

# ETR Disability Resource Directory

A Community Resource Directory  
for Job Seekers and Employers

Employment and Training Resources  
275 Prospect Street, PO Box 740  
Norwood, MA 02062

Tel: (781) 769-4120, Fax: (781) 551-9648  
[www.etrcc.com](http://www.etrcc.com)

## TABLE OF CONTENTS

<b>Resource</b>	<b>Page</b>
ADA/Adaptive Technology	04
Associations	13
Employer Resources	26
Federal Agencies	43
One-Stop Career Centers	52
On-Line Resources/Directories	78
Service Providers	100
State/Local Agencies	139
Department of Mental Health (DMH)	140
Department of Mental Retardation (DMR)	149
Department of Transitional Assistance (DTA)	152
Department of Workforce Development (DWD)	154
Massachusetts Commission for the Blind (MCB)	162
Massachusetts Commission for the Deaf and Hard of Hearing (MCDHH)	166
Massachusetts Rehabilitation Commission (MRC)	170
Other State/Local Agencies	184
University/College Resources	195
Veterans Services	208
Youth/Young Adult Resources	216

**This is the first version of the directory. Updates will be provided twice a year to insure that the data are correct and current. If you find any errors in the information provided or would like ETR to include additional resources, please contact Art Gallagher at his email: [agallagher@detma.org](mailto:agallagher@detma.org).**

**Many thanks to the numerous ETR staff members who reviewed early drafts of this directory. Their comments and suggestions were greatly appreciated.**

Designed and Compiled by Arthur Gallagher, Disability Program Navigator  
Tel: (781) 769-4120, Fax: (781) 551-9648  
Email: [agallagher@detma.org](mailto:agallagher@detma.org)

# **ADA/Adaptive Technology**

---

## ADA/Adaptive Technology

---

### A Guide to Making Documents Accessible to People Who Are Blind or Visually Impaired

---

American Council of the Blind

---

**Address:**

**City:** State: Zip Code:

**Phone:** Fax: TTY:

**URL:** <http://www.acb.org/accessible-formats.html>

**Notes** This document contains comprehensive information on how to make print and electronic information available to people with visual impairments in a variety of accessible formats.

---

### ABLEDATA - Your source for assistive technology information

---

---

**Address:** 8630 Fenton Street, Suite 930

**City:** Silver Spring **State:** MD **Zip Code:** 20910-

**Phone:** (800) 227-0216 **Fax:** (306) 608-8958 **TTY:** (306) 608-891

**URL:** <http://www.abledata.com/>

**Notes** ABLEDATA provides objective information about assistive technology products and rehabilitation equipment available from domestic and international sources. Although ABLEDATA does not sell any products, it can help you locate the companies that do.

---

---

## ADA/Adaptive Technology

---

### ADA - A Guide for People with Disabilities Seeking Employment

---

**Address:**

**City:**   **State:**   **Zip Code:**

**Phone:**   **Fax:**   **TTY:**

**URL:** <http://www.usdoj.gov/crt/ada/workta.htm>

**Notes** This web site provides information on the Americans with Disabilities Act (ADA) for people with disabilities seeking employment.

---

### ADA Handbook

---

The U.S. Equal Employment Opportunity Commission

---

**Address:**

**City:**   **State:**   **Zip Code:**

**Phone:**   **Fax:**   **TTY:**

**URL:** <http://www.eeoc.gov/ada/adahandbook.html>

**Notes** This web site provides a comprehensive handbook on the Americans with Disabilities Act (ADA).

---

---

## ADA/Adaptive Technology

---

### ADA Technical Assistance Manual

---

The U.S. Equal Employment Opportunity Commission

---

**Address:**

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **TTY:** \_\_\_\_\_

**URL:** <http://www.jan.wvu.edu/links/ADAtam1.html>

**Notes** The Manual was designed to help employers, other covered entities, and persons with disabilities learn about their obligations and rights under the employment provisions of the Americans with Disabilities Act (Title I of the ADA).

---

### Adaptive Technology Consulting (ATC )

---

**Address:** 102 Bridge Road

**City:** Salisbury **State:** MA **Zip Code:** 01952-

**Phone:** (401) 374-7972 **Fax:** \_\_\_\_\_ **TTY:** \_\_\_\_\_

**URL:** <http://www.adaptivetech.net/>

**Notes** Adaptive Technology Consulting provides solutions for working around the inconvenience of: Blindness, Low Vision, and Learning Disabilities. ATC can increase independence and self-esteem by giving people who are blind, low vision, or learning disabled the freedom to access and create print or electronic information.

---

---

## ADA/Adaptive Technology

---

### Alliance for Technology Access (ATA)

---

**Address:** 1304 Southpoint Blvd., Suite 240

**City:** Petaluma **State:** CA **Zip Code:** 94954-

**Phone:** (707) 778-3011 **Fax:** (707) 765-2080 **TTY:** (707) 778-301

**URL:** <http://www.ataccess.org/default.html>

**Notes** The Alliance for Technology Access (ATA) is the national network of community-based Resource Centers, Developers, Vendors, and Associates dedicated to providing information and support services to children and adults with disabilities, and increasing their use of standard, assistive, and information technologies.

---

### Assistive Technology Exchange in New England

---

**Address:**

**City:** **State:** **Zip Code:**

**Phone:** **Fax:** **TTY:**

**URL:** <http://www.getatstuff.org/>

**Notes** The goal of getATstuff is to help get Assistive Technology devices that are no longer being used into the hands of people who need and can benefit from them. At this web site you can look for or list Assistive Technology devices for sale or for free.

---

## ADA/Adaptive Technology

---

### **Cambium Learning Technologies**

---

**Address:** 100 Crosby Drive

**City:** Bedford **State:** MA **Zip Code:** 01730-

**Phone:** (781) 276-0652 **Fax:** (781) 276-0650 **TTY:**

**URL:** <http://www.cambiumlearningtechnologies.com>

**Notes** Cambium Learning Technologies, a division of Cambium Learning, Inc., is made up of three educational technology companies dedicated to helping educators raise the achievement of challenged learners. These companies include: IntelliTools, Inc., Kurzweil Educational Systems, Inc., and Acceleration Station.

---

### **DO-IT**

---

Disabilities, Opportunities, Internetworking, and Technology

---

**Address:** University of Washington, Box 355670

**City:** Seattle **State:** WA **Zip Code:** 98195-5670

**Phone:** (206) 685-3648 **Fax:** (206) 221-4171 **TTY:** (206) 685-364

**URL:** <http://www.washington.edu/doit/>

**Notes** DO-IT serves to increase the participation of individuals with disabilities in challenging academic programs and careers. It promotes the use of computer and networking technologies to increase independence, productivity, and participation in education and employment.

---

### Employment and Disability: An Internet Primer

---

Cornell University

---

**Address:** Catherwood Library, Ives Hall

**City:** Ithaca

**State:** NY

**Zip Code:** 14853-

**Phone:** (607) 255-5435

**Fax:**

**TTY:**

**URL:** <http://www.ilr.cornell.edu/library/research/subjectGuides/employmentAndDisability.html>

**Notes** This guide provides links to information relevant to the effect disabilities can have on workers and the workplace, as well as governmental and institutional efforts to combat discrimination on the basis of disabilities.

---

### Job Accommodation Network (JAN)

---

**Address:** PO Box 6080

**City:** Morgantown

**State:** WV

**Zip Code:** 26506-6080

**Phone:** (800) 526-7234

**Fax:** (304) 293-5407

**TTY:** (800) 526-723

**URL:** <http://www.jan.wvu.edu/>

**Notes** JAN is a free consulting service designed to increase the employability of people with disabilities by: 1) providing individualized worksite accommodations solutions, 2) providing technical assistance regarding the ADA and other disability related legislation, and 3) educating callers about self-employment options.

---

---

## ADA/Adaptive Technology

---

### Massachusetts Assistive Technology Partnership (MATP)

---

Children's Hospital

---

**Address:** 1295 Boylston Street; Suite 310

**City:** Boston

**State:** MA

**Zip Code:** 02215-

**Phone:** (617) 355-7820

**Fax:** (617) 355-6345

**TTY:** (617) 355-730

**URL:** <http://www.matp.org>

**Notes** The Massachusetts Assistive Technology project helps people with disabilities get access to assistive technology to help them in their everyday lives. MATP provides information and referral on products, services, and funding sources related to assistive technology.



# **Associations**

---

## Associations

---

### American Association of People with Disabilities (AAPD)

---

**Address:** 1629 K Street NW, Suite 503

**City:** Washington

**State:** DC

**Zip Code:** 20006-

**Phone:** (800) 840-8844

**Fax:**

**TTY:** (800) 840-884

**URL:** <http://www.aapd.com/index.php>

**Notes** AAPD is the largest national nonprofit cross-disability member organization in the United States, dedicated to ensuring economic self-sufficiency and political empowerment for the more than 56 million Americans with disabilities. AAPD works in coalition with other disability organizations for the full implementation and enforcement of disability nondiscrimination laws, particularly the Americans with Disabilities Act (ADA) of 1990 and the Rehabilitation Act of 1973.

---

## Associations

---

### American Council of the Blind

---

---

**Address:** 1155 15th Street, NW, Suite 1004

**City:** Washington

**State:** DC

**Zip Code:** 20005-

**Phone:** (202) 467-5081

**Fax:** (202) 467-5085

**TTY:**

**URL:** <http://www.acb.org>

**Notes** The American Council of the Blind is the nation's leading membership organization of blind and visually impaired people. It was founded in 1961 and incorporated in the District of Columbia. The Council strives to improve the well-being of all blind and visually impaired people by serving as a representative national organization of blind people, encouraging and assisting all blind persons to develop their abilities, and conducting a public education program to promote greater understanding of blindness and the capabilities of blind people.

---

## Associations

---

### Asperger's Association of New England (AANE)

---

**Address:** 182 Main Street

**City:** Watertown                                      **State:** MA            **Zip Code:** 02472-

**Phone:** (617) 393-3824            **Fax:** (617) 393-3827            **TTY:**

**URL:** <http://users.rcn.com/aane12/>

**Notes** The Asperger's Association of New England (AANE) is made up of individuals with Asperger's Syndrome (AS), their families, friends and professionals. We are dedicated to improving the quality of life for people with AS and related conditions. AANE provides a variety of services and programs to include: phone consultation and service referrals for parents and children, support groups for parents, and phone and office consultation with adults with AS and/or with families of adults.

---

### Association of Persons in Supported Employment (APSE)

---

**Address:** 1627 Monument Avenue

**City:** Richmond                                      **State:** VA            **Zip Code:** 23261-

**Phone:** (804) 278-9187            **Fax:** (804) 278-9377            **TTY:**

**URL:** <http://www.apse.org/>

**Notes** APSE: The Network on Employment is a membership organization formed in 1988 as the Association for Persons in Supported Employment to improve and expand integrated employment opportunities, services, and outcomes for persons experiencing disabilities.

