of both job seekers and employers.

North Shore Career Center of Gloucester

Address: 11-15 Parker Street

City: Gloucester **State:** MA **Zip Code** 01930-

Phone: (978) 283-4772 **Fax** (617) 727-5975 **TTY**

URL: www.nscareers.org

Notes: The North Shore Career Center, chartered by the North Shore Workforce Investment Board (WIB), with offices in Salem, Lynn, and Gloucester is part of a statewide network of One-Stop Career Centers offering a wide range of no-cost services to meet the employment needs of job seekers, youth and businesses throughout our region.

North Shore Career Center of Lynn

Address: 181 Union Street

City: Lynn **State:** MA **Zip Code** 01901-

Phone: (781) 593-0585 **Fax** **TTY**

URL: www.nscareers.org

Notes: The North Shore Career Center, chartered by the North Shore Workforce Investment Board (WIB), with offices in Salem, Lynn, and Gloucester is part of a statewide network of One-Stop Career Centers offering a wide range of no-cost services to meet the employment needs of job seekers, youth and businesses throughout our region.

One-Stop Career Centers

North Shore Career Center of Salem

Address: 70 Washington Street 1st Floor

City: Salem **State:** MA **Zip Code** 01970-

Phone: (978) 825-7209 **Fax** (617) 727-5989 **TTY**

URL: <http://www.nscareers.org>

Notes: The North Shore Career Center, chartered by the North Shore Workforce Investment Board (WIB), with offices in Salem, Lynn, and Gloucester is part of a statewide network of One-Stop Career Centers offering a wide range of no-cost services to meet the employment needs of job seekers, youth and businesses throughout our region.

Plymouth Career Center

Address: 36 Cordage Park Circle, Suite 200

City: Plymouth **State:** MA **Zip Code** 02360-

Phone: (508) 732-5300 **Fax** (617) 727-5988 **TTY** (508) 732-5300

URL: <http://www.plymouthcareercenter.org>

Notes: The Plymouth Career Center is part of the Massachusetts One-Stop Career Center system, providing employers and workers access to all of the programs and benefits of the workforce development system in one location.

Quincy Career Center

Address: 152 Parkingway

City: Quincy **State:** MA **Zip Code** 02169-

Phone: (617) 745-4000 **Fax** (617) 745-4049 **TTY**

URL: <http://www.quincycareercenter.org>

Notes: Quincy Career Center is a Massachusetts One-Stop Career Center in partnership with the South Coastal Career Development Administration, the Massachusetts Division of Career Services, and the Massachusetts Division of Unemployment Assistance

Taunton Career Center

Address: 72 School Street

City: Taunton **State:** MA **Zip Code** 02780-

Phone: (508) 977-1400 **Fax** (508) 824-1303 **TTY**

URL: <http://www.bristolwib.org/careercenters/careercenters.html>

Notes: One of the three (3) career centers of Bristol County , the Taunton Career Center provides universal services to job seekers and employers. The vision of the Career Centers is to enable employers and individuals to maximize their opportunities for economic prosperity.

One-Stop Career Centers

The Career Place

Address: Trade Center Park, 100 Sylvan Road, Suite G100

City: Woburn **State:** MA **Zip Code** 01801-

Phone: (781) 932-5511 **Fax** (781) 932-5566 **TTY** (781) 932-5552

URL: <http://www.careerplacejobs.com>

Notes: The Career Place provides comprehensive employment and career services that are easy to access, customer-driven, and linked to the latest technology. Chartered by the Metro North Regional Employment Board, and managed by Middlesex Community College, The Career Place helps individuals to find current job openings, assess their skill levels and interests, and enter education and training programs.

The Work Place

Address: 29 Winter Street, 4th Floor

City: Boston **State:** MA **Zip Code** 02108-

Phone: (617) 737-0093 **Fax** (800) 436-9675 **TTY** (617) 428-0380

URL: <http://theworkplace.org>

Notes: The Work Place, a member of the Massachusetts One-Stop Career Center Initiative, is a collaboration of Jewish Vocational Service and the City of Boston's Office of Jobs and Community Service. The Work Place is dedicated to fostering economic growth in the City of Boston by developing high quality workforce development services for two sets of customers: Job Seekers and Employers.

ValleyWorks Career Center

Haverhill Office

Address: 80 Merrimack Street, Landmark Building

City: Haverhill **State:** MA **Zip Code** 01830-

Phone: (978) 722-7000 **Fax** (617) 727-5739 **TTY**

URL: <http://www.valleyworks.cc>

Notes: The ValleyWorks Career Center (VWCC) is a One-Stop career center, providing a wide range of services to job seekers and businesses, youth to adults in the Merrimack Valley. Offices are in Haverhill and Lawrence.

ValleyWorks Career Center

Lawrence Office

Address: 439 South Union Street, Bldg 2

City: Lawrence **State:** MA **Zip Code** 01843-

Phone: (978) 722-7081 **Fax** **TTY** (978) 722-7088

URL: www.valleyworks.cc

Notes: The ValleyWorks Career Center (VWCC) is a One-Stop career center, providing a wide range of services to job seekers and businesses, youth to adults in the Merrimack Valley. Offices are in Haverhill and Lawrence.

One-Stop Career Centers

Wareham Career Center

Address: 48 Marion Road (Route 6)

City: Wareham **State:** MA **Zip Code** 02571-

Phone: (508) 291-7062 **Fax** (617) 727-5738 **TTY**

URL: <http://www.warehamcareercenter.org>

Notes: The Wareham Career Center is part of the New Bedford Career Center system. The WCC is the employment source and training network for local businesses and residents. Connecting with job seekers, training opportunities and community partners have never been easier. You'll find everything you need to help you meet your employment and training needs at The Wareham Career Center.

Workforce Central Career Center

Milford Office

Address: 14 Beach Street

City: Milford **State:** MA **Zip Code** 01757-

Phone: (508) 478-4300 **Fax** (508) 792-7316 **TTY** (508) 478-1887

URL: <http://www.workforcecentralma.org/>

Notes: Workforce Central Career Centers in Worcester, Milford and Southbridge are part of the Massachusetts One Stop Career Center network. Its mission is to be the leading public resource in Southern Worcester County for workforce development services and information for all individuals seeking jobs, training and education, as well as for employers seeking skilled workers and workforce development information.

Workforce Central Career Center

Southbridge Office

Address: 5 Optical Drive, Suite 200

City: Southbridge **State:** MA **Zip Code** 01550-

Phone: (508) 765-6430 **Fax** (508) 765-6442 **TTY** (508) 765-6437

URL: <http://www.workforcecentralma.org>

Notes: Workforce Central Career Centers in Worcester, Milford and Southbridge are part of the Massachusetts One Stop Career Center network. Its mission is to be the leading public resource in Southern Worcester County for workforce development services and information for all individuals seeking jobs, training and education, as well as for employers seeking skilled workers and workforce development information.

One-Stop Career Centers

Workforce Central Career Center

Worcester

Address: 44 Front St., 6th Floor

City: Worcester

State: MA

Zip Code 01608-

Phone: (508) 799-1600

Fax

TTY

URL: <http://www.workforcecentralma.org>

Notes: Workforce Central Career Centers in Worcester, Milford and Southbridge are part of the Massachusetts One Stop Career Center network. Its mission is to be the leading public resource in Southern Worcester County for workforce development services and information for all individuals seeking jobs, training and education, as well as for employers seeking skilled workers and workforce development information.

On-Line Resources/Directories

On-Line Resources/Directories

Access for All - A Resource Manual for Meeting the Needs of One-Stop Customers with Disabilities

Address:

City: _____ **State:** _____ **Zip Code** _____
Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.communityinclusion.org/onestop/onestopmanual.html>

Notes: This comprehensive manual is designed to assist One-Stop Systems in meeting the needs of individuals with disabilities. The entire document, as well as individual sections, is available on-line as a PDF file. The document is also available on-line in Microsoft Word format.

AllAbilities.com

Address: 728 12th Ave North

City: Buhl **State:** ID **Zip Code** 83316-
Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.allabilities.com/>

Notes: This web site is a comprehensive, informative, and user friendly source for finding disability resources locally and worldwide, on the Internet.

CareerConnect®

American Foundation for the Blind (AFB)

Address: 11 Penn Plaza, Suite 300

City: New York **State:** NY **Zip Code** 10001-
Phone: (212) 502-7600 **Fax** _____ **TTY** _____

URL: <http://www.afb.org/CareerConnect>

Notes: CareerConnect® is a free resource for people who want to learn about the range and diversity of jobs performed by adults who are blind or visually impaired throughout the United States and Canada.

CareerOneStop

U.S. Department of Labor

Address:

City: _____ **State:** _____ **Zip Code** _____
Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.careeronestop.org/>

Notes: CareerOneStop is an integrated suite of national web sites that help businesses, job seekers, students, and workforce professionals find employment and career resources. CareerOneStop is sponsored by the U.S. Department of Labor.

On-Line Resources/Directories

Clearinghouse on Disability Information

Office of Special Education and Rehabilitative Services (OSERS)

Address: U.S. Department of Education, 550 12th Street, S.W., Room 5133

City: Washington **State:** DC **Zip Code** 20202-2550

Phone: (202) 245-7307 **Fax** (202) 245-7636 **TTY** (202) 205-5637

URL: <http://www.ed.gov/about/offices/list/osers/codi.html>

Notes: The U.S. Department of Education's Office of Special Education and Rehabilitative Services (OSERS) understands the many challenges still facing individuals with disabilities and their families and is committed to improving results and outcomes for people with disabilities of all ages. OSERS supports programs that serve millions of children, youth and adults with disabilities.

DisabilityExchange.org

c/o Spaulding Rehabilitation Hospital, Patient/Family Resource Center

Address: 125 Nashua Street

City: Boston **State:** MA **Zip Code** 02114-

Phone: (617) 573-2186 **Fax** **TTY**

URL: <http://www.disabilityexchange.org/index.php>

Notes: DisabilityExchange.org provides a user-friendly, one-stop information clearinghouse to the disability community in the city of Boston, the Commonwealth of Massachusetts, and neighboring states. Visitors can find information on a range of topics by perusing a topic list or by typing key words into the site search engine.

DisabilityInfo.gov

U.S. Department of Labor's Office of Disability Employment Policy (ODEP)

Address:

City: **State:** **Zip Code**

Phone: **Fax** **TTY**

URL: <http://www.disabilityinfo.gov/>

Notes: DisabilityInfo.gov is a comprehensive online resource designed to provide people with disabilities with quick and easy access to the information they need. With just a few clicks, the site provides access to disability-related information and programs available across the government on numerous subjects, including benefits, civil rights, community life, education, employment, housing, health, technology and transportation.

On-Line Resources/Directories

Federal Employment of People with Disabilities

U.S. Office of Personnel Management

Address: 1900 E Street NW

City: Washington

State: DC

Zip Code 20415-

Phone: (202) 606-1800

Fax

TTY (202) 606-2532

URL: <http://www.opm.gov/disability/>

Notes: This web site provides a simple and straightforward mechanism to help Americans, with and without disabilities, better understand how to hire and retain persons with disabilities. The site provides access to information that is relevant to the recruitment, employment, and retention of individuals with disabilities in the Federal Government.

JobAccess

Address: 1001 W. 17th St.

City: Costa Mesa

State: CA

Zip Code 92627-

Phone:

Fax

TTY

URL: <http://www.jobaccess.org/>

Notes: JobAccess' purpose is to enable people with disabilities to enhance their professional lives by providing a dedicated system for finding employment. By posting job opportunities, employers not only exhibit an open door policy but also demonstrate their responsiveness to affirmative action by genuinely recruiting qualified persons with disabilities.

Keeping Medicare and Medicaid When You Work: A Resource Guide for People with Disabilities, Their Families, and Their Advocates

The Kaiser Family Foundation

Address: 1330 G Street, NW

City: Washington

State: DC

Zip Code 20005-

Phone: (202) 347-5270

Fax (202) 347-5274

TTY

URL: <http://www.kff.org/medicare/7241.cfm>

Notes: This online guide helps to explain the program rules for Medicare and Medicaid with regard to work. The guide is downloadable in PDF format.

Learning Disabilities Online (LD Online)

Address: WETA Public Television, 2775 S. Quincy St.

City: Arlington

State: VA

Zip Code 22206-

Phone:

Fax

TTY

URL: <http://www.ldonline.org/>

Notes: LD OnLine.org is the world's leading web site on learning disabilities and ADHD, serving more than 250,000 parents, teachers, and other professionals each month. LD OnLine seeks to help children and adults reach their full potential by providing accurate and up-to-date information and advice about learning disabilities and ADHD.

On-Line Resources/Directories

MASS 2-1-1 MASSACHUSETTS

Address: 95 Berkeley St.

City: Boston **State:** MA **Zip Code** 02116-

Phone: (877) 211-6277 **Fax** **TTY** (617) 536-5872

URL: www.mass211.org

Notes: 2-1-1 is the national abbreviated dialing code for free access to health and human services information and referral. 2-1-1 is an easy-to-remember and universally recognizable number that makes a critical connection between individuals and families seeking services or volunteer opportunities and the appropriate community-based organizations and government agencies.

Massachusetts Disability-Related Resources

National Information Center for Children and Youth with Disabilities (NICHCY)

Address: P.O. Box 1492

City: Washington **State:** DC **Zip Code** 20013-

Phone: (800) 695-0285 **Fax** (202) 884-8441 **TTY** (800) 695-0285

URL: <http://www.nichcy.org/stateshe/ma.htm>

Notes: NICHCY compiles disability-related resources in each state, and creates State Resource Sheets. This handy resource sheet will help you locate organizations and agencies within your state that address disability-related issues.