---

---

## Associations

---

### Autism Society of America - Massachusetts Chapter

---

---

**Address:** 789 Clapboardtree Street

**City:** Westwood                                      **State:** MA              **Zip Code:** 02090-

**Phone:** (781) 329-4244              **Fax:** (781) 461-5950              **TTY:**

**URL:** <http://www.geocities.com/asamasschapter/>

**Notes** The mission of the Autism Society of America is to promote lifelong access and opportunity for all individuals within the autism spectrum and their families, to be fully participating, included members of their community. Education, advocacy at state and federal levels, active public awareness and the promotion of research form the cornerstones of ASA's efforts to carry forth its mission.

---

## Associations

---

---

### Bay State Council for the Blind (BSCB)

---

**Address:** 57 Grandview Avenue

**City:** Watertown

**State:** MA

**Zip Code:** 02472-

**Phone:** (617) 923-4519

**Fax:** (617) 923-0004

**TTY:**

**URL:** <http://www.acb.org/baystate/>

**Notes** The Bay State Council of the Blind (BSCB) is a membership organization of blind, visually impaired and sighted individuals committed to an enhanced quality of life for Massachusetts' blind and visually impaired residents. BSCB offers publications, regional and special-interest chapters, informative meetings, a special radio show, Council Connection, and leisure activities for people who want to be aware and active members of their communities and the world around them.

---

## Associations

---

### DEAF, Inc.

---

**Address:** 215 Brighton Avenue

**City:** Allston

**State:** MA

**Zip Code:** 02134-

**Phone:** (617) 254-4041

**Fax:** (617) 254-7091

**TTY:** (617) 254-404

**URL:** <http://www.deafinonline.org/>

**Notes** D.E.A.F., Inc. encourages and empowers Deaf, Hard of Hearing, DeafBlind and Late-Deafened individuals to lead independent and productive lives. D.E.A.F., Inc. offers a comprehensive package of programs and services in a supportive community environment that is linguistically and culturally accessible for Deaf, Hard of Hearing, DeafBlind and Late-Deafened individuals from diverse ethnic and cultural populations.

---

## Associations

---

### Family Autism Center

---

**Address:** 790 Clapboardtree Street

**City:** Westwood

**State:** MA

**Zip Code:** 02090-

**Phone:** (781) 762-4001

**Fax:**

**TTY:**

**URL:** <http://www.sncarc.org/autism.html>

**Notes** The Family Autism Center, a program of the South Norfolk County Association for Retarded Citizens (SNCARC), supports the inclusion of people with autism in the communities in which they live. It provides a range of outreach, advocacy, education and support services. It also has a lending library and an outstanding quarterly newsletter.

---

### Learning Disabilities Association of MA

---

**Address:** 1275 Main Street

**City:** Waltham

**State:** MA

**Zip Code:** 02451-

**Phone:** (781) 891-5009

**Fax:** (781) 647-5141

**TTY:**

**URL:** <http://www.ldam.org>

**Notes** Learning Disabilities Association of MA is a member of Learning Disabilities Worldwide, Inc. (LDW®), a non-profit, volunteer organization including individuals with learning disabilities, their families, and professionals.

---

---

## Associations

---

### Massachusetts APSE: The Network on Employment

---

**Address:**

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **TTY:** \_\_\_\_\_

**URL:** <http://www.massachusettsapse.org/>

**Notes** Massachusetts APSE: The Network on Employment is a state chapter of APSE. Massachusetts APSE works to improve and expand supported employment in Massachusetts, enabling persons with disabilities to become employed in integrated community settings. To speak to someone regarding any APSE questions please contact your local Massachusetts APSE Regional Vice Presidents: Debbie Muldoon, Boston 781-322-0400; William Noone, Central 617-204-3695

---

### Massachusetts Speech-Language-Hearing Association (MSHA)

---

**Address:** 77 Rumford Avenue, Suite 3B

**City:** Waltham **State:** MA **Zip Code:** 02453-

**Phone:** (781) 647-7031 **Fax:** (781) 647-7222 **TTY:** \_\_\_\_\_

**URL:** <http://www.mshahearsay.org/>

**Notes** The Massachusetts Speech-Language-Hearing Association (MSHA) is a statewide, non-profit organization comprised of Speech Language Pathologists, Audiologists, and allied health professionals who serve individuals with communication disorders.

---

---

## Associations

---

---

### National Alliance on Mental Illness (NAMI)

---

National Office

---

**Address:** Colonial Place Three, 2107 Wilson Blvd., Suite 300

**City:** Arlington   **State:** VA                 **Zip Code:** 22201-3042

**Phone:** (703) 524-7600             **Fax:** (703) 524-9094             **TTY:** (703) 516-722

**URL:** <http://www.nami.org/>

**Notes** NAMI (the National Alliance on Mental Illness) is the nation's largest grassroots mental health organization dedicated to improving the lives of persons living with serious mental illness and their families. Founded in 1979, NAMI has become the nation's voice on mental illness, a national organization including NAMI organizations in every state and in over 1100 local communities across the country who join together to meet the NAMI mission through advocacy, research, support, and education.



---

## Associations

---

### The ARC of Massachusetts

---

**Address:** 217 South Street

**City:** Waltham

**State:** MA

**Zip Code:** 02453-2710

**Phone:** (781) 891-6270

**Fax:** (781) 891-6271

**TTY:**

**URL:** <http://www.arcmass.org/>

**Notes** The mission of The ARC of Massachusetts (formerly the Massachusetts Association for Retarded Citizens) is to enhance the lives of individuals with intellectual and developmental disabilities and their families. The 22 Chapters of The Arc of Massachusetts work throughout the Commonwealth to provide services and supports to individuals with intellectual and developmental disabilities - such as Mental Retardation, Down Syndrome, Autism, and cerebral palsy - and their families on a case-by-case basis.

---

## Associations

---

### United Cerebral Palsy Association of Metro Boston

---

**Address:** 71 Arsenal Street

**City:** Watertown                      **State:** MA              **Zip Code:** 02172-

**Phone:** (617) 926-5480              **Fax:** (617) 926-3059              **TTY:**

**URL:** [http://www.ucp.org/ucp\\_local.cfm/85](http://www.ucp.org/ucp_local.cfm/85)

**Notes** United Cerebral Palsy (UCP) Association of Metro Boston is dedicated to understanding and supporting the needs of people with cerebral palsy and other disabilities in the Greater Boston area. Its goal is to raise disability awareness and to promote the full inclusion of people with disabilities in all aspects of society.

# **Employer Resources**

---

## Employer Resources

---

### ADA Business Connection

---

U. S. Department of Justice

---

**Address:**

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **TTY:** \_\_\_\_\_

**URL:** <http://www.usdoj.gov/crt/ada/business.htm>

**Notes** This web site provides detailed information for businesses on the Americans with Disabilities Act (ADA)

---

### ADA Guide for Small Businesses

---

U.S. Small Business Administration (SBA)

---

**Address:**

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **TTY:** \_\_\_\_\_

**URL:** <http://www.sba.gov/ada/>

**Notes** The ADA Guide for Small Businesses presents an overview of some basic ADA requirements for small businesses that provide goods and services to the public. It provides guidance on how to make their services accessible and how tax credits and deductions may be used to offset specific costs.

---

## Employer Resources

---

### Business Development and Self-Employment

---

Region VI Rehabilitation Continuing Education

---

**Address:** Rehabilitation Services Administration (RSA) - U.S. Department of Education

**City:** **State:** **Zip Code:**

**Phone:** **Fax:** **TTY:**

**URL:** [http://www.rcep6.org/resource\\_center/Employment/business\\_resources.htm](http://www.rcep6.org/resource_center/Employment/business_resources.htm)

**Notes** The web site provides a wealth of information on self-employment and entrepreneurship for individuals with disabilities

---

### Employer Assistance and Recruiting Network (EARN)

---

**Address:**

**City:** **State:** **Zip Code:**

**Phone:** (888) 327-6669 **Fax:** (703) 448-7545 **TTY:** (888) 327-666

**URL:** <http://www.earnworks.com/>

**Notes** The Employer Assistance & Recruiting Network (EARN) is a free service that helps employers recruit and hire qualified workers to meet their workforce needs through our extensive network of over 6,500 disability employment service providers. In addition, we assist employers in understanding the practical business reasons, as well as the practices that facilitate the recruitment and hiring of people with disabilities.

---

## Employer Resources

---

### Employer Resources - American Foundation for the Blind (AFB)

---

AFB CareerConnect®

---

**Address:**

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone:** (800) 232-5463 **Fax:** \_\_\_\_\_ **TTY:** \_\_\_\_\_

**URL:** <http://www.afb.org/Section.asp?SectionID=7&TopicID=116&DocumentID=2076>

**Notes** This web site provides a wealth of resources to assist employers in issues they face concerning blind and visually impaired applicants and employees.

---

### Employer Resources - Hiring People with Disabilities

---

**Address:**

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **TTY:** \_\_\_\_\_

**URL:** [http://www.etrcc.com/Employer\\_Resources.html](http://www.etrcc.com/Employer_Resources.html)

**Notes** This Employment & Training Resources (ETR) web page provides employers with information about the Americans with Disabilities Act, tax incentives, referral services, job accommodations, hiring practices, and helpful links to a variety of state and federal web sites including the MA Department of Workforce Development and the U.S. Department of Labor's Office of Disability Employment Policy.

---

## Employer Resources

---

### Employer's Guide to Hidden Disabilities

---

The Career Center, Muhlenberg College

---

**Address:** 2400 W. Chew Street

**City:** Allentown                                        **State:** PA                        **Zip Code:** 18104-5586

**Phone:** (484) 664-3170            **Fax:** (484) 664-3533            **TTY:**

**URL:** <http://www.muhlenberg.edu/careercenter/emplguide/>

**Notes** This online guide provides employers with information about hidden disabilities and how they impact people in the workplace.

---

### Employers' Guide to Including Employees with Disabilities in Emergency Evacuation Plans

---

Job Accommodation Network (JAN)

---

**Address:**

**City:**    **State:**                                        **Zip Code:**

**Phone:**                                        **Fax:**                                        **TTY:**

**URL:** <http://www.jan.wvu.edu/media/emergency.html>

**Notes** Whether mandatory or voluntary, many employers decide to develop emergency evacuation plans. This guide provides employers with steps for including employees with disabilities in those plans.

---

---

## Employer Resources

---

### Employment of Individuals with Disabilities

---

U.S. Chamber of Commerce

---

**Address:**

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **TTY:** \_\_\_\_\_

**URL:** <http://www.uschamber.com/icw/strategies/disabilities/default.htm>

**Notes** This web site, maintained by the U.S. Chamber of Commerce, provides chambers and their business members with a wealth of information so they could better understand the facts and the resources available to support the employment of individuals with disabilities.

---

## Employer Resources

---

### ForEmployers.com

---

Institute for Community Inclusion/UMass Boston

---

**Address:** 100 Morrissey Blvd.

**City:** Boston

**State:** MA

**Zip Code:** 02125-

**Phone:**

**Fax:**

**TTY:**

**URL:** <http://www.foremployers.com/index.php>

**Notes** ForEmployers.com uses technology and flexible design strategies (or universal design) to bridge the needs of the business community and the employment needs of people with disabilities. The site provides straightforward solutions and information that address everyday human resource issues, especially as they relate to current or future employees with disabilities.