National Center for Education Statistics (NCES)

U.S. Department of Education

Address:

City: **State:** **Zip Code**

Phone: **Fax** **TTY**

URL: <http://nces.ed.gov/>

Notes: The National Center for Education Statistics (NCES), located within the U.S. Department of Education and the Institute of Education Sciences, is the primary federal entity for collecting and analyzing data related to education.

National Center on Workforce and Disability/Adult

Institute for Community Inclusion

Address: UMass Boston, 100 Morrissey Blvd.

City: Boston **State:** MA **Zip Code** 02125-

Phone: (888) 886-9898 **Fax** **TTY** (888) 886-9898

URL: <http://www.onestops.info/>

Notes: The National Center on Workforce and Disability/Adult (NCWD) provides training, technical assistance, policy analysis, and information to improve access for all in the workforce development system.

On-Line Resources/Directories

National Rehabilitation Information Center (NARIC)

Address: 4200 Forbes Boulevard, Suite 202

City: Lanham **State:** MD **Zip Code** 20706-4829

Phone: (800) 346-2742 **Fax** (301) 459-4263 **TTY** (301) 459-5984

URL: www.naric.com/

Notes: The National Rehabilitation Information Center (NARIC) web site is a gateway to an abundance of disability- and rehabilitation-oriented information organized in a variety of formats designed to make it easy for users to find and use. As a leader in providing interactive information to the disability and rehabilitation community, NARIC's goal is to put information into the hands of the users through online publications, searchable databases, and timely reference and referral data.

New England INDEX

Address: UMMS Shriver Center, 200 Trapelo Road

City: Waltham **State:** MA **Zip Code** 02452-6319

Phone: (781) 642-0248 **Fax** (781) 642-0122 **TTY** (800) 764-0200

URL: <http://www.disabilityinfo.org/>

Notes: New England INDEX, a project of the Eunice Kennedy Shriver Center at the University of Massachusetts Medical School, addresses the information needs of people with disabilities. To accomplish this, it collects and maintains information on a wide variety of programs, agencies, and individual providers in Massachusetts and New England who have something to offer to people with disabilities.

Occupational Information Network (O*NET)

U.S. Department of Labor (DOL)

Address: Employment & Training Administration (ETA)

City: **State:** **Zip Code**

Phone: **Fax** **TTY**

URL: <http://www.doleta.gov/programs/onet/>

Notes: The Occupational Information Network (O*NET) is a database of occupational requirements and worker attributes. It describes occupations in terms of the skills and knowledge required, how the work is performed, and typical work settings. It can be used by businesses, educators, job seekers, human resources professionals, and the publicly funded Workforce Investment System to help meet the talent needs of our competitive global economy.

On-Line Resources/Directories

One-Stop Toolkit for Serving People with Disabilities

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.onestoptoolkit.org/>

Notes: This website is targeted toward state and local One-Stop service providers, but it contains resources that will be useful to a broader audience as well. Individuals with disabilities, advocates, parents, counselors and other professionals should find a rich source of information here.

Plan for Achieving Self-Support (PASS)

U.S. Social Security Administration (SSA)

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.passonline.org>

Notes: PASS is an SSI work incentive under which persons with disabilities can set aside income and/or resources to be used to achieve specific work goals. PASS is meant to assist a person in competing in the job market. This web site provides detailed explanation of the PASS program as well as a helpful tutorial on completing the application including an online version of the form that can be printed or saved.

Resource Directory of Massachusetts Agencies and Organizations Serving Individuals Who Are Blind or Visually Impaired

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.mabcommunity.org/documents/Resource%20Directory%20MA>

Notes: This directory of resources was produced by the Interagency Committee on Vision and Aging (ICVA) in partnership with the Bay State Council of the Blind (BSCB) to assist consumers and professionals in locating services available for persons who are blind or visually impaired. Braille, large print, cassette and electronic copies are available from Bay State Council of the Blind. Cassette edition produced by MAB Community Services.

Small Business Planner

U.S. Small Business Administration (SBA)

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: (800) 827-5722 **Fax** _____ **TTY** (704) 344-6640

URL: <http://www.sba.gov/smallbusinessplanner/index.html>

Notes: SBA's online Small Business Planner includes information and resources that will help you at any stage of the business lifecycle.

On-Line Resources/Directories

State Chart of Work Incentives Activities

U.S. Social Security Administration (SSA)

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.ssa.gov/work/Beneficiaries/activity.html>

Notes: This web site contains links to information on initiatives, activities, and programs that can help people with disabilities who want to work. This includes information on the Ticket-to-Work Program, demonstration projects, cooperative agreements, and grants.

The Community Resource Directory

Massachusetts Business Leadership Network (MassBLN)

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.massbln.org/resources/resourcedirectory.php>

Notes: The Community Resource Directory provides a comprehensive overview of Massachusetts resources and organizations available to assist you to successfully employ qualified individuals with disabilities.

The DRM Regional Resources Directory - Massachusetts

The Disability Resources Monthly (DRM) Guide to Disability Resources on the Internet

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.disabilityresources.org/MASSACHUSETTS.html>

Notes: This site provides links to a broad range of disabilities organizations in Massachusetts.

The Red Book - Guide to Work Incentives

U.S. Social Security Administration (SSA)

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.socialsecurity.gov/disabilityresearch/redbook.htm>

Notes: The Red Book serves as a general reference source about the employment-related provisions of Social Security Disability Insurance and the Supplemental Security Income Programs for educators, advocates, rehabilitation professionals, and counselors who serve people with disabilities. The Red Book is downloadable in PDF format.

On-Line Resources/Directories

The Work Site - Employment Support For People with Disabilities

Office of Employment Support Programs (OESP)

Address: U.S. Social Security Administration (SSA)

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.socialsecurity.gov/work/index.html>

Notes: The Work Site provides links to information about service providers who offer training and other vocational rehabilitation and employment support services to assist persons with disabilities to prepare for and find jobs. You also can link to information about the safety net of work incentives that Social Security beneficiaries can use to keep their cash benefits and health insurance coverage as they begin working and progress in employment.

Ticket to Work and Work Incentives Improvement Act (TWWIA)

U.S. Department of Health & Human Services (HHS)

Address: Centers for Medicare & Medicaid Services (CMS)

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.cms.hhs.gov/TWWIA/>

Notes: This is the Centers for Medicare & Medicaid's (CMS) informational website on the "Ticket to Work and Work Incentives Improvement Act of 1999 (TWWIA)." This landmark legislation modernizes the employment services system for people with disabilities and makes it possible for millions of Americans with disabilities to no longer have to choose between taking a job and having health care.

U.S. Census Bureau - Disability Statistics

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.census.gov/hhes/www/disability/disability.html>

Notes: The web site provides a wealth of data, publications, and resources on disability statistics.

Where to Turn... Your guide to Federal Disability Policies & Programs

Brain Injury Association of America

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: http://www.biausa.org/Pages/where_to_turn.html

Notes: This comprehensive guide was developed and supported by the US Department of Health and Human Services Administration and the Brain Injury Association of America. The guide is available in whole or by chapters and in both PDF and Text-Only formats

On-Line Resources/Directories

Women With Disabilities

The National Women's Health Information Center

Address: Office on Women's Health, U.S. Department of Health and Human S

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.4woman.gov/wwd/>

Notes: The Women With Disabilities web site provides a wealth of useful information for women with disabilities, caretakers, health professionals, and researchers.

Work Incentives for People with Disabilities

U.S. Social Security Administration (SSA)

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.socialsecurity.gov/disabilityresearch/workincentives.htm>

Notes: This web site provides information on the special rules that make it possible for people with disabilities receiving Social Security or Supplemental Security Income (SSI) to work and still receive monthly payments and Medicare or Medicaid. Social Security calls these rules "work incentives."

Work Support.com

Virginia Commonwealth University - RRTC on Workplace Supports and Job Retention

Address: 1314 West Main Street, P.O. Box 842011

City: Richmond **State:** VA **Zip Code** 23284-2011

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.worksupport.com/index.cfm>

Notes: This site provides information, resources, and research regarding the employment of people with disabilities.

Working While Disabled - A Guide To Plans For Achieving Self-Support

U.S. Social Security Administration (SSA)

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://www.ssa.gov/pubs/11017.html>

Notes: This online guide provides information on SSA's Plan for Achieving Self-Support (PASS) program. The guide can be downloaded in a PDF format. A Spanish language is also available for download.

On-Line Resources/Directories

World Institute on Disability (WID)

Address: 510 16th Street, Suite 100

City: Oakland

State: CA

Zip Code 94612-

Phone: (510) 763-4100

Fax (510) 763-4109

TTY (510) 208-9496

URL: www.wid.org

Notes: The World Institute on Disability (WID) is a nonprofit research, public policy and advocacy center dedicated to promoting the civil rights and full societal inclusion of people with disabilities.

Service Providers

Service Providers

Advocates, Inc.

Address: 290 Eliot Street

City: Ashland **State:** MA **Zip Code** 01721-

Phone: (508) 881-6494 **Fax** **TTY**

URL: <http://www.advocatesinc.org/>

Notes: Advocates' mission is to assist people with disabilities or other individual challenges to overcome personal obstacles and societal barriers to obtaining homes, meaningful work, satisfying relationships and to living the fullest possible lives, while inspiring our communities to create opportunities for contribution and participation by all.

Augmentative Communication Program

Children's Hospital Boston at Waltham

Address: 9 Hope Avenue

City: Waltham **State:** MA **Zip Code** 02453-

Phone: (781) 216-2209 **Fax** **TTY**

URL: <http://www.childrenshospital.org/cec>

Notes: The Augmentative Communication Program at Children's Hospital Boston provides comprehensive, state-of-the-art evaluation and treatment for children and adults with congenital or acquired disorders affecting expressive communication, comprehension and computer access.

Barry L. Price Rehabilitation Center

Address: 33 Border Street

City: Newton **State:** MA **Zip Code** 02465-

Phone: (617) 332-7477 **Fax** (617) 332-9218 **TTY**

URL: <http://www.barrypricecenter.org/index.html>

Notes: The Price Center supports people with developmental disabilities by encouraging personal growth and participation in the community through living, social and work experiences that respect individual preference and diversity.

Brockton Multi-Service Center

Department of Mental Health (DMH)

Address: 165 Quincy Street

City: Brockton **State:** MA **Zip Code** 02302-

Phone: (508) 897-2000 **Fax** (508) 897-2075 **TTY** (508) 897-2102

URL: <http://www.mass.gov/dmh/>

Notes: The Brockton Multi Service Center provides comprehensive services to mentally ill adults and children. Programs include Case Management, Community Rehabilitation Support, Community Residential Programs, Emergency/Crisis Services Unit, the Clubhouse and a PACT team. Towns served include Abington, Avon, Bridgewater, Brockton, East Bridgewater, Easton, Holbrook, Rockland, Stoughton, West Bridgewater, and Whitman. Emergency/Crisis 24-hr: (508) 897-2100.

Service Providers

Career Moves

Jewish Vocational Service (JVS)

Address: 29 Winter St., Suite 500

City: Boston **State:** MA **Zip Code** 02108-

Phone: (617) 451-8147 **Fax** (617) 451-9973 **TTY**

URL: <http://www.jvsjobs.org/index.htm>

Notes: Career Moves is a part of JVS of Greater Boston created in partnership with Combined Jewish Philanthropies to provide customized career counseling services, job search assistance, job leads, networking opportunities and mentoring to professionals in the Greater Boston area. Career Moves also specializes in serving employers by matching professional job candidates with corporate recruitment needs.

CAUSE

Consumers and Alliances United for Supported Education

Address: 460 Quincy Avenue

City: Quincy **State:** MA **Zip Code** 02169-

Phone: (617) 626-9098 **Fax** (617) 770-2953 **TTY**

URL:

Notes: CAUSE is a supported education program designed to encourage individuals with psychiatric disabilities to enter college or technical school programs. CAUSE works with clients to find academic programs and financial aid. CAUSE is made up of professional staff members and peer counselors. Services are offered for residents of the Metro South Area of Massachusetts.

Center for Applied Special Technology (CAST)

Address: 39 Cross Street

City: Peabody **State:** MA **Zip Code** 01960-

Phone: (978) 531-8555 **Fax** (978) 531-0192 **TTY**

URL: <http://www.cast.org/>

Notes: CAST is a nonprofit organization that works to expand learning opportunities for all individuals, especially those with disabilities, through the research and development of innovative, technology-based educational resources and strategies.

Charles River ARC

Charles River Employment Services

Address: 989 Central Avenue

City: Needham **State:** MA **Zip Code** 02492-

Phone: (781) 972-1071 **Fax** (781) 444-0754 **TTY**

URL: <http://www.crarc.org/index.cfm?pid=10034>

Notes: Charles River Employment Services is a division of Charles River Arc which has provided vocational training since the early 1960's and has developed and expanded significantly during its history. Accredited by CARF, the national Rehabilitation Accreditation Commission, Charles River Employment Services offers services at its Needham facilities, as well as in business and industry in the local area.

Service Providers

Charles River ARC

Paul D. Merritt Center

Address: 59 East Militia Heights Rd.

City: Needham **State:** MA **Zip Code** 02492-

Phone: (781) 444-4347 **Fax** (781) 444-5146 **TTY**

URL: <http://www.crarc.org/index.cfm>

Notes: Charles River Arc is a private, nonprofit human service agency in Needham, Massachusetts, providing employment and job training, residential homes, therapeutic day programs, and recreational programs for children and adults with mental retardation and other developmental disabilities.

Charles Webster Potter Place

Address: 15 Vernon Street

City: Waltham **State:** MA **Zip Code** 02453-

Phone: (781) 894-5302 **Fax** (781) 891-3812 **TTY** (781) 893-8427

URL: <http://www.potterplace.org/>

Notes: Charles Webster Potter Place is an innovative clubhouse program based on the internationally acclaimed Fountain House Clubhouse model in New York City. Potter Place is a psychosocial rehabilitation model with an overall philosophy that stresses participation, ownership and choice for its clubhouse members.

Community Work Services of Boston (CWS)

Address: 174 Portland Street

City: Boston **State:** MA **Zip Code** 02114-

Phone: (617) 720-2233 **Fax** (617) 367-4759 **TTY**

URL: <http://www.cwsbos.com/index2.html>

Notes: Community Work Services, Inc. is the oldest vocational rehabilitation facility in the United States. CWS' mission is to promote independence through employment for persons challenged by physical, emotional, mental, developmental, social, or economic problems by providing quality vocational services that restore and enhance dignity, respect, esteem, and skill.

Disability Law Center (DLC)

Address: 11 Beacon Street, Suite 925

City: Boston **State:** MA **Zip Code** 02108-

Phone: (617) 723-8455 **Fax** (617) 723-9125 **TTY** (617) 227-9464

URL: <http://www.dlc-ma.org>

Notes: The Disability Law Center (DLC) is the Protection and Advocacy agency for Massachusetts. DLC is a private, non-profit organization responsible for providing protection and advocacy for the rights of Massachusetts residents with disabilities. DLC receives federal, state and private funding but is not part of the state or federal government.

Service Providers

Easter Seals Massachusetts

Boston Offices

Address: 89 South Street

City: Boston

State: MA

Zip Code 02111-

Phone: (617) 226-2640

Fax (617) 737-9875

TTY

URL: <http://ma.easterseals.com/>

Notes: Easter Seals provides services to ensure that children and adults with disabilities have equal opportunities to live, learn, work and play. Easter Seals services help people of all ages with all kinds of disabilities -- individuals disabled through illness, accident or aging, as well as people born with disabilities.

Easter Seals Massachusetts

State Headquarters

Address: 484 Main Street

City: Worcester

State: MA

Zip Code 01608-

Phone: (800) 922-8290

Fax (508) 831-9768

TTY (800) 564-9700

URL: <http://ma.easterseals.com/>

Notes: Easter Seals provides services to ensure that children and adults with disabilities have equal opportunities to live, learn, work and play. Easter Seals services help people of all ages with all kinds of disabilities -- individuals disabled through illness, accident or aging, as well as people born with disabilities.

Employment Options, Inc

Address: 82 Brigham Street

City: Marlborough

State: MA

Zip Code 01752-

Phone: (508) 485-5051

Fax (508) 485-8807

TTY

URL: <http://www.employmentoptions.org/index.html>

Notes: Employment Options holds the belief that meaningful work is an important and necessary tool towards recovery and seeks to supply critical workforce development services to the neediest individuals in the MetroWest communities. In addition to serving people with mental illness Employment Options also serves other individuals who face barriers to employment, and will reach out to first time job seekers, incumbent workers, refugees who need English language training, and job seeking professionals who need career mentoring.

Service Providers

Enable, Inc

Administration

Address: 605 Neponset Street, Canton

City: Canton **State:** MA **Zip Code** 02021-

Phone: (781) 828-4770 **Fax** (781) 575-0078 **TTY**

URL: <http://www.enableinc.org/>

Notes: Enable, Inc. is a nonprofit which provides a variety of educational, social, rehabilitative, and vocational services to children with or without established disability or children who are at biological or environmental risk for developmental delay. Enable creates for all these children and their families a continuum of unique and innovative services that facilitate growth and family integration that enable individuals to realize their potential.

Framingham Adult English 2nd Language Program

Fuller Middle School

Address: 123 Flagg Drive

City: Framingham **State:** MA **Zip Code** 01702-5948

Phone: (508) 626-4282 **Fax** (508) 628-1308 **TTY**

URL: <http://www.faesl.org>

Notes: Framingham Adult ESL Plus offers 6 levels of English as a Second Language instruction. The focus is on developing effective communication skills. The program offers 3 levels of Adult Basic Education. The focus is on developing reading and writing skills and helping students to obtain a GED.

Goodwill Industries (Massachusetts)

Morgan Memorial Goodwill Industries

Address: 1010 Harrison Avenue

City: Boston **State:** MA **Zip Code** 02119-

Phone: (617) 445-1010 **Fax** **TTY**

URL: <http://www.goodwillmass.org/>

Notes: Morgan Memorial Goodwill Industries (Goodwill) is a non-profit organization with a century-long legacy of helping people transform their lives through work. Headquartered in Boston, Goodwill serves individuals who face barriers to self-sufficiency, including physical and/or developmental disabilities, homelessness, low educational attainment, limited job skills and welfare dependency.

Service Providers

Greater Boston Guild for the Blind (GBGB)

Address: 1980 Centre Street

City: West Roxbury **State:** MA **Zip Code** 02132-

Phone: (617) 323-5111 **Fax** (617) 323-6687 **TTY**

URL: <http://www.gbgb.org/index.html>

Notes: The Greater Boston Guild for the Blind (GBGB) provides both center based and community based programs for visually impaired individuals over the age of 50. Center based programs include vision rehabilitation, health care monitoring, counseling, social work, arts, music, woodworking, weaving, social and recreational activities and cultural enrichment. Community based programs are short-term and comprehensive, focusing on vision rehabilitation, health education, accessing information and resources, and counseling.

Greater Waltham Association for Retarded Citizens (GWARC)

Address: 56 Chestnut Street

City: Waltham **State:** MA **Zip Code** 02453-

Phone: (781) 899-1344 **Fax** (781) 899-2197 **TTY** (781) 899-8555

URL: <http://gwarc.org/index.html>

Notes: GWARC's mission is to serve people in the community with developmental disabilities and their families, utilizing a person-centered, whole life planning approach. GWARC provides quality, flexible programs and services which maximize independence, foster inclusion and build community connections. GWARC's programs include, among others, Day Education, Employment Training Services, and School to Work Transitions Program.

HIRE Enterprises

Address: 95 West Steet

City: Walpole **State:** MA **Zip Code** 02081-

Phone: (508) 668-4592 **Fax** (508) 660-3122 **TTY**

URL: http://www.mayinstitute.org/about_may/map_of_locations/location_single.asp?id=13

Notes: HIRE (Helping Individuals Regain Employment) Enterprises is an accredited vocational, rehabilitation program for individuals with disabilities. Employment services include educational assessment, placement and support, and job coaching. Individuals participating in the program are referred by the Department of Mental Health, Department of Mental Retardation, and the Massachusetts Rehabilitation Commission. Self-pay is an option. HIRE contracts with businesses to provide general services (testing, gluing, sorting, assembly, etc) as well as mailing, packaging, and electronic/mechanical assemblies. Specialized business services can be performed in their modern facility in Walpole or at an offsite business location.

Service Providers

Jewish Vocational Service (JVS)

Main Campus

Address: 29 Winter Street, 5th Floor

City: Boston **State:** MA **Zip Code** 02108-

Phone: (617) 451-8147 **Fax** (617) 451-9973 **TTY**

URL: <http://www.jvs-boston.org/index.htm>

Notes: Jewish Vocational Service (JVS) is a nonprofit, nonsectarian agency that provides workforce development services to a diverse community of individuals and employers in the Greater Boston area. JVS' mission is to empower individuals from diverse communities to find employment and build careers and to partner with employers to hire and train productive workforces.

LifeWorks, Inc.

Administrative Offices

Address: 789 Clapboardtree St.

City: Westwood **State:** MA **Zip Code** 02090-

Phone: (781) 762-4001 **Fax** (781) 320-9778 **TTY**

URL: <http://www.lifeworksma.org/index.shtml>

Notes: LifeWorks, Inc. provides homes, jobs, education, and supportive living for people with development disabilities. Lifeworks primarily serves individuals with a diagnosis of mental retardation, but also supports individuals who have additional challenges, such as learning disabilities, visual and hearing impairments, physical disabilities, and mental health challenges.

LifeWorks, Inc.

Supported Employment Center

Address: 111 Morse Street

City: Norwood **State:** MA **Zip Code** 02062-

Phone: (781) 769-3298 **Fax** (781) 551-0045 **TTY**

URL: <http://www.lifeworksma.org/index.shtml>

Notes: LifeWorks provides homes, jobs, education, and supportive living for people with development disabilities. Its employment training and support services empower individuals with disabilities to lead more meaningful, dignified and productive lives in their communities through successful employment. MRC and the DMR provide funding for individuals with disabilities who require training, support, job coaching and job placement services.

Service Providers

MAB Community Services

Administrative Offices

Address: 200 Ivy Street

City: Brookline **State:** MA **Zip Code** 02446-

Phone: (617) 926-7026 **Fax** (617) 738-1247 **TTY**

URL: http://www.mabcommunity.org/index_html

Notes: MAB Community Services was founded in 1903 as the Massachusetts Association for the Blind. It is the oldest social service agency in the country providing services to individuals who are blind or visually impaired. In the course of a century, MAB has broadened its scope to include services for adults with developmental disabilities and adolescents with brain injuries.

Massachusetts Eye and Ear Infirmary (MEEI)

Vision Rehabilitation Center

Address: 243 Charles Street

City: Boston **State:** MA **Zip Code** 02114-

Phone: (617) 573-4177 **Fax** **TTY**

URL: <http://www.meei.harvard.edu>

Notes: MEEI's Vision Rehabilitation Center provides low vision exams, training (onsite, at home, work or school) including daily living skills, lighting, home safety evaluations, closed circuit TV evaluations, large print computer software demonstrations, psychosocial counseling, community outreach and referrals, and the sale of optical and non-optical devices and CCTVs. Library and information services are also available.

Massachusetts Service Alliance

Address: 100 North Washington Street, 3rd Floor

City: Boston **State:** MA **Zip Code** 02114-

Phone: (617) 524-2544 **Fax** (617) 542-0240 **TTY**

URL: <http://www.mass-service.org/>

Notes: The Massachusetts Service Alliance, established in 1991, is a private, nonprofit organization that serves as the state commission on community service. Its mission is to generate an ethic of service throughout the Commonwealth by creating and supporting diverse, high quality service and volunteer opportunities for all age groups, resulting in stronger communities and more active citizens.

May Institute

Address: 41 Pacella Drive

City: Randolph **State:** MA **Zip Code** 02368-

Phone: (781) 437-1231 **Fax** (781) 437-1240 **TTY**

URL: <http://www.mayinstitute.org/default.asp>

Notes: May Institute provides comprehensive, research-validated services to children and adults with autism, brain injury, mental retardation, pervasive developmental disorder (PDD), and behavioral healthcare needs.

Service Providers

MetroWest Center for Independent Living, Inc.

Address: 280 Irving Street

City: Framingham **State:** MA **Zip Code** 01702-

Phone: (508) 875-7853 **Fax** (508) 875-8359 **TTY**

URL: <http://www.mwcil.org>

Notes: The MetroWest Center for Independent Living, Inc. (MWCIL) is a community-based, consumer-controlled, cross disability center for independent living, serving the MetroWest area of Massachusetts. MWCIL is dedicated to working on behalf of the objectives of the disability rights and independent living movements, through the provision of comprehensive services to enhance the range of options available to, and improve the quality of life of, persons with disabilities.

Neponset River House

Riverside Community Care

Address: 595 Pleasant St

City: Norwood **State:** MA **Zip Code** 02062-4603

Phone: (781) 762-7075 **Fax** (781) 762-2409 **TTY**

URL: <http://www.neponsetriverhouse.org/>

Notes: Neponset River House is a Clubhouse that utilizes the strength of extensive peer support and a rehabilitative environment to provide employment, social and independent living experiences for individuals who have a history of mental illness. The Clubhouse offers extensive employment placement services and on-the-job support.

Networks Supported Living & Employment Services

Enable, Inc

Address: 605 Neponset Street

City: Canton **State:** MA **Zip Code** 02021-1981

Phone: (781) 821-1386 **Fax** (781) 575-0078 **TTY** (781) 821-6261

URL: <http://www.enableinc.org/>

Notes: Networks Employment Services, a program of Enable, Inc., seeks to meet the needs of adults with a wide range of barriers to independent, competitive employment. Networks Supported Living & Employment Services currently helps individuals throughout Southeast Massachusetts and the Metro Boston area who need support in order to live independently.

Service Providers

Operation A.B.L.E. of Greater Boston

Address: 131 Tremont Street, Suite 301

City: Boston **State:** MA **Zip Code** 02111-1336

Phone: (617) 542-4180 **Fax** (617) 542-4187 **TTY**

URL: <http://www.operationable.net/>

Notes: Operation A.B.L.E. (Ability Based on Long Experience) promotes employment and training opportunities for individuals who represent economically, racially and occupationally diverse populations. A.B.L.E.'s mission is to serve people aged 45 and older, but our programs are available to adults of all ages.

Perkins School for the Blind

Braille and Talking Book Library

Address: 175 North Beacon Street

City: Watertown **State:** MA **Zip Code** 02472-

Phone: (617) 972-7240 **Fax** (617) 972-7363 **TTY**

URL: <http://www.perkins.org/>

Notes: Perkins School for the Blind is committed to providing education and services that build productive, meaningful lives for children and adults around the world who are blind, deafblind or visually impaired with or without other disabilities. The Braille and Talking Book Library distributes playback equipment, disc and cassette books, and braille to print-handicapped individuals.