---

## Employer Resources

---

### Marlborough Regional Chamber of Commerce

---

**Address:** 11 Florence Street

**City:** Marlborough

**State:** MA

**Zip Code:** 01752-

**Phone:** (508) 485-7746

**Fax:** (508) 481-1819

**TTY:**

**URL:** [www.marlboroughchamber.org/](http://www.marlboroughchamber.org/)

**Notes** The Marlborough Regional Chamber of Commerce is a not-for-profit, private organization that has been serving the community since 1924. Representing more than 750 business members, the Chamber's mission is to promote and advocate for our members' business and civic interests and to collaborate with the communities for the overall economic benefit of the region.



---

## Employer Resources

---

### Myths and Facts About Hiring People with Disabilities

---

The Work Site - Social Security Online

---

**Address:**

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **TTY:** \_\_\_\_\_

**URL:** <http://www.ssa.gov/work/Employers/mythfact.html>

**Notes** Myths are roadblocks that interfere with the ability of persons with disabilities to have equality in employment. This web site describes some common myths and the facts that tell the real story.

---

### National Business and Disability Council (NBDC)

**NBDC**

---

**Address:** 201 I.U. Willets Road

**City:** Albertson **State:** NY **Zip Code:** 11507-

**Phone:** (516) 465-1516 **Fax:** (516) 465-3730 **TTY:** \_\_\_\_\_

**URL:** [www.business-disability.com/](http://www.business-disability.com/)

**Notes** The NBDC is the leading resource for employers seeking to integrate people with disabilities into the workplace and companies seeking to reach them in the consumer marketplace.

---

---

## Employer Resources

---

### Neponset Valley Chamber of Commerce

---

**Address:** 190 Vanderbilt Ave., Suite 1

**City:** Norwood

**State:** MA

**Zip Code:** 02062-

**Phone:** (781) 769-1126

**Fax:** (781) 769-0808

**TTY:**

**URL:** [www.nvcc.com/](http://www.nvcc.com/)

**Notes** Since 1894, the Neponset Valley Chamber of Commerce has been the premier organization serving Neponset Valley businesses. If your business, or present and future customers, are in Canton, Dedham, Foxborough, Medfield, Norwood, Sharon, Stoughton, Walpole, Westwood, surrounding towns, or on the Internet, you belong in the Neponset Valley Chamber of Commerce.

---

## Employer Resources

---

### Newton-Needham Chamber of Commerce

---

**Address:** 281 Needham St

**City:** Needham    **State:** MA                      **Zip Code:** 02464-

**Phone:** (617) 244-5300              **Fax:** (617) 244-5302              **TTY:**

**URL:** <http://www.nnchamber.com/>

**Notes** The Newton-Needham Chamber of Commerce is an organization of 600-plus local businesses working together to protect, strengthen and promote the business communities within Newton and Needham. For over 90 years the Chamber has represented a varied membership of large corporations, small businesses, educational institutions, not-for-profit organizations and individual entrepreneurs. Please use our web site as your resource for doing business locally with companies that show their support for the community through membership in the Chamber.

---

## Employer Resources

---

### Portal for Employers: Job Accommodations for People with Disabilities

---

JAN - Job Accommodation Network

---

**Address:**

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **TTY:** \_\_\_\_\_

**URL:** [http://www.jan.wvu.edu/portals/private\\_er.htm](http://www.jan.wvu.edu/portals/private_er.htm)

**Notes** The Job Accommodation Network (JAN) is a free service of the Office of Disability Employment Policy of the U.S. Department of Labor. The Portal for Employers provides employers, people with disabilities, and other interested parties with information on job accommodations, self-employment and small business opportunities and related subjects.

---

### Reaching out to Customers with Disabilities: An On-Line ADA Course for Businesses

---

**Address:**

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **TTY:** \_\_\_\_\_

**URL:** <http://www.usdoj.gov/crt/ada/reachingout/intro1.htm>

**Notes** This on-line course explains how the ADA applies to businesses in ten short lessons. Putting these lessons into practice will allow an employer to comply with the ADA and welcome a whole new group of customers to purchase their goods, products, and services.

---

---

## Employer Resources

---

### Recruiting and Hiring People with Disabilities

---

Office of Disability Employment Policy

---

**Address:** U.S. Department of Labor

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **TTY:** \_\_\_\_\_

**URL:** <http://www.dol.gov/odep/categories/employer/>

**Notes** This web site provides a wealth of information for employers on hiring and retaining employees with disabilities.

---

### Social Security Work Incentives: An Employers' Guide to Benefits Planning and Management for Employees with Disabilities

---

Virginia BLN

---

**Address:**

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **TTY:** \_\_\_\_\_

**URL:** <http://www.vabl.org/Tool%20Kits/wipGuide.htm>

**Notes** This on-line toolkit will assist employers in understanding and utilizing Social Security Work Incentive Programs available to their employees with disabilities.

---

---

## Employer Resources

---

### The New England Council

---

---

**Address:** 98 North Washington Street, Suite 201

**City:** Boston **State:** MA **Zip Code:** 02114-

**Phone:** (617) 723-4009 **Fax:** (617) 723-3943 **TTY:**

**URL:** <http://www.newenglandcouncil.com>

**Notes** The New England Council is an alliance of businesses, academic and health institutions and public and private organizations throughout New England formed to promote economic growth and a high quality of life in the New England region. The Council is dedicated to identifying and supporting federal public policies and articulating the voice of its membership regionally and nationally on important issues facing New England. The New England Council is also committed to working with public and private sector leaders across the region and in Washington, D.C., through educational programs and forums for information exchange.

---

## Employer Resources

---

### The Work Site - Employers: Information on Hiring People with Disabilities

U.S. Social Security Administration (SSA)

---

**Address:**

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **TTY:** \_\_\_\_\_

**URL:** <http://www.ssa.gov/work/Employers/employers.html>

**Notes** Employers will find information about how to become an Employment Network, the Americans with Disabilities Act, tax incentives, referral services, and helpful links to the Department of Labor's Office of Disability Employment Policy.

---

### U.S. Chamber of Commerce

---

**Address:** 1615 H Street NW

**City:** Washington **State:** DC **Zip Code:** 20062-

**Phone:** (800) 638-6582 **Fax:** \_\_\_\_\_ **TTY:** \_\_\_\_\_

**URL:** <http://www.uschamber.com/default>

**Notes** The U.S. Chamber of Commerce is the world's largest business federation representing more than 3 million businesses of all sizes, sectors, and regions. It includes hundreds of associations, thousands of local chambers, and more than 100 American Chambers of Commerce in 91 countries. The U.S. Chamber is a non-profit membership organization representing the unified interests of U.S. business before Congress, government agencies, and the courts.

---

## Employer Resources

---

### US Business Leadership Network (USBLN®)

---

**Address:**

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **TTY:** \_\_\_\_\_

**URL:** <http://www.usbln.org/>

**Notes** The US Business Leadership Network (USBLN®) is the national organization that supports development and expansion of BLNs across the country, serving as their collective voice. The USBLN® recognizes and promotes best practices in hiring, retaining, and marketing to people with disabilities. The USBLN website provides additional details, including contact information.

# **Federal Agencies**

---

## Federal Agencies

---

### National Council on Disability (NCD)

---

**Address:** 1331 F Street, NW, Suite 850

**City:** Washington

**State:** DC

**Zip Code:** 20004-

**Phone:** (202) 272-2004

**Fax:** (202) 272-2022

**TTY:** (202) 272-207

**URL:** <http://www.ncd.gov/index.html>

**Notes** The National Council on Disability (NCD) is an independent federal agency making recommendations to the President and Congress to enhance the quality of life for all Americans with disabilities and their families. NCD is composed of 15 members appointed by the President and confirmed by the U.S. Senate. NCD's overall purpose is to promote policies, programs, practices, and procedures that guarantee equal opportunity for all individuals with disabilities, regardless of the nature or severity of the disability. In its 1986 report *Toward Independence*, NCD first proposed that Congress should enact a civil rights law for people with disabilities. In 1990, the Americans with Disabilities Act was signed into law.

---

## Federal Agencies

---

### National Institute on Deafness and Other Communication Disorders (NIDCD)

---

National Institutes of Health (NIH), U.S. Department of Health and Human Services

---

**Address:** 31 Center Drive, MSC 2320

**City:** Bethesda

**State:** MD

**Zip Code:** 20892-2320

**Phone:** (301) 496-7243

**Fax:**

**TTY:** (301) 402-025

**URL:** <http://www.nidcd.nih.gov/>

**Notes** The National Institute on Deafness and Other Communication Disorders (NIDCD) is one of the Institutes that comprise the National Institutes of Health (NIH). NIDCD has focused national attention on disorders of human communication and has contributed to advances in biomedical and behavioral research that will improve the lives of millions of individuals with communication disorders.



---

## Federal Agencies

---

### Office of Special Education and Rehabilitative Services (OSERS)

---

U.S. Department of Education

---

**Address:** 400 Maryland Ave., S.W.

**City:** Washington

**State:** DC

**Zip Code:** 20202-7100

**Phone:** (202) 245-7468

**Fax:**

**TTY:**

**URL:** <http://www.ed.gov/about/offices/list/osers/index.html>

**Notes** The Office of Special Education and Rehabilitative Services (OSERS) is committed to improving results and outcomes for people with disabilities of all ages. OSERS provides a wide array of supports to parents and individuals, school districts and states in three main areas: special education, vocational rehabilitation and research. OSERS is comprised of the Office of the Assistant Secretary (OAS) and three program components: the Office of Special Education Programs (OSEP), the National Institute on Disability and Rehabilitation Research (NIDRR), and the Rehabilitation Services Administration (RSA).

---

## Federal Agencies

---

### U.S. Access Board

---

**Address:** 1331 F Street, NW, Suite 1000

**City:** Washington

**State:** DC

**Zip Code:** 20004-1111

**Phone:** (800) 872-2253

**Fax:** (202) 272-0081

**TTY:** (800) 993-282

**URL:** <http://www.access-board.gov/index.htm>

**Notes** The Access Board is an independent Federal agency devoted to accessibility for people with disabilities. Created in 1973 to ensure access to federally funded facilities, the Board is now a leading source of information on accessible design. The Board develops and maintains design criteria for the built environment, transit vehicles, telecommunications equipment, and for electronic and information technology. It also provides technical assistance and training on these requirements and on accessible design and continues to enforce accessibility standards that cover federally funded facilities.



---

## Federal Agencies

---

### U.S. Department of Labor (DOL)

Office of Disability Employment Policy (ODEP)

**Address:** 200 Constitution Ave., NW

**City:** Washington

**State:** DC

**Zip Code:** 20210-

**Phone:** (866) 633-7365

**Fax:**

**TTY:** (877) 889-562

**URL:** [www.dol.gov/odep/](http://www.dol.gov/odep/)

**Notes** Formerly the President's Committee on Employment of People with Disabilities, the ODEP is a U.S. Department of Labor agency that provides national leadership to increase employment opportunities for adults and youth with disabilities.

---

### U.S. Small Business Administration (SBA)

Massachusetts District Office

**Address:** 10 Causeway Street, Room 265

**City:** Boston

**State:** MA

**Zip Code:** 02222-

**Phone:** (617) 565-5562

**Fax:** (617) 565-5598

**TTY:**

**URL:** <http://www.sba.gov/ma/index.html>

**Notes** The U.S. Small Business Administration (SBA) is an independent agency of the federal government to aid, counsel, assist and protect the interests of small business concerns, to preserve free competitive enterprise and to maintain and strengthen the overall economy of our nation.