Perkins School for the Blind

Main Campus

Address: 175 North Beacon Street

City: Watertown **State:** MA **Zip Code** 02472-

Phone: (617) 924-3434 **Fax** (617) 926-2027 **TTY**

URL: <http://www.perkins.org/>

Notes: Perkins School for the Blind is committed to providing education and services that build productive, meaningful lives for children and adults around the world who are blind, deafblind or visually impaired with or without other disabilities. Both On-campus and Community Based programs are available.

Programs For People, Inc.

Administrative Offices

Address: 98 Lincoln Street

City: Framingham **State:** MA **Zip Code** 01702-

Phone: (508) 879-3230 **Fax** **TTY**

URL: <http://programsforpeople.org/index.html>

Notes: Programs For People is an independent, self-supporting agency founded in 1973 to enable adults recovering from mental illness to achieve success in life. Its services are comprehensively designed to teach coping skills, promote symptom relief, build healthy relationships with family and friends, and to assist those served to prepare for, obtain, and maintain employment.

Service Providers

Programs for People, Inc.

Project Advance Employment Services

Address: 98 Lincoln Street

City: Framingham **State:** MA **Zip Code** 01720-9627

Phone: (508) 620-1730 **Fax** (508) 872-8724 **TTY**

URL: <http://www.programsforpeople.org>

Notes: Programs For People is an independent, self-supporting agency founded in 1973 to enable adults recovering from mental illness to achieve success in life. Project Advance is a job placement service for adults with mental illness and provides service to the cities and towns surrounding the Framingham/Natick, Marlboro/Westboro, and Newton/Wellseley areas.

Resource Partnership

Address: 251 West Central Street, Suit 31

City: Natick **State:** MA **Zip Code** 01760-

Phone: (508) 647-1722 **Fax** (508) 647-9622 **TTY**

URL: <http://www.resourcepartnership.org>

Notes: The Resource Partnership is a private non-profit employer-managed membership organization committed to the successful employment of both individuals with disabilities and their employers. Since 1978, it has assisted individuals with a wide range of abilities, and disabilities, to obtain, maintain and advance in employment, consistent with their skill sets and qualifications and needs of the current labor market.

Riverside Community Care

Central Administration Office

Address: 450 Washington Street, Suite 103

City: Dedham **State:** MA **Zip Code** 02026-

Phone: (781) 329-0909 **Fax** (781) 320-9136 **TTY**

URL: <http://www.riversidecc.org/>

Notes: Riverside Community Care has worked for more than four decades to build a nonprofit healthcare and human services system that enables individuals and families to continue to live in their own communities, even when facing daunting challenges. With more than 70 distinct programs serving close to 60 Massachusetts cities and towns, Riverside provides a broad array of services for individuals with mental health issues, substance abuse problems, developmental disabilities, and traumatic head injuries.

Service Providers

South Middlesex Opportunity Council (SMOC)

Address: 300 Howard Street

City: Framingham **State:** MA **Zip Code** 01702-

Phone: (508) 620-2377 **Fax** (508) 620-2683 **TTY**

URL: <http://www.smoc.org/>

Notes: SMOC's mission is to improve the quality of life of low-income and disadvantaged individuals and families by advocating for their needs and rights, providing services, educating the community, building a community of support, participating in coalitions with other advocates, and searching for new resources and partnerships.

South Norfolk County ARC

The Association / SNCARC

Address: 789 Clapboardtree St

City: Westwood **State:** MA **Zip Code** 02090-

Phone: (781) 762-4001 **Fax** (781) 461-5950 **TTY**

URL: <http://www.sncarc.org/>

Notes: The mission of The Arc of Massachusetts (formerly the Massachusetts Association for Retarded Citizens) is to enhance the lives of individuals with intellectual and developmental disabilities and their families. The South Norfolk County ARC (SNCARC) serves the communities of Canton, Dedham, Foxborough, Medfield, Millis, Norfolk, Norwood, Plainville, Sharon, Walpole, Westwood, Wrentham.

Telecommunications Relay Services (TRS) - Massachusetts

Address:

City: **State:** **Zip Code**

Phone: (800) 439-0183 **Fax** **TTY** (800) 439-2370

URL: http://www.fcc.gov/cgb/dro/trs_massachusetts.html

Notes: Telecommunications Relay Service (TRS) is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. TRS is available in all 50 states, the District of Columbia, Puerto Rico, and the U.S. territories for local and/or long distance calls. The Federal Communications Commission (FCC) has also adopted use of the 711 dialing code for access to Telecommunications Relay Services (TRS). There is no cost to the TRS user. The following numbers are also available in Massachusetts: 711 (Voice/TTY), 800) 439-0183 (Speech to Speech).

Service Providers

The Carroll Center for the Blind

Address: 770 Centre Street

City: Newton **State:** MA **Zip Code** 02458-

Phone: (617) 969-6200 **Fax** **TTY**

URL: <http://www.carroll.org/>

Notes: The Carroll Center for the Blind is a private, non-profit agency which serves persons of all ages who are blind or visually impaired. The Carroll Center serves the needs of blind and visually-impaired persons by providing rehabilitation, skills training, and educational opportunities to achieve independence, self-sufficiency, and self-fulfillment and by educating the public regarding the potential of persons who are blind and visually-impaired.

The Center for Careers & Lifelong Learning (CALL)

Jewish Vocational Service (JVS)

Address: 29 Winter St., Suite 500

City: Boston **State:** MA **Zip Code** 02108-

Phone: (617) 542-1993 **Fax** (617) 542-3992 **TTY** (617) 451-1496

URL: <http://www.jvs-boston.org/call/index.htm>

Notes: The Center for Careers and Lifelong Learning (CALL) is part of Jewish Vocational Services. CALL offers both long-term and short-term training and development programs to meet the needs of students and employers throughout greater Boston. The goals of CALL courses are to develop student's skills in order to help them become employed, stay employed, and move up a career ladder to better employment.

United Way of Massachusetts Bay (UWMB)

Address: 51 Sleeper Street

City: Boston **State:** MA **Zip Code** 02210-

Phone: (617) 624-8000 **Fax** **TTY**

URL: <http://www.uwmb.org/index.html>

Notes: United Way of Massachusetts Bay (UWMB) is a locally run chapter of the United Way of America (UWA) umbrella brand. UWMB is the one of the largest United Way organizations, serving 64 cities and towns across Eastern Massachusetts, and employing over 120 people.

Vinfen Corporation

Address: South Shore Satellite Office, 1221 Main Street, Suite 101

City: S. Weymouth **State:** MA **Zip Code** 02190-

Phone: (781) 340-6252 **Fax** (781) 340-6253 **TTY**

URL: <http://www.vinfen.org/>

Notes: Vinfen is a private, non-profit human services organization providing a comprehensive array of services to adults and children with mental illness, mental retardation, and behavioral health disabilities. Our mission statement underscores that we are in the business of "transforming lives."

Service Providers

WORK Inc

Address: 3 Arlington Street

City: Quincy **State:** MA **Zip Code** 02171-

Phone: (617) 691-1500 **Fax** (617) 691-1595 **TTY**

URL: <http://www.workinc.org/index2.htm>

Notes: WORK Inc. is a non-profit providers of rehabilitation services for individuals with a variety of disabilities, to include mental retardation, chronic mental illness, cerebral palsy, mobility impairments, autism, traumatic head injury, sensory impairments, and epilepsy.

Work Incentive Planning and Assistance (WIPA)

Massachusetts Rehabilitation Commission

Address: 27 Wormwood Street

City: Boston **State:** MA **Zip Code** 02210-

Phone: (617) 204-3854 **Fax** **TTY**

URL: <http://www.mass.gov/mrc>

Notes: If you receive disability benefits from the Social Security Administration, and are interested in working or learning more about how working would affect your benefits, you can get help from a community organization known as a Work Incentive Planning and Assistance (WIPA) project. The Massachusetts Rehabilitation Commission (MRC) serves the counties of Barnstable, Bristol, Dukes, Nantucket, Plymouth, and Suffolk.

Work Incentive Planning and Assistance (WIPA)

Resource Partnership

Address: 251 West Central Street, Suite 31

City: Natick **State:** MA **Zip Code** 01760-

Phone: (586) 647-1722 **Fax** (508) 647-9622 **TTY** (508) 652-7284

URL: <http://resourcepartnership.org/services/beneplan.html>

Notes: If you receive disability benefits from the Social Security Administration, and are interested in working or learning more about how working would affect your benefits, you can get help from a community organization known as a Work Incentive Planning and Assistance (WIPA) project. The Resource Partnership serves the counties of—Berkshire, Essex, Franklin, Hampden, Hampshire, Middlesex, Norfolk, and Worcester.

State/Local Agencies

State/Local Agencies

Department of Mental Health

The Department of Mental Health (DMH) is the state agency that directly provides and funds services to citizens of all ages with long-term or serious mental illness.

Department of Mental Health (DMH)

DMH, Central Office

Address: 25 Staniford Street

City: Boston **State:** MA **Zip Code** 02114-

Phone: (617) 626-8000 **Fax** **TTY** (617) 727-9842

URL: <http://www.mass.gov/dmh/>

Notes: The DMH Central Office oversees all DMH functions and operations throughout the state and establishes statewide policies and procedures.

Department of Mental Health (DMH)

DMH, Metro Boston Area

Address: 85 East Newton Street

City: Boston **State:** MA **Zip Code** 02118-

Phone: (617) 626-9200 **Fax** (617) 626-9216 **TTY** (617) 626-9257

URL: <http://www.mass.gov/dmh/>

Notes: The DMH Metro Boston Area Office covers twenty-four (24) municipalities to include cities/towns in greater Boston, Brookline, Cambridge, Charlestown, Chelsea, East Boston, Revere, Somerville, and Winthrop. Please check the DMH web site for a complete list of the municipalities served.

Department of Mental Health (DMH)

DMH, Metro Suburban Area

Address: Westborough State Hospital, PO Box 288 - Lyman Street

City: Westborough **State:** MA **Zip Code** 01581-

Phone: (508) 616-3500 **Fax** (508) 616-3599 **TTY** (508) 616-3533

URL: <http://www.mass.gov/dmh/>

Notes: The DMH Metro Suburban Area covers fifty-eight (58) municipalities to include cities/towns in the greater Ashland, Burlington, Concord, Dover, Framingham, Hingham, Holliston, Hopkinton, Lincoln, Marlborough, Natick, Randolph, Quincy, Sherborn, Wayland, Wellesley, Westborough, and Wrentham areas. Please check the DMH web site for a complete list of the municipalities served.

State/Local Agencies

Department of Mental Health

The Department of Mental Health (DMH) is the state agency that directly provides and funds services to citizens of all ages with long-term or serious mental illness.

Department of Mental Health (DMH)

DMH, North East Massachusetts Area

Address: P.O. Box 387

City: Tewksbury **State:** MA **Zip Code** 01876-0387

Phone: (978) 863-5000 **Fax** (978) 863-5091 **TTY** (978) 640-1193

URL: <http://www.mass.gov/dmh/>

Notes: The DMH North East Massachusetts Area Office covers fifty-two (52) municipalities to include cities/towns in the greater Beverly, Essex, Everett, Lowell, Lynn, Malden, Melrose, Reading, Stoneham, and Wakefield areas.

Department of Mental Health (DMH)

DMH, South Suburban Site, Metro Suburban Area

Address: Quincy Mental Health Center, 460 Quincy Avenue

City: Quincy **State:** MA **Zip Code** 02169-

Phone: (617) 626-9018 **Fax** (617) 626-9150 **TTY** (617) 472-3024

URL: <http://www.mass.gov/dmh/>

Notes: The DMH South Suburban Site, part of the Metro Suburban Area, covers the following cities and towns: Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Quincy, Randolph, Scituate, Weymouth.

Department of Mental Health (DMH)

DMH, Southeastern Massachusetts Area

Address: 165 Quincy Street

City: Brockton **State:** MA **Zip Code** 02302-

Phone: (508) 897-2000 **Fax** (508) 897-2024 **TTY** (508) 897-2224

URL: <http://www.mass.gov/dmh/>

Notes: The DMH Southeastern Massachusetts Area Office covers seventy-five (75) municipalities to include cities/towns in the greater Brockton, Hyannis, Fall River, New Bedford, Plymouth, and Taunton/Attleboro areas. Please check the DMH web site for a complete list of the municipalities served.

State/Local Agencies

Department of Mental Health

The Department of Mental Health (DMH) is the state agency that directly provides and funds services to citizens of all ages with long-term or serious mental illness.

Department of Mental Health (DMH)

DMH, Southwest Suburban Site, Metro Suburban Area

Address: MHS Donovan Building, 5 Randolph Street

City: Canton **State:** MA **Zip Code** 02021-

Phone: (781) 401-9700 **Fax** **TTY** (781) 401-9701

URL: <http://www.mass.gov/dmh/>

Notes: The DMH Southwest Suburban Site, part of the Metro Suburban Area, covers the following cities and towns: Canton, Dedham, Foxboro, Medfield, Millis, Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Wellesley, Weston, Westwood, and Wrentham.

Department of Mental Health (DMH)

DMH, West Suburban Site, Metro Suburban Area

Address: Westboro State Hospital, Hadley Building, P.O. Box 288 - Lyman St

City: Westborough **State:** MA **Zip Code** 01581-

Phone: (508) 616-2801 **Fax** (508) 616-2864 **TTY** (508) 616-2820

URL: <http://www.mass.gov/dmh/>

Notes: The DMH West Suburban Site, part of the Metro Suburban Area, covers the following cities and towns: Ashland, Dover, Framingham, Holliston, Hopkinton, Hudson, Marlborough, Natick, Northborough, Sherborn, Southborough, Sudbury, Wayland, and Westborough.