---

## Federal Agencies

---

### U.S. Social Security Administration (SSA)

---

Area Field Office

---

**Address:** Area II- Boston Region, 198 Columbia Road

**City:** Hanover **State:** MA **Zip Code:** 02339-

**Phone:** (781) 829-6908 **Fax:** (781) 826-4731 **TTY:**

**URL:** <http://www.ssa.gov/boston/MA.htm>

**Notes** SSA has created 58 Area Work Incentives Coordinator (AWIC) positions and filled them with individuals who are dedicated to providing assistance to personnel in field offices on employment support and outreach issues.

---

### U.S. Social Security Administration (SSA)

---

District Field Office

---

**Address:** 1 Edgewater Drive, Suite 102

**City:** Norwood **State:** MA **Zip Code:** 02062-

**Phone:** (781) 551-9561 **Fax:** (781) 762-2426 **TTY:**

**URL:** <http://www.ssa.gov/boston/MA.htm>

**Notes** Direct service personnel in Social Security field offices work to provide improved services for people with disabilities. There are 32 Social Security Field Offices in the State of Massachusetts .

---

# **One-Stop Career Centers**

---

## One-Stop Career Centers

---

### Attleboro Career Center

---

**Address:** 67 Mechanic Street

**City:** Attleboro **State:** MA **Zip Code:** 02703-

**Phone:** (508) 222-1950 **Fax:** (617) 727-5735 **TTY:**

**URL:** www.bristolwib.org

**Notes** One of the three (3) career centers of Bristol County, the Attleboro Career Center provides universal services to job seekers and employers. The vision of the Career Centers is to enable employers and individuals to maximize their opportunities for economic prosperity.

---

### BerkshireWorks Career Center - North Adams

---

**Address:** 37 Main Street

**City:** North Adams **State:** MA **Zip Code:** 01247-

**Phone:** (413) 663-1111 **Fax:** (413) 664-6713 **TTY:** (413) 663-544

**URL:** http://www.berkshireworks.org

**Notes** BerkshireWorks is a partnership between Berkshire Training & Employment Program and the Massachusetts Division of Career Services, chartered by the Berkshire County Regional Employment Board, Inc. It provides access to a comprehensive system of employment-focused programs and services for businesses, job seekers, workers, and employers.

---

---

## One-Stop Career Centers

---

### BerkshireWorks Career Center - Pittsfield

---

**Address:** 160 North Street

**City:** Pittsfield

**State:** MA

**Zip Code:** 01201-

**Phone:** (413) 499-2220

**Fax:**

**TTY:** (413) 499-730

**URL:** <http://www.berkshireworks.org>

**Notes** BerkshireWorks is a partnership between Berkshire Training & Employment Program and the Massachusetts Division of Career Services, chartered by the Berkshire County Regional Employment Board, Inc. It provides access to a comprehensive system of employment-focused programs and services for businesses, job seekers, workers, and employers.

---

### Boston Career Link (BCL)

---

**Address:** 1010 Harrison Avenue

**City:** Boston

**State:** MA

**Zip Code:** 02119-

**Phone:** (617) 536-1888

**Fax:** (617) 536-4687

**TTY:** (617) 867-468

**URL:** <http://www.bostoncareerlink.org>

**Notes** Boston Career Link's Mission is to provide state-of-the-art services that successfully connect the businesses and job seekers of Greater Boston. BCL is operated by and co-located with Goodwill. BCL is also funded in-part through the Dept. of Workforce Development, allowing us to offer many of our basic services at no cost.

---

---

## One-Stop Career Centers

---

### Career Center of Lowell

---

**Address:** 18 John Street

**City:** Lowell

**State:** MA

**Zip Code:** 01852-

**Phone:** (978) 458-2503

**Fax:** (978) 805-4813

**TTY:** (978) 805-491

**URL:** <http://www.cclowell.org>

**Notes** The Career Center of Lowell under the guidance of the Greater Lowell Workforce Investment Board is a One-Stop Career Center. Through this model local employment and training services have been consolidated to build a strong workforce development system.

---

### Career Center of North Central Mass - Gardner

---

**Address:** 25 Main Street

**City:** Gardner

**State:** MA

**Zip Code:** 01440-

**Phone:** (978) 632-5050

**Fax:** (508) 792-7284

**TTY:** (508) 792-757

**URL:** <http://www.ccncm.com/>

**Notes** North Central Career Centers' mission is to be the primary link between the Commonwealth's employers and the workforce of North Central Massachusetts. We strive to strengthen this relationship by providing a pool of skilled workers for industry while offering a streamlined process for training and retraining for overall job enrichment.

---

---

## One-Stop Career Centers

---

### Career Center of North Central Mass- Leominster

---

**Address:** 100 Erdman Way

**City:** Leominster

**State:** MA

**Zip Code:** 01453-

**Phone:** (978) 534-1481

**Fax:**

**TTY:** (978) 534-165

**URL:** <http://www.ccncm.com>

**Notes** North Central Career Centers' mission is to be the primary link between the Commonwealth's employers and the workforce of North Central Massachusetts. We strive to strengthen this relationship by providing a pool of skilled workers for industry while offering a streamlined process for training and retraining for overall job enrichment.

---

## One-Stop Career Centers

---

### Career Opportunities Falmouth

---

---

**Address:** 155 Katherine Lee Bates Road

**City:** Falmouth                                      **State:** MA                      **Zip Code:** 02540-

**Phone:** (508) 548-4828              **Fax:** (508) 495-1412              **TTY:** (800) 439-237

**URL:** <http://www.capejobs.com>

**Notes** Career Opportunities is a one-stop career center serving Cape Cod and the Islands. It offers a variety of core and intensive career and job search services to its members. Membership is FREE! Having an income or lack of an income is not a factor. Core career and job search services are available for both employed and unemployed members at no charge. Career Opportunities has three (3) locations on Cape Cod: Hyannis, Orleans, and Falmouth

---

## One-Stop Career Centers

---

### Career Opportunities Hyannis

---

**Address:** 75 Perseverance Way

**City:** Hyannis

**State:** MA

**Zip Code:** 02601-

**Phone:** (508) 771-5627

**Fax:** (508) 862-6199

**TTY:** (800) 439-237

**URL:** <http://www.capejobs.com>

**Notes** Career Opportunities is a one-stop career center serving Cape Cod and the Islands. It offers a variety of core and intensive career and job search services to its members. Membership is FREE! Having an income or lack of an income is not a factor. Core career and job search services are available for both employed and unemployed members at no charge. Career Opportunities has three (3) locations on Cape Cod: Hyannis, Orleans, and Falmouth

---

## One-Stop Career Centers

---

### Career Opportunities Orleans

---

**Address:** 77 Finlay Road

**City:** Orleans

**State:** MA

**Zip Code:** 02653-

**Phone:** (508) 240-1900

**Fax:** (508) 240-1577

**TTY:** (800) 439-237

**URL:** <http://www.capejobs.com>

**Notes** Career Opportunities is a one-stop career center serving Cape Cod and the Islands. It offers a variety of core and intensive career and job search services to its members. Membership is FREE! Having an income or lack of an income is not a factor. Core career and job search services are available for both employed and unemployed members at no charge. Career Opportunities has three (3) locations on Cape Cod: Hyannis, Orleans, and Falmouth

---

## One-Stop Career Centers

---

### Career Point

---

**Address:** 850 High Street

**City:** Holyoke                                      **State:** MA                      **Zip Code:** 01040-

**Phone:** (413) 532-4900              **Fax:** (413) 532-0293              **TTY:**

**URL:** <http://www.careerpointma.org>

**Notes** Career Point is a private nonprofit corporation founded in 1996 by the Greater Holyoke Chamber of Commerce, the Massachusetts Division of Career Services, Holyoke Community College, the UMass/Donahue Institute, and the Department of Transitional Assistance. Combining the expertise of these five organizations with our many community partners in workforce development, CareerPoint strives to represent the best the career center system has to offer.



---

## One-Stop Career Centers

---

### CareerWorks

---

**Address:** 34 School Street

**City:** Brockton

**State:** MA

**Zip Code:** 02301-

**Phone:** (508) 513-3446

**Fax:** (508) 513-3451

**TTY:**

**URL:** <http://www.careerworks.org>

**Notes** CareerWorks is a non-profit One-Stop Career Center overseen under charter with the Brockton Area Workforce Investment Board and managed by the University of Massachusetts Donahue Institute. CareerWorks serves job seekers and employers in Brockton, Abington, Avon, Bridgewater, East Bridgewater, Easton, Hanson, Stoughton, West Bridgewater, and Whitman.

---

## One-Stop Career Centers

---

### Employment & Training Resources (ETR)

---

Marlborough Office

---

**Address:** 201 Boston Post Road West

**City:** Marlborough

**State:** MA

**Zip Code:** 01752-

**Phone:** (508) 786-0928

**Fax:** (617) 727-0676

**TTY:**

**URL:** <http://www.etrcc.com/>

**Notes** Employment & Training Resources (ETR) is the local One-Stop Career Center for the Metro South/West region of Massachusetts. The Metro South/West area covers 43 cities and towns in the metropolitan region to the south and west of Boston. ETR has career center offices in Marlborough, Newton, and Norwood, and a satellite office located at the Framingham Department of Transitional Assistance.

---

## One-Stop Career Centers

---

### Employment & Training Resources (ETR)

---

Newton Office

---

**Address:** 288 Walnut Street, Suite 130

**City:** Newton

**State:** MA

**Zip Code:** 02460-

**Phone:** (617) 928-0530

**Fax:** (617) 964-0929

**TTY:**

**URL:** <http://www.etrcc.com/>

**Notes** Employment & Training Resources (ETR) is the local One-Stop Career Center for the Metro South/West region of Massachusetts. The Metro South/West area covers 43 cities and towns in the metropolitan region to the south and west of Boston. ETR has career center offices in Marlborough, Newton, and Norwood, and a satellite office located at the Framingham Department of Transitional Assistance.

---

## One-Stop Career Centers

---

### Employment & Training Resources (ETR)

---

Norwood Office

---

**Address:** 275 Prospect Street, PO Box 740

**City:** Norwood **State:** MA **Zip Code:** 02062-

**Phone:** (781) 769-4120 **Fax:** (781) 551-9648 **TTY:**

**URL:** <http://www.etrcc.com/>

**Notes** Employment & Training Resources (ETR) is the local One-Stop Career Center for the Metro South/West region of Massachusetts. The Metro South/West area covers 43 cities and towns in the metropolitan region to the south and west of Boston. ETR has career center offices in Marlborough, Newton, and Norwood, and a satellite office located at the Framingham Department of Transitional Assistance.

---

### Fall River Career Center

---

**Address:** 446 North Main Street

**City:** Fall River **State:** MA **Zip Code:** 02720-

**Phone:** (508) 730-5000 **Fax:** (508) 646-0431 **TTY:**

**URL:** [www.bristolwib.org](http://www.bristolwib.org)

**Notes** One of the three (3) career centers of Bristol County, the Fall River Career Center provides universal services to job seekers and employers. The vision of the Career Centers is to enable employers and individuals to maximize their opportunities for economic prosperity.

---

---

## One-Stop Career Centers

---

### Franklin/Hampshire Career Center

---

Greenfield Office

---

**Address:** One Arch Place

**City:** Greenfield

**State:** MA

**Zip Code:** 01301-

**Phone:** (413) 774-4631

**Fax:**

**TTY:** (413) 772-217

**URL:** <http://www.fhcc-onestop.com>

**Notes** The Franklin Hampshire Career Center supports and promotes workforce and economic development in the region through the delivery of quality employment, training and education services that are responsive to and meet the needs of job seekers and employers. Its offices are located in Northampton and Greenfield, with a satellite office in Orange, Massachusetts, and it serves 50 municipalities across the Franklin Hampshire and North Quabbin area.

---

---

## One-Stop Career Centers

---

---

### Franklin/Hampshire Career Center

---

Northampton Office

---

**Address:** 178 Industrial Drive, Suite 1, Northampton Industrial Park

**City:** Northampton                      **State:** MA              **Zip Code:** 01060-

**Phone:** (413) 586-6506      **Fax:** (413) 784-1170      **TTY:** (413) 586-492

**URL:** <http://www.fhcc-onestop.com>

**Notes** The Franklin Hampshire Career Center supports and promotes workforce and economic development in the region through the delivery of quality employment, training and education services that are responsive to and meet the needs of job seekers and employers. Its offices are located in Northampton and Greenfield, with a satellite office in Orange, Massachusetts, and it serves 50 municipalities across the Franklin Hampshire and North Quabbin area.



---

## One-Stop Career Centers

---

### JobNet Career Center

---

**Address:** 210 South Street

**City:** Boston                                   **State:** MA           **Zip Code:** 02111-

**Phone:** (617) 338-0809       **Fax:** (617) 338-2050       **TTY:** (617) 338-431

**URL:** <http://www.jobnetboston.org>

**Notes** JobNet is a one-stop career center serving the Boston region with a wide range of free services tailored to the needs of both job seekers and employers.

---

### North Shore Career Center of Gloucester

---

**Address:** 11-15 Parker Street

**City:** Gloucester                                   **State:** MA           **Zip Code:** 01930-

**Phone:** (978) 283-4772       **Fax:** (617) 727-5975       **TTY:**

**URL:** [www.nscareers.org](http://www.nscareers.org)

**Notes** The North Shore Career Center, chartered by the North Shore Workforce Investment Board (WIB), with offices in Salem, Lynn, and Gloucester is part of a statewide network of One-Stop Career Centers offering a wide range of no-cost services to meet the employment needs of job seekers, youth and businesses throughout our region.



---

## One-Stop Career Centers

---

### Plymouth Career Center

---

**Address:** 36 Cordage Park Circle, Suite 200

**City:** Plymouth                                  **State:** MA                  **Zip Code:** 02360-

**Phone:** (508) 732-5300              **Fax:** (617) 727-5988              **TTY:** (508) 732-530

**URL:** <http://www.plymouthcareercenter.org>

**Notes** The Plymouth Career Center is part of the Massachusetts One-Stop Career Center system, providing employers and workers access to all of the programs and benefits of the workforce development system in one location.

---

### Quincy Career Center

---

**Address:** 152 Parkingway

**City:** Quincy    **State:** MA                  **Zip Code:** 02169-

**Phone:** (617) 745-4000              **Fax:** (617) 745-4049              **TTY:**

**URL:** <http://www.quincycareercenter.org>

**Notes** Quincy Career Center is a Massachusetts One-Stop Career Center in partnership with the South Coastal Career Development Administration, the Massachusetts Division of Career Services, and the Massachusetts Division of Unemployment Assistance

---

## One-Stop Career Centers

---

### Taunton Career Center

---

**Address:** 72 School Street

**City:** Taunton **State:** MA **Zip Code:** 02780-

**Phone:** (508) 977-1400 **Fax:** (508) 824-1303 **TTY:**

**URL:** <http://www.bristolwib.org/careercenters/careercenters.html>

**Notes** One of the three (3) career centers of Bristol County , the Taunton Career Center provides universal services to job seekers and employers. The vision of the Career Centers is to enable employers and individuals to maximize their opportunities for economic prosperity.

---

### The Career Place

---

**Address:** Trade Center Park, 100 Sylvan Road, Suite G100

**City:** Woburn **State:** MA **Zip Code:** 01801-

**Phone:** (781) 932-5511 **Fax:** (781) 932-5566 **TTY:** (781) 932-555

**URL:** <http://www.careerplacejobs.com>

**Notes** The Career Place provides comprehensive employment and career services that are easy to access, customer-driven, and linked to the latest technology. Chartered by the Metro North Regional Employment Board, and managed by Middlesex Community College, The Career Place helps individuals to find current job openings, assess their skill levels and interests, and enter education and training programs.

---



---

## One-Stop Career Centers

---

### ValleyWorks Career Center

---

Lawrence Office

---

**Address:** 439 South Union Street, Bldg 2

**City:** Lawrence **State:** MA **Zip Code:** 01843-

**Phone:** (978) 722-7081 **Fax:** **TTY:** (978) 722-708

**URL:** [www.valleyworks.cc](http://www.valleyworks.cc)

**Notes** The ValleyWorks Career Center (VWCC) is a One-Stop career center, providing a wide range of services to job seekers and businesses, youth to adults in the Merrimack Valley. Offices are in Haverhill and Lawrence.

---

### Wareham Career Center

---

**Address:** 48 Marion Road (Route 6)

**City:** Wareham **State:** MA **Zip Code:** 02571-

**Phone:** (508) 291-7062 **Fax:** (617) 727-5738 **TTY:**

**URL:** <http://www.warehamcareercenter.org>

**Notes** The Wareham Career Center is part of the New Bedford Career Center system. The WCC is the employment source and training network for local businesses and residents. Connecting with job seekers, training opportunities and community partners have never been easier. You'll find everything you need to help you meet your employment and training needs at The Wareham Career Center.

---

---

## One-Stop Career Centers

---

### Workforce Central Career Center

---

Milford Office

---

**Address:** 14 Beach Street

**City:** Milford

**State:** MA

**Zip Code:** 01757-

**Phone:** (508) 478-4300

**Fax:** (508) 792-7316

**TTY:** (508) 478-188

**URL:** <http://www.workforcecentralma.org/>

**Notes** Workforce Central Career Centers in Worcester, Milford and Southbridge are part of the Massachusetts One Stop Career Center network. Its mission is to be the leading public resource in Southern Worcester County for workforce development services and information for all individuals seeking jobs, training and education, as well as for employers seeking skilled workers and workforce development information.

---

## One-Stop Career Centers

---

### Workforce Central Career Center

---

Southbridge Office

---

**Address:** 5 Optical Drive, Suite 200

**City:** Southbridge

**State:** MA

**Zip Code:** 01550-

**Phone:** (508) 765-6430

**Fax:** (508) 765-6442

**TTY:** (508) 765-643

**URL:** <http://www.workforcecentralma.org>

**Notes** Workforce Central Career Centers in Worcester, Milford and Southbridge are part of the Massachusetts One Stop Career Center network. Its mission is to be the leading public resource in Southern Worcester County for workforce development services and information for all individuals seeking jobs, training and education, as well as for employers seeking skilled workers and workforce development information.

---

## One-Stop Career Centers

---

### Workforce Central Career Center

---

Worcester

---

**Address:** 44 Front St., 6th Floor

**City:** Worcester

**State:** MA

**Zip Code:** 01608-

**Phone:** (508) 799-1600

**Fax:**

**TTY:**

**URL:** <http://www.workforcecentralma.org>

**Notes** Workforce Central Career Centers in Worcester, Milford and Southbridge are part of the Massachusetts One Stop Career Center network. Its mission is to be the leading public resource in Southern Worcester County for workforce development services and information for all individuals seeking jobs, training and education, as well as for employers seeking skilled workers and workforce development information.

# **On-Line Resources/Directories**

---

### Access for All - A Resource Manual for Meeting the Needs of One-Stop Customers with Disabilities

---

**Address:**

**City:**    **State:**    **Zip Code:**

**Phone:**    **Fax:**    **TTY:**

**URL:** <http://www.communityinclusion.org/onestop/onestopmanual.html>

**Notes** This comprehensive manual is designed to assist One-Stop Systems in meeting the needs of individuals with disabilities. The entire document, as well as individual sections, is available on-line as a PDF file. The document is also available on-line in Microsoft Word format.

---

### AllAbilities.com

---

**Address:** 728 12th Ave North

**City:** Buhl    **State:** ID    **Zip Code:** 83316-

**Phone:**    **Fax:**    **TTY:**

**URL:** <http://www.allabilities.com/>

**Notes** This web site is a comprehensive, informative, and user friendly source for finding disability resources locally and worldwide, on the Internet.

---

---

## On-Line Resources/Directories

---

### CareerConnect®

---

American Foundation for the Blind (AFB)

---

**Address:** 11 Penn Plaza, Suite 300

**City:** New York

**State:** NY

**Zip Code:** 10001-

**Phone:** (212) 502-7600

**Fax:**

**TTY:**

**URL:** <http://www.afb.org/CareerConnect>

**Notes** CareerConnect® is a free resource for people who want to learn about the range and diversity of jobs performed by adults who are blind or visually impaired throughout the United States and Canada.

---

### CareerOneStop

---

U.S. Department of Labor

---

**Address:**

**City:**

**State:**

**Zip Code:**

**Phone:**

**Fax:**

**TTY:**

**URL:** <http://www.careeronestop.org/>

**Notes** CareerOneStop is an integrated suite of national web sites that help businesses, job seekers, students, and workforce professionals find employment and career resources. CareerOneStop is sponsored by the U.S. Department of Labor.

---

---

## On-Line Resources/Directories

---

### Clearinghouse on Disability Information

---

Office of Special Education and Rehabilitative Services (OSERS)

---

**Address:** U.S. Department of Education, 550 12th Street, S.W., Room 5133

**City:** Washington                                      **State:** DC               **Zip Code:** 20202-2550

**Phone:** (202) 245-7307               **Fax:** (202) 245-7636               **TTY:** (202) 205-563

**URL:** <http://www.ed.gov/about/offices/list/osers/codi.html>

**Notes** The U.S. Department of Education's Office of Special Education and Rehabilitative Services (OSERS) understands the many challenges still facing individuals with disabilities and their families and is committed to improving results and outcomes for people with disabilities of all ages. OSERS supports programs that serve millions of children, youth and adults with disabilities.

---

## On-Line Resources/Directories

---

### DisabilityExchange.org

---

c/o Spaulding Rehabilitation Hospital, Patient/Family Resource Center

---

**Address:** 125 Nashua Street

**City:** Boston

**State:** MA

**Zip Code:** 02114-

**Phone:** (617) 573-2186

**Fax:**

**TTY:**

**URL:** <http://www.disabilityexchange.org/index.php>

**Notes** DisabilityExchange.org provides a user-friendly, one-stop information clearinghouse to the disability community in the city of Boston, the Commonwealth of Massachusetts, and neighboring states. Visitors can find information on a range of topics by perusing a topic list or by typing key words into the site search engine.