Department of Mental Health (DMH)

DMH, Western Massachusetts Area

Address: P.O.Box 389

City: Northampton **State:** MA **Zip Code** 01061-0389

Phone: (413) 587-6200 **Fax** (413) 587-6205 **TTY** (413) 586-6592

URL: <http://www.mass.gov/dmh/>

Notes: The DMH Western Massachusetts Area Office covers one hundred (100) municipalities to include cities/towns in the greater Amherst, Athol, Chicopee, Gardner, Great Barrington, Greenfield, Holyoke, Northampton, Pittsfield, Springfield, Stockbridge, and Westfield areas. Please check the DMH web site for a complete list of the municipalities served.

State/Local Agencies

Department of Mental Retardation

The Department of Mental Retardation (DMR) is the state agency that provides, funds, and contracts for a variety of services for people with mental retardation.

Department of Mental Retardation (DMR)

DMR, Central Office

Address: 500 Harrison Avenue

City: Boston **State:** MA **Zip Code** 02118-

Phone: (617) 727-5608 **Fax** (617) 624-7577 **TTY** (617) 624-7783

URL: <http://www.mass.gov/dmr/>

Notes: DMR Central Office oversees all DMR functions and operations throughout the state and establishes statewide policies and procedures. Within Central Office, the primary staff includes the Commissioner, Deputy Commissioner, General Counsel, Assistant Commissioners, and the Statewide Directors for Investigations, Human Rights, and Citizen Leadership.

Department of Mental Retardation (DMR)

DMR, Metro Regional Office

Address: 200 Trapelo Road

City: Waltham **State:** MA **Zip Code** 02452-

Phone: (781) 314-7501 **Fax** **TTY**

URL: <http://www.mass.gov/dmr/>

Notes: Please check the DMR web site for a complete list of the cities/towns served by this regional office.

Department of Mental Retardation (DMR)

DMR, Middlesex West Area Office

Address: 46 Park Street

City: Framingham **State:** MA **Zip Code** 01702-

Phone: (508) 879-1111 **Fax** (508) 879-1818 **TTY** (508) 879-1350

URL: <http://www.mass.gov/dmr/>

Notes: The Middlesex West Area Office covers the city of Marlborough. Please check the DMR web site for a complete list of the cities/towns served by this area office.

Department of Mental Retardation (DMR)

DMR, Newton/South Norfolk Area Office

Address: 125 West Street

City: Walpole **State:** MA **Zip Code** 02081-

Phone: (508) 668-3679 **Fax** (508) 668-1590 **TTY** (617) 727-9410

URL: <http://www.mass.gov/dmr/>

Notes: The Newton/South Norfolk Area Office covers the cities/towns of Newton and Norwood. Please check the DMR web site for a complete list of the cities/towns served by this area office.

State/Local Agencies

Department of Transitional Assistance

The Massachusetts Department of Transitional Assistance (DTA), formerly known as the Department of Public Welfare, is the state agency responsible for administering public assistance programs for needy citizens of the Commonwealth.

Department of Transitional Assistance (DTA)

DTA, Central Office

Address: 600 Washington Street

City: Boston **State:** MA **Zip Code** 02111-

Phone: (617) 348-8500 **Fax** **TTY**

URL: <http://www.mass.gov/dta/>

Notes: Please check the DTA web site for a complete list of the cities/towns served by this area office.

Department of Transitional Assistance (DTA)

DTA, Dorchester Area Office

Address: 90 Washington Street

City: Dorchester **State:** MA **Zip Code** 02121-

Phone: (617) 989-6000 **Fax** (617) 727-4722 **TTY**

URL: <http://www.mass.gov/dta/>

Notes: Please check the DTA web site for a complete list of the cities/towns served by this area office.

Department of Transitional Assistance (DTA)

DTA, Framingham Area Office

Address: 110 Mt. Wayte Ave.

City: Framingham **State:** MA **Zip Code** 01702-

Phone: (508) 661-6600 **Fax** (617) 727-4718 **TTY**

URL: <http://www.mass.gov/dta/>

Notes: Please check the DTA web site for a complete list of the cities/towns served by this area office.

State/Local Agencies

Department of Workforce Development

The Department of Workforce Development (DWD) is the state agency responsible for connecting people and businesses to job opportunities and job training across the Commonwealth. DWD's state-wide One-Stop Career Centers serve as the cornerstone for providing services to employers and job seekers.

Department of Workforce Development (DWD)

DWD, Central Office

Address: One Ashburton Place, 21st Floor

City: Boston **State:** MA **Zip Code** 02108-

Phone: (617) 727-6573 **Fax** **TTY**

URL: <http://www.mass.gov/dwd/>

Notes:

Department of Workforce Development (DWD)

DWD, Division of Apprentice Training

Address: P.O. Box 146759, 19 Staniford Street, 1st Floor

City: Boston **State:** MA **Zip Code** 02114-

Phone: (617) 626-5409 **Fax** (617) 626-5427 **TTY**

URL: <http://www.mass.gov/dwd>

Notes: The Division of Apprentice Training (DAT) is the agency responsible for promoting, developing and servicing registered apprenticeship programs in the Commonwealth of Massachusetts.

Department of Workforce Development (DWD)

DWD, Division of Career Services

Address: Charles F. Hurley Buiding, 19 Staniford Street, 3rd Floor

City: Boston **State:** MA **Zip Code** 02109-

Phone: (617) 626-5471 **Fax** (617) 727-5171 **TTY**

URL: <http://www.mass.gov/dwd/>

Notes: The Division of Career Services (DCS) oversees the Commonwealth's network of 32 One-Stop Career Centers that assist businesses in finding qualified workers and provide job seekers with career guidance as well as referral to jobs and training.

Department of Workforce Development (DWD)

DWD, Division of Career Services, Disability Program Navigator Program

Address: Charles F. Hurley Building, 19 Staniford Street, 3rd Floor

City: Boston **State:** MA **Zip Code** 02114-

Phone: (617) 626-5283 **Fax** **TTY**

URL: <http://www.massworkforce.org/WorkforcePrograms/DCSProgramService/DCS/Dpn/I>

Notes: The Disability Program Navigator (DPN) Program is a program unit within the Division of Career Services (DCS). The DPN program is a demonstration project which is jointly funded by the Department of Labor and the Social Security Administration. The program funds DPN positions statewide and is designed to ensure equal access for disabled jobseekers into the One-Stop Career Center system.

State/Local Agencies

Department of Workforce Development

The Department of Workforce Development (DWD) is the state agency responsible for connecting people and businesses to job opportunities and job training across the Commonwealth. DWD's state-wide One-Stop Career Centers serve as the cornerstone for providing services to employers and job seekers.

Department of Workforce Development (DWD)

DWD, Division of Career Services, New Perspectives Program

Address: Charles F. Hurley Buiding, 19 Staniford Street, 3rd Floor

City: Boston **State:** MA **Zip Code** 02114-

Phone: (781) 932-5517 **Fax** (781) 932-5566 **TTY**

URL: <http://www.massworkforce.org/WorkforcePrograms/DCSProgramService/DCS/New>

Notes: New Perspectives is a program unit within the Division of Career Services (DCS). The unit is comprised of clinical consultants who serve employed and dislocated workers throughout Massachusetts. New Perspectives provides services that help to eliminate barriers, improve employability and maximize the potential for all customers of the One-Stop Career Centers.

Department of Workforce Development (DWD)

DWD, Division of Career Services, Reentry and Reemployment Program

Address: Charles F. Hurley Buiding, 19 Staniford Street, 3rd Floor

City: Boston **State:** MA **Zip Code** 02114-

Phone: (617) 626-5733 **Fax** **TTY**

URL: <http://www.massworkforce.org/WorkforcePrograms/DCSProgramService/DCS/Rru/I>

Notes: The Reentry and Reemployment Program is a program unit within the Division of Career Services (DCS). The unit is well positioned to coordinate job placement, job training and employer services for prisoners. The unit provides soon-to-be-released prisoners an opportunity to be successful in reentering society by assisting in finding and maintaining employment.

Department of Workforce Development (DWD)

DWD, Division of Unemployment Assistance (DUA)

Address: Charles F. Hurley Building, 19 Staniford Street

City: Boston **State:** MA **Zip Code** 02114-

Phone: (617) 626-6560 **Fax** **TTY**

URL: <http://www.mass.gov/dwd>

Notes: The Division of Unemployment Assistance (DUA) administers the Unemployment Insurance program, providing temporary assistance to unemployed Massachusetts workers.

State/Local Agencies

Department of Workforce Development

The Department of Workforce Development (DWD) is the state agency responsible for connecting people and businesses to job opportunities and job training across the Commonwealth. DWD's state-wide One-Stop Career Centers serve as the cornerstone for providing services to employers and job seekers.

Department of Workforce Development (DWD)

DWD, Massachusetts Workforce Investment Board (MWIB)

Address: Charles F. Hurley Buiding, 19 Staniford Street, 3rd Floor

City: Boston

State: MA

Zip Code 02109-

Phone: (617) 727-6573

Fax

TTY

URL: <http://www.massworkforce.org/Stateboard/index.htm>

Notes: The Massachusetts Workforce Investment Board (MWIB) advises the Governor on continuously improving the Massachusetts Workforce Development system. The Board is comprised of private sector employers, agency heads, legislators, and representatives from state and local workforce development entities. There are sixteen (16) local Workforce Investment Boards in Massachusetts that oversee workforce development activities in their areas.

State/Local Agencies

Massachusetts Commission for the Blind

The Massachusetts Commission for the Blind (MCB) is the state agency that provides services to blind citizens of Massachusetts. MCB offers vocational rehabilitation, independent living social services, home care and respite assistance, radio reading programs, resource information, community systems advocacy, and residential and day services.

Massachusetts Commission for the Blind (MCB)

MCB, Boston Office

Address: 48 Boylston Street

City: Boston **State:** MA **Zip Code** 02116-4718

Phone: (617) 727-5550 **Fax** (617) 626-7685 **TTY**

URL: <http://www.mass.gov/mcb/>

Notes: Please check the MCB web site for a complete list of the cities/towns served by this regional office.

Massachusetts Commission for the Blind (MCB)

MCB, New Bedford Office

Address: 800 Purchase Street, Suite 290

City: New Bedford **State:** MA **Zip Code** 02740-6344

Phone: (508) 993-6140 **Fax** (508) 992-4147 **TTY**

URL: <http://www.mass.gov/mcb/>

Notes: Please check the MCB web site for a complete list of the cities/towns served by this regional office.

Massachusetts Commission for the Blind (MCB)

MCB, Springfield Office

Address: 436 Dwight Street, Room 109

City: Springfield **State:** MA **Zip Code** 01103-

Phone: (413) 781-1290 **Fax** (413) 746-8570 **TTY**

URL: <http://www.mass.gov/mcb/>

Notes: Please check the MCB web site for a complete list of the cities/towns served by this regional office.

Massachusetts Commission for the Blind (MCB)

MCB, Worcester Office

Address: 390 Main Street, Room 620

City: Worcester **State:** MA **Zip Code** 01608-

Phone: (508) 754-1148 **Fax** (508) 752-7832 **TTY**

URL: <http://www.mass.gov/mcb/>

Notes: Please check the MCB web site for a complete list of the cities/towns served by this regional office.

State/Local Agencies

Massachusetts Commission for the Deaf and Hard of Hearing

The Massachusetts Commission for the Deaf and Hard of Hearing (MCDHH) is the state agency working on behalf of deaf, late-deafened, and hard of hearing persons. MCDHH provides specialized case management, social services, Interpreter services, and technical assistance to state and private education, social, and human service agencies.

Massachusetts Commission for the Deaf and Hard of Hearing (MCDHH)

MCDHH, Central Massachusetts Regional Office

Address: 340 Main Street, Suite 700

City: Worcester **State:** MA **Zip Code** 01608-

Phone: (508) 755-4084 **Fax** **TTY** (508) 755-4084

URL: <http://www.mass.gov/mcdhh/>

Notes: Please check the MCDHH web site for a complete list of the cities/towns served by this regional office.

Massachusetts Commission for the Deaf and Hard of Hearing (MCDHH)

MCDHH, Executive Office

Address: 150 Mount Vernon Street , Fifth Floor

City: Dorchester **State:** MA **Zip Code** 02125-

Phone: (617) 740-1600 **Fax** (617) 740-1880 **TTY** (617) 740-1700

URL: <http://www.mass.gov/mcdhh/>

Notes: Please check the MCDHH web site for a complete list of the cities/towns served by this regional office.

Massachusetts Commission for the Deaf and Hard of Hearing (MCDHH)

MCDHH, Southeastern Massachusetts Regional Office

Address: 61 Industrial Park Road

City: Plymouth **State:** MA **Zip Code** 02360-

Phone: (617) 740-1651 **Fax** (617) 740-1850 **TTY** (800) 530-7570

URL: <http://www.mass.gov/mcdhh/>

Notes: Please check the MCDHH web site for a complete list of the cities/towns served by this regional office.

Massachusetts Commission for the Deaf and Hard of Hearing (MCDHH)

MCDHH, Western Massachusetts Regional Office

Address: Springfield State Office Building, 436 Dwight Street, Suite 204

City: Springfield **State:** MA **Zip Code** 01103-

Phone: (413) 788-6427 **Fax** **TTY** (413) 788-6427

URL: <http://www.mass.gov/mcdhh/>

Notes: Please check the MCDHH web site for a complete list of the cities/towns served by this regional office.

State/Local Agencies

Massachusetts Rehabilitation Commission

The Massachusetts Rehabilitation Commission (MRC) is the state's public vocational rehabilitation agency that directly provides, funds, and contracts for a variety of services focused on employment and independence for people with disabilities. MRC provides comprehensive services to people with disabilities that maximizes their quality of life and economic self-sufficiency in the community.

Massachusetts Rehabilitation Commission (MRC)

MRC, Administrative Offices

Address: Fort Point Place, 27 Wormwood Street, Suite 600

City: Boston **State:** MA **Zip Code** 02210-

Phone: (617) 204-3600 **Fax** (617) 727-1354 **TTY** (800) 245-6543

URL: <http://www.mass.gov/mrc/>

Notes:

Massachusetts Rehabilitation Commission (MRC)

MRC, Boston Area Office

Address: 59 Temple Place, Suite 905

City: Boston **State:** MA **Zip Code** 02111-

Phone: (617) 357-8137 **Fax** (617) 482-5576 **TTY**

URL: <http://www.mass.gov/mrc/>

Notes: The Boston MRC Area Office serves the following communities: Back Bay, Beacon Hill, Boston, Charlestown, Chelsea, Dedham, Dorchester, East Boston, Kenmore Square, North End, Revere, South Boston, West End, and Winthrop.

Massachusetts Rehabilitation Commission (MRC)

MRC, Brain Injury and Statewide Specialized Community Services Program (BISSCS)

Address: 27 Wormwood Street, Fort Point Place, Suite 600

City: Boston **State:** MA **Zip Code** 02210-

Phone: (617) 204-3852 **Fax** **TTY** (617) 204-3817

URL: www.mass.gov/mrc/ship/ship.htm

Notes: The Brain Injury and Statewide Specialized Community Services Program (BISSCS) is part of MRC's Community Services group. Formerly identified as the Statewide Head Injury Program (SHIP,) BISSCS is the public program in the Commonwealth of Massachusetts that identifies, cultivates and develops resources and services for Massachusetts residents who have sustained an externally caused traumatic brain injury.

State/Local Agencies

Massachusetts Rehabilitation Commission

The Massachusetts Rehabilitation Commission (MRC) is the state's public vocational rehabilitation agency that directly provides, funds, and contracts for a variety of services focused on employment and independence for people with disabilities. MRC provides comprehensive services to people with disabilities that maximizes their quality of life and economic self-sufficiency in the community.

Massachusetts Rehabilitation Commission (MRC)

MRC, Home Modifications Loan Program (HMLP)

Address: 27 Wormwood Street

City: Boston **State:** MA **Zip Code** 02210-1616

Phone: **Fax** **TTY**

URL: www.mass.gov/mrc/hmlp

Notes: MRC's Home Modification Loan Program (HMLP) provides no- and low-interest loans to modify the homes of adults and children with disabilities, and elders. For general information contact: Steve Scarano at MRC at 617-204-3724.

Massachusetts Rehabilitation Commission (MRC)

MRC, Lowell Area Office

Address: 325 Chelmsford Street, #6

City: Lowell **State:** MA **Zip Code** 01851-

Phone: (978) 458-4544 **Fax** **TTY** (978) 458-4544

URL: <http://www.mass.gov/mrc/>

Notes: The Lowell MRC Area Office serves the following communities: Acton, Bedford, Billerica, Boxborough, Burlington, Carlisle, Chelmsford, Concord, Dracut, Dunstable, Littleton, Lowell, Tewksbury, Tyngsborough, and Westford and Wilmington.

Massachusetts Rehabilitation Commission (MRC)

MRC, Milford Area Office

Address: 100 Medway Road, Suite 102

City: Milford **State:** MA **Zip Code** 01757-

Phone: (508) 792-7750 **Fax** (508) 634-0746 **TTY** (508) 792-7750

URL: <http://www.mass.gov/mrc/>

Notes: The Milford MRC Area Office serves the following communities: Bellingham, Blackstone, Douglas, Franklin, Grafton, Hopedale, Medway, Mendon, Milford, Millbury, Millis, Millville, Norfolk, Northbridge, Plainville, Sutton, Upton, Uxbridge, Whitinsville and Wrentham.

State/Local Agencies

Massachusetts Rehabilitation Commission

The Massachusetts Rehabilitation Commission (MRC) is the state's public vocational rehabilitation agency that directly provides, funds, and contracts for a variety of services focused on employment and independence for people with disabilities. MRC provides comprehensive services to people with disabilities that maximizes their quality of life and economic self-sufficiency in the community.

Massachusetts Rehabilitation Commission (MRC)

MRC, Natick Area Office

Address: 251 West Central Street, Suite 25

City: Natick **State:** MA **Zip Code** 01760-

Phone: (508) 651-7531 **Fax** (508) 655-8799 **TTY** (508) 651-7531

URL: <http://www.mass.gov/mrc/>

Notes: The Natick MRC Area Office serves individuals who reside in the following towns: Ashland, Dover, Framingham, Holliston, Hopkinton, Hudson, Lincoln, Marlborough, Maynard, Medfield, Natick, Needham, Northborough, Sherborn, Southborough, Stow, Sudbury, Wayland, Wellesley, Westborough, Weston and Westwood.

Massachusetts Rehabilitation Commission (MRC)

MRC, Quincy Area Office

Address: 275 Hancock Street

City: Quincy **State:** MA **Zip Code** 02171-

Phone: (617) 471-1600 **Fax** (617) 770-1893 **TTY** (617) 471-5059

URL: <http://www.mass.gov/mrc/>

Notes: The Quincy MRC Area Office serves individuals who reside in the following towns: Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Norwood, Quincy, Randolph, Scituate, and Weymouth. Special Services: Deaf and Hard of Hearing Services. 1. Counseling and advocacy services for dealing with issues facing Deaf and Hard of Hearing people on the job or in training. 2 Sign Language Interpreting Services. 3. Reasonable Accommodation services such as special devices for the Deaf and Hard of Hearing people on the job or in training.

Massachusetts Rehabilitation Commission (MRC)

MRC, Somerville Area Office

Address: 5 Middlesex Avenue, 3rd Floor

City: Somerville **State:** MA **Zip Code** 02144-9909

Phone: (617) 776-2662 **Fax** (617) 776-1331 **TTY** (617) 776-4242

URL: <http://www.mass.gov/mrc/>

Notes: The Somerville MRC Area Office serves the following communities: Arlington, Belmont, Cambridge, Somerville, Waltham, and Watertown.

State/Local Agencies

Massachusetts Rehabilitation Commission

The Massachusetts Rehabilitation Commission (MRC) is the state's public vocational rehabilitation agency that directly provides, funds, and contracts for a variety of services focused on employment and independence for people with disabilities. MRC provides comprehensive services to people with disabilities that maximizes their quality of life and economic self-sufficiency in the community.

Massachusetts Rehabilitation Commission (MRC)

MRC, Statewide Employment Services (SES)

Address: Fort Point Place, 27 Wormwood Street

City: Boston **State:** MA **Zip Code** 02210-1616

Phone: (617) 204-3854 **Fax** (617) 727-1354 **TTY** (800) 245-6543

URL: <http://www.mass.gov/mrc/>

Notes: MRC's Statewide Employment Services (SES) administers programs and provides supports to assist people with the most severe disabilities exercise their right to choose, obtain and retain meaningful community based employment with long term supports as needed and be paid in accordance with their skills and abilities.

Massachusetts Rehabilitation Commission (MRC)

MRC, Taunton Area Office

Address: 21 Spring Street, Suite

City: Taunton **State:** MA **Zip Code** 02780-

Phone: (508) 823-8141 **Fax** (508) 821-3796 **TTY** (508) 821-3797

URL: <http://www.mass.gov/mrc/>

Notes: The Taunton MRC Area Office serves the following communities: Attleboro, Berkley, Dighton, Foxboro, Lakeville, Mansfield, Middleboro, N. Attleboro, Norton, Raynham, Rehoboth, Seekonk, Taunton and Walpole.

State/Local Agencies

Other Local/State Agencies

Department of Conservation and Recreation (DCR)

DCR, Universal Access Program

Address: 251 Causeway Street, Suite 600

City: Boston **State:** MA **Zip Code** 02114-2119

Phone: (617) 626-1294 **Fax** (617) 626-1449 **TTY**

URL: <http://www.mass.gov/dcr/>

Notes: The Department of Conservation and Recreation (DCR) is steward of one of the largest state parks systems in the country. The Universal Access Program is dedicated to providing outdoor recreation opportunities in Massachusetts State Parks for visitors of all abilities. Accessibility to our State Parks is achieved through site improvements, specialized adaptive recreation equipment, and accessible recreation programs.

Department of Industrial Accidents (DIA)

Address: 600 Washington Street, 7th Floor

City: Boston **State:** MA **Zip Code** 02111-

Phone: (617) 727-4900 **Fax** **TTY**

URL: <http://www.mass.gov/dia/>

Notes: The Department of Industrial Accidents (DIA) is responsible for overseeing the Workers' Compensation system in Massachusetts. DIA can help you if you are an injured worker, an employer in Massachusetts, an insurer or an attorney.

Department of Public Safety (DPS)

DPS, Massachusetts Architectural Access Board

Address: One Ashburton Place, Room 1310

City: Boston **State:** MA **Zip Code** 02108-

Phone: (617) 727-0660 **Fax** (617) 727-0665 **TTY**

URL: http://www.state.ma.us/aab/aab_regs.htm

Notes: The Architectural Access Board (AAB) is a regulatory agency within the Massachusetts Office of Public Safety. Its legislative mandate states that it shall develop and enforce regulations designed to make public buildings accessible to, functional for, and safe for use by persons with disabilities.

State/Local Agencies

Other Local/State Agencies

Department of Telecommunications and Energy (DTE)

DTE, Consumer Division

Address: 1 South Station, 2nd Floor

City: Boston **State:** MA **Zip Code** 02110-

Phone: (617) 305-3531 **Fax** (617) 478-2591 **TTY** (800) 323-3298

URL: www.mass.gov/dte

Notes: DTE's mission is to ensure that utility consumers are provided with the most reliable service at the lowest possible cost. The Consumer Division is the contact point for complaints about the Telecommunications Relay Services (TRS) available in Massachusetts for individuals who are deaf, hard of hearing, or with speech impairment.

Disabled Persons Protection Commission (DPPC)

Address: 50 Ross Way

City: Quincy **State:** MA **Zip Code** 02169-

Phone: (617) 727-6465 **Fax** **TTY** (800) 426-900

URL: <http://www.state.ma.us/dppc>

Notes: The Disabled Persons Protection Commission (DPPC) is an independent state agency whose purpose is to investigate and remediate cases of abuse of the Commonwealth's most vulnerable citizens. The DPPC'S mission is to protect adults with disabilities from abusive acts and omissions of their caregivers through investigation, oversight, public awareness, and prevention.

Governor's Commission on Employment of People with Disabilities

Address: 19 Staniford Street, 4th Floor

City: Boston **State:** MA **Zip Code** 02114-

Phone: (617) 626-5190 **Fax** (617) 727-8014 **TTY** (888) 527-1912

URL:

Notes: The Governor's Commission on Employment of People with Disabilities provides state resources on employment and people with disabilities. They are affiliates of the U.S. Department of Labor's Office of Disability Employment Policy.

Governor's Commission on Mental Retardation

Address: Two Boylston Street, Fourth Floor

City: Boston **State:** MA **Zip Code** 02116-

Phone: (617) 988-3200 **Fax** (617) 988-3311 **TTY**

URL: <http://www.mass.gov/gcmr>

Notes: The Governor's Commission on Mental Retardation was established to examine the quality and comprehensiveness of the Commonwealth's program of services designed to address the wide variety of needs of people with mental retardation.

State/Local Agencies

Other Local/State Agencies

Massachusetts Bay Transportation Authority (MBTA)

MBTA, Office for Transportation Access

Address: 10 Park Plaza - Room 5750

City: Boston **State:** MA **Zip Code** 02116-

Phone: (617) 222-5123 **Fax** **TTY** (617) 222-5415

URL: http://www.mbta.com/riding_the_t/accessible_services/

Notes: The MBTA's Office for Transportation Access oversees programs and services for persons with disabilities and senior citizens, and manages the T's Reduced Fare program, and paratransit program THE RIDE.

Massachusetts Commission Against Discrimination (MCAD)

Address: One Ashburton Place, Sixth Flr, Room 601

City: Boston **State:** MA **Zip Code** 02108-

Phone: (617) 994-6000 **Fax** **TTY** (617) 994-6196

URL: <http://www.mass.gov/mcad/>

Notes: The Massachusetts Commission Against Discrimination's (MCAD's) mission is to ensure equality of opportunity by enforcing the Commonwealth's anti-discrimination laws in employment, housing, public accommodations, credit, mortgage lending, and education.

Massachusetts Department of Education (MDOE)

Address: 350 Main Street

City: Malden **State:** MA **Zip Code** 02148-5023

Phone: (781) 338-3000 **Fax** **TTY** (800) 439-2370

URL: www.doe.mass.edu

Notes: The Department of Education is charged with the responsibility of ensuring improved teaching and learning in all of the Commonwealth's public schools.

Massachusetts Developmental Disabilities Council (MDDC)

Address: 1150 Hancock Street, Third Floor, Suite 300

City: Quincy **State:** MA **Zip Code** 02169-4340

Phone: (617) 770-7676 **Fax** (617) 770-1987 **TTY** (617) 770-9499

URL: <http://www.mass.gov/mddc/index2.html>

Notes: The mission of the Massachusetts Developmental Disabilities Council (MDDC) is to provide opportunities for people with developmental disabilities and their families to enhance independence, productivity, and inclusion.