---

## On-Line Resources/Directories

---

### DisabilityInfo.gov

---

U.S. Department of Labor's Office of Disability Employment Policy (ODEP)

---

**Address:**

**City:**

**State:**

**Zip Code:**

**Phone:**

**Fax:**

**TTY:**

**URL:** <http://www.disabilityinfo.gov/>

**Notes** DisabilityInfo.gov is a comprehensive online resource designed to provide people with disabilities with quick and easy access to the information they need. With just a few clicks, the site provides access to disability-related information and programs available across the government on numerous subjects, including benefits, civil rights, community life, education, employment, housing, health, technology and transportation.

### Federal Employment of People with Disabilities

---

U.S. Office of Personnel Management

---

**Address:** 1900 E Street NW

**City:** Washington

**State:** DC

**Zip Code:** 20415-

**Phone:** (202) 606-1800

**Fax:**

**TTY:** (202) 606-253

**URL:** <http://www.opm.gov/disability/>

**Notes** This web site provides a simple and straightforward mechanism to help Americans, with and without disabilities, better understand how to hire and retain persons with disabilities. The site provides access to information that is relevant to the recruitment, employment, and retention of individuals with disabilities in the Federal Government.

---

## On-Line Resources/Directories

---

### JobAccess

---

**Address:** 1001 W. 17th St.

**City:** Costa Mesa

**State:** CA

**Zip Code:** 92627-

**Phone:**

**Fax:**

**TTY:**

**URL:** <http://www.jobaccess.org/>

**Notes** JobAccess' purpose is to enable people with disabilities to enhance their professional lives by providing a dedicated system for finding employment. By posting job opportunities, employers not only exhibit an open door policy but also demonstrate their responsiveness to affirmative action by genuinely recruiting qualified persons with disabilities.

---

### Keeping Medicare and Medicaid When You Work: A Resource Guide for People with Disabilities, Their Families, and Their Advocates

---

The Kaiser Family Foundation

**Address:** 1330 G Street, NW

**City:** Washington

**State:** DC

**Zip Code:** 20005-

**Phone:** (202) 347-5270

**Fax:** (202) 347-5274

**TTY:**

**URL:** <http://www.kff.org/medicare/7241.cfm>

**Notes** This online guide helps to explain the program rules for Medicare and Medicaid with regard to work. The guide is downloadable in PDF format.

---

---

## On-Line Resources/Directories

---

### Learning Disabilities Online (LD Online)

---

**Address:** WETA Public Television, 2775 S. Quincy St.

**City:** Arlington

**State:** VA

**Zip Code:** 22206-

**Phone:**

**Fax:**

**TTY:**

**URL:** <http://www.ldonline.org/>

**Notes** LD OnLine.org is the world's leading web site on learning disabilities and ADHD, serving more than 250,000 parents, teachers, and other professionals each month. LD OnLine seeks to help children and adults reach their full potential by providing accurate and up-to-date information and advice about learning disabilities and ADHD.

---

### MASS 2-1-1 MASSACHUSETTS

---

**Address:** 95 Berkeley St.

**City:** Boston

**State:** MA

**Zip Code:** 02116-

**Phone:** (877) 211-6277

**Fax:**

**TTY:** (617) 536-587

**URL:** [www.mass211.org](http://www.mass211.org)

**Notes** 2-1-1 is the national abbreviated dialing code for free access to health and human services information and referral. 2-1-1 is an easy-to-remember and universally recognizable number that makes a critical connection between individuals and families seeking services or volunteer opportunities and the appropriate community-based organizations and government agencies.

---

---

## On-Line Resources/Directories

---

### **Massachusetts Disability-Related Resources**

---

National Information Center for Children and Youth with Disabilities (NICHCY)

---

**Address:** P.O. Box 1492

**City:** Washington   **State:** DC                               **Zip Code:** 20013-

**Phone:** (800) 695-0285           **Fax:** (202) 884-8441           **TTY:** (800) 695-028

**URL:** <http://www.nichcy.org/stateshe/ma.htm>

**Notes** NICHCY compiles disability-related resources in each state, and creates State Resource Sheets. This handy resource sheet will help you locate organizations and agencies within your state that address disability-related issues.

---

### **National Center for Education Statistics (NCES)**

---

U.S. Department of Education

---

**Address:**

**City:**   **State:**                               **Zip Code:**

**Phone:**   **Fax:**   **TTY:**

**URL:** <http://nces.ed.gov/>

**Notes** The National Center for Education Statistics (NCES), located within the U.S. Department of Education and the Institute of Education Sciences, is the primary federal entity for collecting and analyzing data related to education.

---



---

## On-Line Resources/Directories

---

### New England INDEX

---

**Address:** UMMS Shriver Center, 200 Trapelo Road

**City:** Waltham                                    **State:** MA            **Zip Code:** 02452-6319

**Phone:** (781) 642-0248            **Fax:** (781) 642-0122            **TTY:** (800) 764-020

**URL:** <http://www.disabilityinfo.org/>

**Notes** New England INDEX, a project of the Eunice Kennedy Shriver Center at the University of Massachusetts Medical School, addresses the information needs of people with disabilities. To accomplish this, it collects and maintains information on a wide variety of programs, agencies, and individual providers in Massachusetts and New England who have something to offer to people with disabilities.



---

## On-Line Resources/Directories

---

---

### One-Stop Toolkit for Serving People with Disabilities

---

**Address:**

**City:** **State:** **Zip Code:**

**Phone:** **Fax:** **TTY:**

**URL:** <http://www.onestoptoolkit.org/>

**Notes** This website is targeted toward state and local One-Stop service providers, but it contains resources that will be useful to a broader audience as well. Individuals with disabilities, advocates, parents, counselors and other professionals should find a rich source of information here.

---

### Plan for Achieving Self-Support (PASS)

---

U.S. Social Security Administration (SSA)

**Address:**

**City:** **State:** **Zip Code:**

**Phone:** **Fax:** **TTY:**

**URL:** <http://www.passonline.org>

**Notes** PASS is an SSI work incentive under which persons with disabilities can set aside income and/or resources to be used to achieve specific work goals. PASS is meant to assist a person in competing in the job market. This web site provides detailed explanation of the PASS program as well as a helpful tutorial on completing the application including an online version of the form that can be printed or saved.

**Resource Directory of Massachusetts Agencies and Organizations Serving Individuals Who Are Blind or Visually Impaired**

---

**Address:****City:** **State:** **Zip Code:****Phone:** **Fax:** **TTY:****URL:** <http://www.mabcommunity.org/documents/Resource%20Directory%20MA>

**Notes** This directory of resources was produced by the Interagency Committee on Vision and Aging (ICVA) in partnership with the Bay State Council of the Blind (BSCB) to assist consumers and professionals in locating services available for persons who are blind or visually impaired. Braille, large print, cassette and electronic copies are available from Bay State Council of the Blind. Cassette edition produced by MAB Community Services.

---

**Small Business Planner**

---

U.S. Small Business Administration (SBA)

---

**Address:****City:** **State:** **Zip Code:****Phone:** (800) 827-5722 **Fax:** **TTY:** (704) 344-664**URL:** <http://www.sba.gov/smallbusinessplanner/index.html>

**Notes** SBA's online Small Business Planner includes information and resources that will help you at any stage of the business lifecycle.

---





---

**The Work Site - Employment Support For People with Disabilities**

---

Office of Employment Support Programs (OESP)

---

**Address:** U.S. Social Security Administration (SSA)

**City:** **State:** **Zip Code:**

**Phone:** **Fax:** **TTY:**

**URL:** <http://www.socialsecurity.gov/work/index.html>

**Notes** The Work Site provides links to information about service providers who offer training and other vocational rehabilitation and employment support services to assist persons with disabilities to prepare for and find jobs. You also can link to information about the safety net of work incentives that Social Security beneficiaries can use to keep their cash benefits and health insurance coverage as they begin working and progress in employment.

---

## On-Line Resources/Directories

---

### **Ticket to Work and Work Incentives Improvement Act (TWWIIA)**

---

U.S. Department of Health & Human Services (HHS)

---

**Address:** Centers for Medicare & Medicaid Services (CMS)

**City:** **State:** **Zip Code:**

**Phone:** **Fax:** **TTY:**

**URL:** <http://www.cms.hhs.gov/TWWIIA/>

**Notes** This is the Centers for Medicare & Medicaid's (CMS) informational website on the "Ticket to Work and Work Incentives Improvement Act of 1999 (TWWIIA)." This landmark legislation modernizes the employment services system for people with disabilities and makes it possible for millions of Americans with disabilities to no longer have to choose between taking a job and having health care.

---

### **U.S. Census Bureau - Disability Statistics**

---

**Address:**

**City:** **State:** **Zip Code:**

**Phone:** **Fax:** **TTY:**

**URL:** <http://www.census.gov/hhes/www/disability/disability.html>

**Notes** The web site provides a wealth of data, publications, and resources on disability statistics.

---

---

## On-Line Resources/Directories

---

### Where to Turn... Your guide to Federal Disability Policies & Programs

---

Brain Injury Association of America

---

**Address:**

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **TTY:** \_\_\_\_\_

**URL:** [http://www.biausa.org/Pages/where\\_to\\_turn.html](http://www.biausa.org/Pages/where_to_turn.html)

**Notes** This comprehensive guide was developed and supported by the US Department of Health and Human Services Administration and the Brain Injury Association of America. The guide is available in whole or by chapters and in both PDF and Text-Only formats

---

### Women With Disabilities

---

The National Women's Health Information Center

---

**Address:** Office on Women's Health, U.S. Department of Health and Human Services

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **TTY:** \_\_\_\_\_

**URL:** <http://www.4woman.gov/wwd/>

**Notes** The Women With Disabilities web site provides a wealth of useful information for women with disabilities, caretakers, health professionals, and researchers.

---

---

## On-Line Resources/Directories

---

### **Work Incentives for People with Disabilities**

---

U.S. Social Security Administration (SSA)

---

**Address:**

**City:** **State:** **Zip Code:**

**Phone:** **Fax:** **TTY:**

**URL:** <http://www.socialsecurity.gov/disabilityresearch/workincentives.htm>

**Notes** This web site provides information on the special rules that make it possible for people with disabilities receiving Social Security or Supplemental Security Income (SSI) to work and still receive monthly payments and Medicare or Medicaid. Social Security calls these rules "work incentives."

---

### **Work Support.com**

---

Virginia Commonwealth University - RRTC on Workplace Supports and Job Retention

---

**Address:** 1314 West Main Street, P.O. Box 842011

**City:** Richmond **State:** VA **Zip Code:** 23284-2011

**Phone:** **Fax:** **TTY:**

**URL:** <http://www.worksupport.com/index.cfm>

**Notes** This site provides information, resources, and research regarding the employment of people with disabilities.

---



# **Service Providers**

---

## Service Providers

---

### Advocates, Inc.

---

**Address:** 290 Eliot Street

**City:** Ashland

**State:** MA

**Zip Code:** 01721-

**Phone:** (508) 881-6494

**Fax:**

**TTY:**

**URL:** <http://www.advocatesinc.org/>

**Notes** Advocates' mission is to assist people with disabilities or other individual challenges to overcome personal obstacles and societal barriers to obtaining homes, meaningful work, satisfying relationships and to living the fullest possible lives, while inspiring our communities to create opportunities for contribution and participation by all.

---

### Augmentative Communication Program

---

Children's Hospital Boston at Waltham

---

**Address:** 9 Hope Avenue

**City:** Waltham

**State:** MA

**Zip Code:** 02453-

**Phone:** (781) 216-2209

**Fax:**

**TTY:**

**URL:** <http://www.childrenshospital.org/cec>

**Notes** The Augmentative Communication Program at Children's Hospital Boston provides comprehensive, state-of-the-art evaluation and treatment for children and adults with congenital or acquired disorders affecting expressive communication, comprehension and computer access.

---

---

## Service Providers

---

### Barry L. Price Rehabilitation Center

---

**Address:** 33 Border Street

**City:** Newton                                  **State:** MA              **Zip Code:** 02465-

**Phone:** (617) 332-7477              **Fax:** (617) 332-9218              **TTY:**

**URL:** <http://www.barrypricecenter.org/index.html>

**Notes** The Price Center supports people with developmental disabilities by encouraging personal growth and participation in the community through living, social and work experiences that respect individual preference and diversity.

---

### Brockton Multi-Service Center

---

Department of Mental Health (DMH)

---

**Address:** 165 Quincy Street

**City:** Brockton                                  **State:** MA              **Zip Code:** 02302-

**Phone:** (508) 897-2000              **Fax:** (508) 897-2075              **TTY:** (508) 897-210

**URL:** <http://www.mass.gov/dmh/>

**Notes** The Brockton Multi Service Center provides comprehensive services to mentally ill adults and children. Programs include Case Management, Community Rehabilitation Support, Community Residential Programs, Emergency/Crisis Services Unit, the Clubhouse and a PACT team. Towns served include Abington, Avon, Bridgewater, Brockton, East Bridgewater, Easton, Holbrook, Rockland, Stoughton, West Bridgewater, and Whitman. Emergency/Crisis 24-hr: (508) 897-2100.

---

---

## Service Providers

---

### Career Moves

---

Jewish Vocational Service (JVS)

---

**Address:** 29 Winter St., Suite 500

**City:** Boston

**State:** MA

**Zip Code:** 02108-

**Phone:** (617) 451-8147

**Fax:** (617) 451-9973

**TTY:**

**URL:** <http://www.jvsjobs.org/index.htm>

**Notes** Career Moves is a part of JVS of Greater Boston created in partnership with Combined Jewish Philanthropies to provide customized career counseling services, job search assistance, job leads, networking opportunities and mentoring to professionals in the Greater Boston area. Career Moves also specializes in serving employers by matching professional job candidates with corporate recruitment needs.

---

## Service Providers

---

### CAUSE

---

Consumers and Alliances United for Supported Education

---

**Address:** 460 Quincy Avenue

**City:** Quincy **State:** MA **Zip Code:** 02169-

**Phone:** (617) 626-9098 **Fax:** (617) 770-2953 **TTY:**

**URL:**

**Notes** CAUSE is a supported education program designed to encourage individuals with psychiatric disabilities to enter college or technical school programs. CAUSE works with clients to find academic programs and financial aid. CAUSE is made up of professional staff members and peer counselors. Services are offered for residents of the Metro South Area of Massachusetts.

---

### Center for Applied Special Technology (CAST)

---

**Address:** 39 Cross Street

**City:** Peabody **State:** MA **Zip Code:** 01960-

**Phone:** (978) 531-8555 **Fax:** (978) 531-0192 **TTY:**

**URL:** <http://www.cast.org/>

**Notes** CAST is a nonprofit organization that works to expand learning opportunities for all individuals, especially those with disabilities, through the research and development of innovative, technology-based educational resources and strategies.

---

---

## Service Providers

---

### Charles River ARC

---

Charles River Employment Services

---

**Address:** 989 Central Avenue

**City:** Needham **State:** MA **Zip Code:** 02492-

**Phone:** (781) 972-1071 **Fax:** (781) 444-0754 **TTY:**

**URL:** <http://www.crarc.org/index.cfm?pid=10034>

**Notes** Charles River Employment Services is a division of Charles River Arc which has provided vocational training since the early 1960's and has developed and expanded significantly during its history. Accredited by CARF, the national Rehabilitation Accreditation Commission, Charles River Employment Services offers services at its Needham facilities, as well as in business and industry in the local area.



---

## Service Providers

---

### Community Work Services of Boston (CWS)

---

**Address:** 174 Portland Street

**City:** Boston                                      **State:** MA                      **Zip Code:** 02114-

**Phone:** (617) 720-2233              **Fax:** (617) 367-4759              **TTY:**

**URL:** <http://www.cwsbos.com/index2.html>

**Notes** Community Work Services, Inc. is the oldest vocational rehabilitation facility in the United States. CWS' mission is to promote independence through employment for persons challenged by physical, emotional, mental, developmental, social, or economic problems by providing quality vocational services that restore and enhance dignity, respect, esteem, and skill.

---

### Disability Law Center (DLC)

---

**Address:** 11 Beacon Street, Suite 925

**City:** Boston                                      **State:** MA                      **Zip Code:** 02108-

**Phone:** (617) 723-8455              **Fax:** (617) 723-9125              **TTY:** (617) 227-946

**URL:** <http://www.dlc-ma.org>

**Notes** The Disability Law Center (DLC) is the Protection and Advocacy agency for Massachusetts. DLC is a private, non-profit organization responsible for providing protection and advocacy for the rights of Massachusetts residents with disabilities. DLC receives federal, state and private funding but is not part of the state or federal government.

---

---

## Service Providers

---

### Easter Seals Massachusetts

---

Boston Offices

---

**Address:** 89 South Street

**City:** Boston **State:** MA **Zip Code:** 02111-

**Phone:** (617) 226-2640 **Fax:** (617) 737-9875 **TTY:**

**URL:** <http://ma.easterseals.com/>

**Notes** Easter Seals provides services to ensure that children and adults with disabilities have equal opportunities to live, learn, work and play. Easter Seals services help people of all ages with all kinds of disabilities -- individuals disabled through illness, accident or aging, as well as people born with disabilities.

---

### Easter Seals Massachusetts

---

State Headquarters

---

**Address:** 484 Main Street

**City:** Worcester **State:** MA **Zip Code:** 01608-

**Phone:** (800) 922-8290 **Fax:** (508) 831-9768 **TTY:** (800) 564-970

**URL:** <http://ma.easterseals.com/>

**Notes** Easter Seals provides services to ensure that children and adults with disabilities have equal opportunities to live, learn, work and play. Easter Seals services help people of all ages with all kinds of disabilities -- individuals disabled through illness, accident or aging, as well as people born with disabilities.

---

---

## Service Providers

---

### Employment Options, Inc

---

**Address:** 82 Brigham Street

**City:** Marlborough

**State:** MA

**Zip Code:** 01752-

**Phone:** (508) 485-5051

**Fax:** (508) 485-8807

**TTY:**

**URL:** <http://www.employmentoptions.org/index.html>

**Notes** Employment Options holds the belief that meaningful work is an important and necessary tool towards recovery and seeks to supply critical workforce development services to the neediest individuals in the MetroWest communities. In addition to serving people with mental illness Employment Options also serves other individuals who face barriers to employment, and will reach out to first time job seekers, incumbent workers, refugees who need English language training, and job seeking professionals who need career mentoring.

---

## Service Providers

---

---

### Enable, Inc

---

#### Administration

---

**Address:** 605 Neponset Street, Canton

**City:** Canton    **State:** MA                      **Zip Code:** 02021-

**Phone:** (781) 828-4770              **Fax:** (781) 575-0078              **TTY:**

**URL:** <http://www.enableinc.org/>

**Notes** Enable, Inc. is a nonprofit which provides a variety of educational, social, rehabilitative, and vocational services to children with or without established disability or children who are at biological or environmental risk for developmental delay. Enable creates for all these children and their families a continuum of unique and innovative services that facilitate growth and family integration that enable individuals to realize their potential.

---

## Service Providers

---

### Framingham Adult English 2nd Language Program

---

Fuller Middle School

---

**Address:** 123 Flagg Drive

**City:** Framingham

**State:** MA

**Zip Code:** 01702-5948

**Phone:** (508) 626-4282

**Fax:** (508) 628-1308

**TTY:**

**URL:** <http://www.faesl.org>

**Notes** Framingham Adult ESL Plus offers 6 levels of English as a Second Language instruction. The focus is on developing effective communication skills. The program offers 3 levels of Adult Basic Education. The focus is on developing reading and writing skills and helping students to obtain a GED.

---

## Service Providers

---

### Goodwill Industries (Massachusetts)

---

Morgan Memorial Goodwill Industries

---

**Address:** 1010 Harrison Avenue

**City:** Boston

**State:** MA

**Zip Code:** 02119-

**Phone:** (617) 445-1010

**Fax:**

**TTY:**

**URL:** <http://www.goodwillmass.org/>

**Notes** Morgan Memorial Goodwill Industries (Goodwill) is a non-profit organization with a century-long legacy of helping people transform their lives through work. Headquartered in Boston, Goodwill serves individuals who face barriers to self-sufficiency, including physical and/or developmental disabilities, homelessness, low educational attainment, limited job skills and welfare dependency.

---

## Service Providers

---

### Greater Boston Guild for the Blind (GBGB)

---

**Address:** 1980 Centre Street

**City:** West Roxbury                      **State:** MA              **Zip Code:** 02132-

**Phone:** (617) 323-5111              **Fax:** (617) 323-6687              **TTY:**

**URL:** <http://www.gbgb.org/index.html>

**Notes** The Greater Boston Guild for the Blind (GBGB) provides both center based and community based programs for visually impaired individuals over the age of 50. Center based programs include vision rehabilitation, health care monitoring, counseling, social work, arts, music, woodworking, weaving, social and recreational activities and cultural enrichment. Community based programs are short-term and comprehensive, focusing on vision rehabilitation, health education, accessing information and resources, and counseling.

---

## Service Providers

---

### Greater Waltham Association for Retarded Citizens (GWARC)

---

---

**Address:** 56 Chestnut Street

**City:** Waltham

**State:** MA

**Zip Code:** 02453-

**Phone:** (781) 899-1344

**Fax:** (781) 899-2197

**TTY:** (781) 899-855

**URL:** <http://gwarc.org/index.html>

**Notes** GWARC's mission is to serve people in the community with developmental disabilities and their families, utilizing a person-centered, whole life planning approach. GWARC provides quality, flexible programs and services which maximize independence, foster inclusion and build community connections. GWARC's programs include, among others, Day Education, Employment Training Services, and School to Work Transitions Program.

---

## Service Providers

---

### HIRE Enterprises

---

**Address:** 95 West Steet

**City:** Walpole

**State:** MA

**Zip Code:** 02081-

**Phone:** (508) 668-4592

**Fax:** (508) 660-3122

**TTY:**

**URL:** [http://www.mayinstitute.org/about\\_may/map\\_of\\_locations/location\\_single.asp?id=139](http://www.mayinstitute.org/about_may/map_of_locations/location_single.asp?id=139)

**Notes** HIRE (Helping Individuals Regain Employment) Enterprises is an accredited vocational, rehabilitation program for individuals with disabilities. Employment services include educational assessment, placement and support, and job coaching. Individuals participating in the program are referred by the Department of Mental Health, Department of Mental Retardation, and the Massachusetts Rehabilitation Commission. Self-pay is an option. HIRE contracts with businesses to provide general services (testing, gluing, sorting, assembly, etc) as well as mailing, packaging, and electronic/mechanical assemblies. Specialized business services can be performed in their modern facility in Walpole or at an offsite business location.