State/Local Agencies

Other Local/State Agencies

Massachusetts Executive Office of Health and Human Services (EOHHS)

Address: One Ashburton Place, 11th Floor

City: Boston **State:** MA **Zip Code** 02108-

Phone: (617) 573-1600 **Fax** **TTY**

URL: <http://www.mass.gov/eohhs>

Notes: EOHHS is the largest Commonwealth secretariat and its work touches the lives of all Massachusetts residents. From ensuring safe drinking water to important health care research and from programs for children to services for the elderly, EOHHS makes Massachusetts a better place to live. The EOHHS website is for all citizens - children and families, the elderly and disabled, people from large and small communities, the general public and providers and researchers.

Massachusetts Office on Disability (MOD)

Address: One Ashburton Place, #1305

City: Boston **State:** MA **Zip Code** 02108-

Phone: (617) 727-7440 **Fax** (617) 727-0965 **TTY** (800) 322-2020

URL: <http://www.state.ma.us/mod>

Notes: The primary mission of the Massachusetts Office on Disability (MOD) is to ensure the full and equal participation of all people with disabilities in all aspects of life by working to advance legal rights, maximum opportunities, supportive services, accommodations and accessibility in a manner that fosters dignity and self determination. It is the state advocacy agency that serves people with disabilities of all ages.

MassHealth

Address:

City: **State:** **Zip Code**

Phone: (800) 841-2900 **Fax** **TTY** (800) 497-4648

URL: <http://www.mass.gov/masshealth>

Notes: The MassHealth program provides comprehensive health insurance-or help in paying for private health insurance-to nearly one million Massachusetts children, families, seniors, and people with disabilities. Its mission is to help the financially needy obtain high-quality health care that is affordable, promotes independence, and provides customer satisfaction. Please check the MassHealth web site for additional information.

State/Local Agencies

Other Local/State Agencies

Metro South/West Employment & Training Administration

Address: 275 Prospect Street PO Box 740

City: Norwood **State:** MA **Zip Code** 02062-

Phone: (781) 769-4120 **Fax** (781) 551-9648 **TTY**

URL: <http://www.etrcc.com/>

Notes: Metro South/West Employment & Training Administration, a unit of the Metro South/West Regional Employment Board (REB), oversees the Metro SouthWest regions three One-Stop Career Centers (Employment and Training Resources), in Marlborough, Newton, and Norwood.

Metro South/West Regional Employment Board

Address: 1671 Worcester Road, Suite 302

City: Framingham **State:** MA **Zip Code** 01701-

Phone: (508) 665-5990 **Fax** (508) 665-5991 **TTY**

URL: <http://www.mswreb.org/>

Notes: Members of the Metro South/West Regional Employment Board (MSWREB) are business and community leaders, prominent educators, and organized labor officials that seek to implement innovative systemic initiatives in industry sectors that can respond rapidly to changes in the labor market and the needs of employers. The MSWREB provides structure in a labor market where there is no formal system for the exchange of information about the labor market itself or for developing effective strategies to address labor market problems.

University/College Resources

University/College Resources

Bridgewater State College

Disability Resources Office

Address: Academic Achievement Center, Maxwell Library

City: Bridgewater **State:** MA **Zip Code** 02325-

Phone: (508) 531-1214 **Fax** (508) 531-5713 **TTY** (508) 531-6113

URL: http://www.bridgew.edu/aac/disability_resources.cfm

Notes: Bridgewater State College is committed to ensuring all individuals equal access to its programs and services. Bridgewater offers a number of services to students who have a documented medical condition, are physically challenged, or have emotional or learning disabilities. The Disability Resource office is located in the Academic Achievement center in Maxwell Library.

Center for Health Policy and Research (CHPR)

University of Massachusetts Medical School

Address: 222 Maple Avenue, Higgins Building

City: Shrewsbury **State:** MA **Zip Code** 01545-2732

Phone: (508) 856-7856 **Fax** (508) 856-4456 **TTY**

URL: <http://www.umassmed.edu/healthpolicy/index.aspx>

Notes: The mission of the Umass Medical School's Center for Health Policy and Research (CHPR) is to promote and conduct applied research, evaluation, and education aimed at informing policy decisions that improve the health and well-being of people served by public agencies.

Center for Mental Health Services Research (CMHSR)

University of Massachusetts Medical School

Address: Department of Psychiatry, 55 Lake Avenue North

City: Worcester **State:** MA **Zip Code** 01655-

Phone: (508) 856-8471 **Fax** (508) 856-8700 **TTY**

URL: <http://www.umassmed.edu/cmhsr/index.aspx>

Notes: The Center for Mental Health Services Research (CMHSR) was established in 1993 by a grant from the Department of Mental Health. The Center's mission is to be an internationally recognized academic center that conducts research on the nature, structure, effectiveness, and regulation of services for individuals with mental health conditions, and develops and disseminates knowledge to improve the lives of these individuals, their families, and other community members.

University/College Resources

Employment and Disability Institute (EDI)

ILR School, Cornell University

Address: 201 ILR Extension Building

City: Ithaca **State:** NY **Zip Code** 14853-

Phone: (607) 255-7727 **Fax** (607) 255-2763 **TTY** (607) 255-2891

URL: <http://www.ilr.cornell.edu/edi/>

Notes: The Employment and Disability Institute (EDI) conducts research and provides continuing education and technical assistance on many aspects of disability in the workplace. Its goal is to advance knowledge, policies, and practices to enhance the opportunities of people with disabilities.

Fitchburg State College

Disability Services

Address: 160 Pearl St.

City: Fitchburg **State:** MA **Zip Code** 01420-2697

Phone: (978) 665-3427 **Fax** **TTY** (978) 665-3575

URL: <http://www.fsc.edu/disability/index.html>

Notes: Fitchburg State College is an institution of higher education that integrates an interdisciplinary, multicultural liberal arts and sciences core with all professional and arts and sciences majors. The primary objective of Disability Services is to empower qualified students with disabilities to engage in all facets of Fitchburg State College's academic, residential and student life.

Framingham State College

Disability Services Office

Address: McCarthy College Center, Room 510C

City: Framingham **State:** MA **Zip Code** 01701-9101

Phone: (508) 626-4627 **Fax** **TTY**

URL: <http://www.framingham.edu/DisabilityServices/>

Notes: Framingham State College, founded by Horace Mann in 1839, is an institution with a strong liberal arts focus and a rich history of academic innovation. The Disability Services Office provides equal access to programs and services both inside and outside the classroom for students with disabilities so that they may fully participate in campus life at the College.

University/College Resources

Institute for Community Inclusion (ICI)

UMass Boston

Address: 100 Morrissey Boulevard

City: Boston **State:** MA **Zip Code** 02125-3393

Phone: (617) 287-4300 **Fax** (617) 287-4352 **TTY** (617) 287-4350

URL: <http://www.communityinclusion.org/>

Notes: The Institute for Community Inclusion (ICI) supports the rights of children and adults with disabilities to participate in all aspects of the community. ICI offers training, clinical, and employment services, conducts research, and provides assistance to organizations to promote inclusion of people with disabilities in school, work, and community activities. ICI is based at the UMass Boston with additional offices at Children's Hospital Boston.

Law, Health Policy & Disability Center (LHPDC)

University of Iowa College of Law

Address: 280-1 Boyd Law Building

City: Iowa City **State:** IA **Zip Code** 52242-1113

Phone: (617) 489-0086 **Fax** (617) 489-1374 **TTY**

URL: <http://disability.law.uiowa.edu/dpn/>

Notes: The Law, Health Policy, and Disability Center (LHPDC), an emerging leader in law, technology, education and research, is focused on improving the quality of life for persons living with disabilities. Based at the University of Iowa College of Law, the center concentrates on public policy and its impact on persons with disabilities, with an emphasis on employment, self-determination and self-sufficiency. LHPDC oversees the national Disability Program Navigator program.

Massasoit Community College

Office of Disability Services

Address: Student Center Building, Brockton Campus, Room SC 104

City: Brockton **State:** MA **Zip Code** 02302-

Phone: (508) 588-9100 **Fax** (508) 427-1250 **TTY**

URL: http://www.massasoit.mass.edu/stud_serv/disab_serv/index.cfm

Notes: Massasoit Community College (MCC) is committed to achieving equal educational opportunity and full participation in all college programs and activities for persons with disabilities. MCC offers a range of support services to students with disabilities as defined by section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990.

University/College Resources

MassBay Community College

Office of Disability Services

Address: 50 Oakland Street, Room 308

City: Wellesley **State:** MA **Zip Code** 02481-

Phone: (781) 239-2234 **Fax** (781) 239-1047 **TTY** (781) 239-2513

URL: <http://www.massbay.edu/>

Notes: MassBay Community College has campus locations in Wellesley Hills and Framingham and a Technology Center in Ashland. MassBay's Office of Disabilities Services ensures that students with disabilities have equal and open access to all of its programs, activities, and courses of study.

Quincy College

Disabilities Services

Address: Student/Support Services, 34 Coddington St., Saville Hall 205A,

City: Quincy **State:** MA **Zip Code** 02169-

Phone: (617) 984-1700 **Fax** (617) 984-1794 **TTY**

URL: <http://www.quincycollege.edu/index.htm>

Notes: An open access institution which encourages academic achievement, diversity, economic opportunity and lifelong learning, Quincy College is a fully-accredited two-year college offering over 500 courses and awarding Associate degrees and certificates of completion in a wide variety of studies.

The Center for Psychiatric Rehabilitation

Boston University

Address: 940 Commonwealth Avenue West

City: Boston **State:** MA **Zip Code** 02215-

Phone: (617) 353-3549 **Fax** (617) 353-7700 **TTY** (617) 353-7701

URL: <http://www.bu.edu/cpr>

Notes: The Center for Psychiatric Rehabilitation is a research, training, and service organization dedicated to improving the lives of persons who have psychiatric disabilities.

University/College Resources

UMass Boston

Ross Center for Disability Services

Address: 100 Morrissey Blvd.

City: Boston

State: MA

Zip Code 02125-3393

Phone: (617) 287-7430

Fax

TTY (617) 287-7436

URL: http://www.umb.edu/students/Educational_Support_Servi/Educational_Support_Serv

Notes: The University of Massachusetts Boston, one of five campuses of the University of Massachusetts, is nationally recognized as a model of excellence for urban universities. The Ross Center for Disability Services assists the university in offering equal access to individuals with disabilities by providing reasonable classroom accommodations and auxiliary aids, individual and peer group counseling, advocacy and coordination of institutional efforts to comply with the broad mandates of access laws, information, resources, referrals and activities.

Veterans Services

Veterans Services

HireVetsFirst

U.S. Department of Labor, Veterans' Employment and Training Service

Address: 200 Constitution Avenue, N.W., Rm. S-1325

City: Washington **State:** DC **Zip Code** 20210-

Phone: (202) 693-4700 **Fax** **TTY**

URL: <http://www.hirevetsfirst.gov/>

Notes: There are nearly 2,000 One-Stop Career Centers nationwide where employers can go to receive assistance in connecting to and recruiting veterans. One-Stop Career Centers offer a wealth of resources including specialized local Veterans' Employment Representatives (LVERs) and Disabled Veterans' Outreach Program (DVOP) staff who work solely with veteran populations and can provide relevant veteran applicant referrals.

Massachusetts Department of Veterans' Services (DVS)

Main Office

Address: 600 Washington Street, Suite 1100

City: Boston **State:** MA **Zip Code** 02111-

Phone: (617) 210-5480 **Fax** (617) 210-5755 **TTY**

URL: <http://www.mass.gov/veterans>

Notes: The mission of the Department of Veterans' Services (DVS) is to be the leading advocate for the more than half-million veterans of the Commonwealth and their families and survivors. DVS represents all state agencies and individual veterans before the federal Department of Veterans Affairs in securing federal compensation and other benefits that might be available. Please check the DVS web site for additional information.

U.S. Department of Veterans Affairs (VA)

Vocational Rehabilitation and Employment (VR&E) Division

Address: VA Regional Office, JFK Building, Room 1675

City: Boston **State:** MA **Zip Code** 02203-

Phone: (617) 303-5537 **Fax** (617) 303-4988 **TTY**

URL: <http://www.vba.va.gov/bln/vre/index.htm>

Notes: The Vocational Rehabilitation and Employment (VR&E) Division is dedicated to providing information about veteran benefits administered by the Department of Veterans Affairs and the Vocational Rehabilitation and Employment Service to veterans, employers, and the general public.

Veterans Services

Veterans Outreach Center - Metrowest

255 Main Street, #213

Address: 255 Main St. Rm 107

City: Marlborough **State:** MA **Zip Code** 01752-

Phone: (508) 460-9993 **Fax** (508) 460-8473 **TTY**

URL: <http://www.vetsoutreach.com/index.html>

Notes: The Veterans Outreach Center - Metrowest is a non-profit corporation committed to supporting veterans of all conflicts (and in-between). The Center provides services through three primary programs: psychological counseling/therapy, benefits counseling/advocacy, and employment assistance. Supplementing these programs are support services including transportation, referrals, and emergency needs assistance.

Veterans Services

Town of Norwood

Address: 566 Washington St. PO Box 40

City: Norwood **State:** MA **Zip Code** 02062-

Phone: (781) 762-1240 **Fax** (781) 762-9180 **TTY**

URL: <http://www.ci.norwood.ma.us/veterans/>

Notes: The Town of Norwood Veterans Services' office is responsible for the total effort in administering and supervising the assistance given to veterans and their dependents in matters pertaining to their rights and benefits under the various governmental programs.

Veterans' Services Department

Newton City Hall, Room 100

Address: 1000 Commonwealth Ave

City: Newton Centre **State:** MA **Zip Code** 02459-

Phone: (617) 796-1090 **Fax** (617) 796-1094 **TTY**

URL: <http://www.ci.newton.ma.us/veterans/index.htm>

Notes: Newton's Veterans Services' Department provides quality services and benefits to veterans and their dependents in need of emergency financial and medical assistance under Chapter 115 M.G.L. It also provides assistance in filling out applications and/or answering questions regarding VA Compensation, pensions, burials, etc.
Hours: Monday, Wednesday, Thursday, Friday - 8:30 a.m. to 5:00 p.m. Tuesday - 8:30 a.m. to 8:00 p.m.

Veterans Services

VOICE - Veterans' Outreach Initiative for Competitive Employment

U.S. Department of Veterans' Services (DVS)

Address: 600 Washington Street, Suite 1100

City: Boston

State: MA

Zip Code 02111-

Phone: (617) 210-5970

Fax

TTY

URL: <http://db.state.ma.us/dvs/voice/default.asp>

Notes: The VOICE program assists all Massachusetts veterans, especially those recently discharged, disabled veterans, and those most in need, in accessing information leading to training and employment opportunities. The program provides information and referral on: training and education, job search assistance, employment opportunities, credentialing/licensure opportunities, and supportive services. VOICE includes a searchable "Resource Directory".

Youth/Young Adult Resources

Youth/Young Adult Resources

ACCEPT Educational Collaborative

Address: 200 N. Main Street, Suite 201

City: Natick **State:** MA **Zip Code** 01760-

Phone: (508) 653-6776 **Fax** (508) 653-0878 **TTY**

URL: <http://www.accept.org/>

Notes: ACCEPT Education Collaborative is a regional education service agency governed by fourteen local school districts in the metro West area of Massachusetts. Organized in 1974, ACCEPT provides regional programs for Ashland, Dover, Dover-Sherborn Regional, Framingham, Franklin, Holliston, Hopkinton, Joseph P. Keefe Technical, Medfield, Medway, Millis, Natick, Sherborn and Sudbury Public Schools.

Attention Deficit Hyperactivity Disorder (ADHD)

Office of Special Education Programs (OSEP)

Address: U.S. Department of Education

City: **State:** **Zip Code**

Phone: **Fax** **TTY**

URL: <http://www.ed.gov/rschstat/research/pubs/adhd/index.html>

Notes: This web site provides two publications that address issues related to the instruction of children with ADHD. Parents, Teachers and others are encouraged to consult and use these publications to assist in the instruction of children with ADHD.

CHARMS Collaborative

Jones School

Address: 137 Walnut Street

City: Stoughton **State:** MA **Zip Code** 02072-

Phone: (781) 344-1463 **Fax** (781) 344-5299 **TTY**

URL: <http://www.charms-collaborative.org/>

Notes: CHARMS Collaborative is a regional educational collaborative chartered by the Commonwealth's Department of Education in 1975 to provide the full range of mandated services for children and adolescents with special needs. The Collaborative provides mainstream public school-based programs and services for behaviorally handicapped and learning-disabled students from pre-school through high school.

Jobs for the Future (JFF)

Address: 88 Broad Street

City: Boston **State:** MA **Zip Code** 02110-

Phone: (617) 728-4446 **Fax** (617) 728-4857 **TTY**

URL: <http://www.jff.org/>

Notes: Jobs for the Future believes that all young people should have a quality high school and postsecondary education, and that all adults should have the skills needed to hold jobs that pay enough to support a family. As a non-profit research, consulting, and advocacy organization, JFF works to strengthen society by creating educational and economic opportunity for those who need it most.

Youth/Young Adult Resources

Massachusetts Partnership for Youth in Employment (MPYE)

Institute for Community Inclusion, UMass Boston

Address: 100 Morrissey Blvd.

City: Boston

State: MA

Zip Code 02125-

Phone: (617) 287-4341

Fax

TTY (617) 287-4350

URL: <http://www.communityinclusion.org/mpye/>

Notes: The Massachusetts Partnership for Youth in Employment (MPYE) helps agencies work together to assist youth with disabilities reach their full potential. MPYE is a partnership of the Department of Workforce Development (DWD), the Statewide Workforce Investment Board, the Commonwealth Corporation and the Institute for Community Inclusion (ICI) at UMass Boston.

National Center on Secondary Education and Transition (NCSET)

Institute on Community Integration, University of Minnesota

Address: 6 Pattee Hall, 150 Pillsbury Drive SE

City: Minneapolis

State: MN

Zip Code 55455-

Phone: (612) 624-2097

Fax (612) 624-9344

TTY

URL: <http://www.ncset.org/>

Notes: The National Center on Secondary Education and Transition (NCSET) coordinates national resources, offers technical assistance, and disseminates information related to secondary education and transition for youth with disabilities in order to create opportunities for youth to achieve successful futures. NCSET is headquartered at the Institute on Community Integration in the University of Minnesota's College of Education and Human Development.

National Collaborative on Workforce and Disability for Youth (NCWD/Youth)

Institute for Educational Leadership

Address: 4455 Connecticut Avenue NW, Suite 310

City: Washington

State: DC

Zip Code 20008-

Phone: (877) 871-0744

Fax

TTY (877) 871-0665

URL: <http://www.ncwd-youth.info/index.html>

Notes: The National Collaborative on Workforce and Disability for Youth (NCWD/Youth) assists state and local workforce development systems to better serve youth with disabilities. The NCWD/Youth, created in late 2001, is composed of partners with expertise in disability, education, employment, and workforce development issues. Funded by a grant from the U.S. Department of Labor's Office of Disability Employment Policy (ODEP), the NCWD/Youth is housed at the Institute for Educational Leadership. NCWD/Youth strives to ensure that youth with disabilities are provided full access to high quality services in integrated settings in order to maximize their opportunities for employment and independent living.

Youth/Young Adult Resources

National Information Center for Children and Youth with Disabilities (NICHCY)

Address: P.O. Box 1492

City: Washington **State:** DC **Zip Code** 20013-

Phone: (202) 884-8200 **Fax** **TTY** (202) 884-8200

URL: www.nichcy.org/

Notes: NICHCY is the center that provides information to the nation on disabilities in children and youth, programs and services for infants, children, and youth with disabilities, IDEA, the nation's special education law, No Child Left Behind, the nation's general education law, and research-based information on effective practices for children with disabilities. NICHCY services are made possible through funding from the Office of Special Education Programs (OSEP), U.S. Department of Education, and is operated by the Academy for Educational Development (AED).

Office of Special Education Programs (OSEP)

Office of Special Education and Rehabilitative Services, U.S. Department of Education

Address: 400 Maryland Ave., S.W.

City: Washington **State:** DC **Zip Code** 20202-7100

Phone: (202) 245-7459 **Fax** **TTY**

URL: <http://www.ed.gov/about/offices/list/osers/osep/index.html>

Notes: The Office of Special Education Programs (OSEP) is dedicated to improving results for infants, toddlers, children and youth with disabilities ages birth through 21 by providing leadership and financial support to assist states and local districts.

The 411 on Disability Disclosure: A Workbook for Youth with Disabilities

NCWD/Youth c/o Institute for Educational Leadership

Address: 4455 Connecticut Avenue NW, Suite 310

City: Washington **State:** DC **Zip Code** 20008-

Phone: (877) 871-0744 **Fax** **TTY** (877) 871-0665

URL: http://www.ncwd-youth.info/resources_&_Publications/411.html

Notes: The 411 on Disability Disclosure: A Workbook for Youth with Disabilities is designed for youth and adults working with them to learn about disability disclosure. Based on the premise that disclosure is a very personal decision, this workbook helps young people make informed decisions about whether or not to disclose their disability and understand how that decision may impact their education, employment, and social lives. The workbook is downloadable in both PDF and MS Word formats.

Youth/Young Adult Resources

The Education Cooperative (TEC)

Address: P.O. Box 186

City: Dedham **State:** MA **Zip Code** 02027-

Phone: (781) 326-2473 **Fax** (781) 251-0874 **TTY**

URL: <http://www.tec-coop.org/>

Notes: The Education Cooperative (TEC) provides member school districts with high quality, cost effective educational services that assist fourteen communities, in effectively meeting the needs of students and staff. The member towns are Canton, Dedham, Dover, Framingham, Holliston, Hopkinton, Medfield, Natick, Needham, Norwood, Sherborn, Walpole, Wayland, Wellesley, and Westwood. TEC provides a regional menu of options that extends the local options available to students with special needs. These programs include the Phoenix School in Norwood, the TEC High School in Newton, and the TEC Learning and Vocational Center (TLVC) in Wayland.

The Gifford School

Address: 177 Boston Post Road

City: Weston **State:** MA **Zip Code** 02493-

Phone: (781) 899-9500 **Fax** (781) 899-4515 **TTY**

URL: <http://www.gifford.org/index.html>

Notes: Gifford is a private, nonprofit coeducational day school providing a specialized educational and clinical program for students who face a variety of learning, behavioral and/or emotional challenges. Gifford serves over 100 students ranging from eight year olds to high school seniors. Students come from over 60 cities and towns throughout Massachusetts

Tool Kit on Teaching and Assessing Students with Disabilities

U.S. Office of Special Education Programs (OSEP)

Address:

City: **State:** **Zip Code**

Phone: **Fax** **TTY**

URL: <http://www.osepideasthatwork.org/toolkit/index.asp>

Notes: The U.S. Department of Education has developed a Tool Kit on Teaching and Assessing Students with Disabilities (Tool Kit) that offers a compilation of current information that will move states forward in improving results for all students with disabilities. The Tool Kit brings together the most current and accurate information, including research briefs and resources designed to improve instruction, assessment, and accountability for students with disabilities in a format that is easy to access and to understand.

Youth/Young Adult Resources

Tool Kit on Teaching and Assessing Students with Disabilities - Parent Materials

U.S. Office of Special Education Programs (OSEP)

Address:

City: _____ **State:** _____ **Zip Code** _____

Phone: _____ **Fax** _____ **TTY** _____

URL: <http://osepideasthatwork.org/ParentKit/index.asp>

Notes: The Parent Materials were identified to augment the Tool Kit on Teaching and Assessing Students with Disabilities (Tool Kit). They offer a collection of resources on the same substantive areas addressed in the initial release of the Tool Kit, including assessment, instructional practices, behavior, and accommodations. However, these documents were written specifically for parents and include information they need as they work with schools to ensure that their children are receiving a quality education. These materials provide information that will help parents become active and informed participants in IEP discussions and other decision making meetings that support students with disabilities and their families.

Transition Coalition

University of Kansas, Dept. of Special Education

Address: Joseph R. Pearson Hall, 1122 W. Campus Rd. Rm 521

City: Lawrence **State:** KS **Zip Code** 66045-3101

Phone: (785) 864-0686 **Fax** _____ **TTY** _____

URL: <http://www.transitioncoalition.org/>

Notes: The Transition Coalition provides online information, support, and professional development on topics focusing on the transition from school to adult life for youth.

Transition from School to Adult Life

Massachusetts Department of Education (MDOE)

Address: 350 Main Street

City: Malden **State:** MA **Zip Code** 02148-5106

Phone: (781) 338-3375 **Fax** (781) 338-3371 **TTY** (800) 439-2370

URL: <http://www.doe.mass.edu/sped/links/transition.html>

Notes: This web site provides information to assist students with disabilities to engage in effective transition planning. Successful transition from high school to adult life may require that planning activities begin in elementary school with students exploring their interests in middle school. Starting the process early prepares students with disabilities to think about what they want to be able to do in adult life. High school transition planning includes exploring post-secondary opportunities and employment options and may include connecting with the adult service agencies that may provide the student with services when he or she graduates or turn 22 years of age.

Youth/Young Adult Resources

Transition Program, Disability Support Services Department

Middlesex Community College

Address: Springs Road

City: Bedford **State:** MA **Zip Code** 01730-1197

Phone: (781) 280-3630 **Fax** (781) 275-7126 **TTY**

URL: <http://www.middlesex.mass.edu/DisabilitySupport/TransitionProgram/Default.htm>

Notes: The Transition Program, designed expressly for students with significant learning disabilities, is also part of the Disability Support Services Office at Middlesex Community College. This two-year certificate program teaches consumer and business skills, independent living, and personal and social development.

Young Adult Employment Initiative (YAEI)

Metro South/West Regional Employment Board

Address: 1671 Worcester Road, Suite 302

City: Framingham **State:** MA **Zip Code** 01701-

Phone: (508) 665-5990 **Fax** (508) 665-5991 **TTY**

URL: <http://www.mswreb.org/youngadult/aboutyaei.htm>

Notes: YAEI focuses on strategic development and implementation of services that help prepare young adults for 21 st Century jobs, while ensuring that the most vulnerable young adults have access to and are connected with services that address their particular barriers to success. YAEI offers a range of programs to include career exploration pre-employment skills, placement, and a Work-Based Learning Plan connecting work and school expectations. Please contact the YAEI office for additional information on these and other programs and services.

Youthhood.org

National Center on Secondary Education and Transition (NCSET)

Address: University of Minnesota

City: **State:** **Zip Code**

Phone: **Fax** **TTY**

URL: <https://www.youthhood.org/>

Notes: The Youthhood Web site is a dynamic, curriculum-based tool that can help young adults plan for life after high school. It was designed by a talented group of staff at the National Center on Secondary Education and Transition (NCSET), which is located at the University of Minnesota. NCSET helps organizations and people working with youth help young people move from high school to "whatever comes after high school" — whether it be college, technical school, community living, etc.

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