---

## Service Providers

---

---

### Jewish Vocational Service (JVS)

---

Main Campus

---

**Address:** 29 Winter Street, 5th Floor

**City:** Boston                                      **State:** MA                      **Zip Code:** 02108-

**Phone:** (617) 451-8147                      **Fax:** (617) 451-9973                      **TTY:**

**URL:** <http://www.jvs-boston.org/index.htm>

**Notes** Jewish Vocational Service (JVS) is a nonprofit, nonsectarian agency that provides workforce development services to a diverse community of individuals and employers in the Greater Boston area. JVS' mission is to empower individuals from diverse communities to find employment and build careers and to partner with employers to hire and train productive workforces.

---

## Service Providers

---

---

### LifeWorks, Inc.

---

Administrative Offices

---

**Address:** 789 Clapboardtree St.

**City:** Westwood   **State:** MA           **Zip Code:** 02090-

**Phone:** (781) 762-4001      **Fax:** (781) 320-9778      **TTY:**

**URL:** <http://www.lifeworksma.org/index.shtml>

**Notes** LifeWorks, Inc. provides homes, jobs, education, and supportive living for people with development disabilities. Lifeworks primarily serves individuals with a diagnosis of mental retardation, but also supports individuals who have additional challenges, such as learning disabilities, visual and hearing impairments, physical disabilities, and mental health challenges.

---

## Service Providers

---

### LifeWorks, Inc.

---

Supported Employment Center

---

**Address:** 111 Morse Street

**City:** Norwood

**State:** MA

**Zip Code:** 02062-

**Phone:** (781) 769-3298

**Fax:** (781) 551-0045

**TTY:**

**URL:** <http://www.lifeworksma.org/index.shtml>

**Notes** LifeWorks provides homes, jobs, education, and supportive living for people with development disabilities. Its employment training and support services empower individuals with disabilities to lead more meaningful, dignified and productive lives in their communities through successful employment. MRC and the DMR provide funding for individuals with disabilities who require training, support, job coaching and job placement services.

---

## Service Providers

---

### MAB Community Services

---

#### Administrative Offices

---

**Address:** 200 Ivy Street

**City:** Brookline

**State:** MA

**Zip Code:** 02446-

**Phone:** (617) 926-7026

**Fax:** (617) 738-1247

**TTY:**

**URL:** [http://www.mabcommunity.org/index\\_html](http://www.mabcommunity.org/index_html)

**Notes** MAB Community Services was founded in 1903 as the Massachusetts Association for the Blind. It is the oldest social service agency in the country providing services to individuals who are blind or visually impaired. In the course of a century, MAB has broadened its scope to include services for adults with developmental disabilities and adolescents with brain injuries.

---

## Service Providers

---

### Massachusetts Eye and Ear Infirmary (MEEI)

---

Vision Rehabilitation Center

---

**Address:** 243 Charles Street

**City:** Boston

**State:** MA

**Zip Code:** 02114-

**Phone:** (617) 573-4177

**Fax:**

**TTY:**

**URL:** <http://www.meei.harvard.edu>

**Notes** MEEI's Vision Rehabilitation Center provides low vision exams, training (onsite, at home, work or school) including daily living skills, lighting, home safety evaluations, closed circuit TV evaluations, large print computer software demonstrations, psychosocial counseling, community outreach and referrals, and the sale of optical and non-optical devices and CCTVs. Library and information services are also available.

---

## Service Providers

---

### Massachusetts Service Alliance

---

**Address:** 100 North Washington Street, 3rd Floor

**City:** Boston **State:** MA **Zip Code:** 02114-

**Phone:** (617) 524-2544 **Fax:** (617) 542-0240 **TTY:**

**URL:** <http://www.mass-service.org/>

**Notes** The Massachusetts Service Alliance, established in 1991, is a private, nonprofit organization that serves as the state commission on community service. Its mission is to generate an ethic of service throughout the Commonwealth by creating and supporting diverse, high quality service and volunteer opportunities for all age groups, resulting in stronger communities and more active citizens.

---

### May Institute

---

**Address:** 41 Pacella Drive

**City:** Randolph **State:** MA **Zip Code:** 02368-

**Phone:** (781) 437-1231 **Fax:** (781) 437-1240 **TTY:**

**URL:** <http://www.mayinstitute.org/default.asp>

**Notes** May Institute provides comprehensive, research-validated services to children and adults with autism, brain injury, mental retardation, pervasive developmental disorder (PDD), and behavioral healthcare needs.

---

---

## Service Providers

---

### MetroWest Center for Independent Living, Inc.

---

**Address:** 280 Irving Street

**City:** Framingham

**State:** MA

**Zip Code:** 01702-

**Phone:** (508) 875-7853

**Fax:** (508) 875-8359

**TTY:**

**URL:** <http://www.mwcil.org>

**Notes** The MetroWest Center for Independent Living, Inc. (MWCIL) is a community-based, consumer-controlled, cross disability center for independent living, serving the MetroWest area of Massachusetts. MWCIL is dedicated to working on behalf of the objectives of the disability rights and independent living movements, through the provision of comprehensive services to enhance the range of options available to, and improve the quality of life of, persons with disabilities.

---

## Service Providers

---

### Neponset River House

---

Riverside Community Care

---

**Address:** 595 Pleasant St

**City:** Norwood

**State:** MA

**Zip Code:** 02062-4603

**Phone:** (781) 762-7075

**Fax:** (781) 762-2409

**TTY:**

**URL:** <http://www.neponsetriverhouse.org/>

**Notes** Neponset River House is a Clubhouse that utilizes the strength of extensive peer support and a rehabilitative environment to provide employment, social and independent living experiences for individuals who have a history of mental illness. The Clubhouse offers extensive employment placement services and on-the-job support.

---

## Service Providers

---

### Networks Supported Living & Employment Services

---

Enable, Inc

---

**Address:** 605 Neponset Street

**City:** Canton **State:** MA **Zip Code:** 02021-1981

**Phone:** (781) 821-1386 **Fax:** (781) 575-0078 **TTY:** (781) 821-626

**URL:** <http://www.enableinc.org/>

**Notes** Networks Employment Services, a program of Enable, Inc., seeks to meet the needs of adults with a wide range of barriers to independent, competitive employment. Networks Supported Living & Employment Services currently helps individuals throughout Southeast Massachusetts and the Metro Boston area who need support in order to live independently.

---

### Operation A.B.L.E. of Greater Boston

---

**Address:** 131 Tremont Street, Suite 301

**City:** Boston **State:** MA **Zip Code:** 02111-1336

**Phone:** (617) 542-4180 **Fax:** (617) 542-4187 **TTY:**

**URL:** <http://www.operationable.net/>

**Notes** Operation A.B.L.E. (Ability Based on Long Experience) promotes employment and training opportunities for individuals who represent economically, racially and occupationally diverse populations. A.B.L.E.'s mission is to serve people aged 45 and older, but our programs are available to adults of all ages.

---

---

## Service Providers

---

### Perkins School for the Blind

---

Braille and Talking Book Library

---

**Address:** 175 North Beacon Street

**City:** Watertown

**State:** MA

**Zip Code:** 02472-

**Phone:** (617) 972-7240

**Fax:** (617) 972-7363

**TTY:**

**URL:** <http://www.perkins.org/>

**Notes** Perkins School for the Blind is committed to providing education and services that build productive, meaningful lives for children and adults around the world who are blind, deafblind or visually impaired with or without other disabilities. The Braille and Talking Book Library distributes playback equipment, disc and cassette books, and braille to print-handicapped individuals.

---

## Service Providers

---

### Perkins School for the Blind

---

Main Campus

---

**Address:** 175 North Beacon Street

**City:** Watertown **State:** MA **Zip Code:** 02472-

**Phone:** (617) 924-3434 **Fax:** (617) 926-2027 **TTY:**

**URL:** <http://www.perkins.org/>

**Notes** Perkins School for the Blind is committed to providing education and services that build productive, meaningful lives for children and adults around the world who are blind, deafblind or visually impaired with or without other disabilities. Both On-campus and Community Based programs are available.

---

## Service Providers

---

### Programs For People, Inc.

---

#### Administrative Offices

---

**Address:** 98 Lincoln Street

**City:** Framingham

**State:** MA

**Zip Code:** 01702-

**Phone:** (508) 879-3230

**Fax:**

**TTY:**

**URL:** <http://programsforpeople.org/index.html>

**Notes** Programs For People is an independent, self-supporting agency founded in 1973 to enable adults recovering from mental illness to achieve success in life. Its services are comprehensively designed to teach coping skills, promote symptom relief, build healthy relationships with family and friends, and to assist those served to prepare for, obtain, and maintain employment.

---

## Service Providers

---

### Programs for People, Inc.

---

Project Advance Employment Services

---

**Address:** 98 Lincoln Street

**City:** Framingham

**State:** MA

**Zip Code:** 01720-9627

**Phone:** (508) 620-1730

**Fax:** (508) 872-8724

**TTY:**

**URL:** <http://www.programsforpeople.org>

**Notes** Programs For People is an independent, self-supporting agency founded in 1973 to enable adults recovering from mental illness to achieve success in life. Project Advance is a job placement service for adults with mental illness and provides service to the cities and towns surrounding the Framingham/Natick, Marlboro/Westboro, and Newton/Wellseley areas.

---

## Service Providers

---

### Resource Partnership

---

**Address:** 251 West Central Street, Suit 31

**City:** Natick                                      **State:** MA                      **Zip Code:** 01760-

**Phone:** (508) 647-1722                      **Fax:** (508) 647-9622                      **TTY:**

**URL:** <http://www.resourcepartnership.org>

**Notes** The Resource Partnership is a private non-profit employer-managed membership organization committed to the successful employment of both individuals with disabilities and their employers. Since 1978, it has assisted individuals with a wide range of abilities, and disabilities, to obtain, maintain and advance in employment, consistent with their skill sets and qualifications and needs of the current labor market.

---

## Service Providers

---

### Riverside Community Care

---

Central Administration Office

---

**Address:** 450 Washington Street, Suite 103

**City:** Dedham **State:** MA **Zip Code:** 02026-

**Phone:** (781) 329-0909 **Fax:** (781) 320-9136 **TTY:**

**URL:** <http://www.riversideecc.org/>

**Notes** Riverside Community Care has worked for more than four decades to build a nonprofit healthcare and human services system that enables individuals and families to continue to live in their own communities, even when facing daunting challenges. With more than 70 distinct programs serving close to 60 Massachusetts cities and towns, Riverside provides a broad array of services for individuals with mental health issues, substance abuse problems, developmental disabilities, and traumatic head injuries.

---

## Service Providers

---

### South Middlesex Opportunity Council (SMOC)

---

**Address:** 300 Howard Street

**City:** Framingham **State:** MA **Zip Code:** 01702-

**Phone:** (508) 620-2377 **Fax:** (508) 620-2683 **TTY:**

**URL:** <http://www.smoc.org/>

**Notes** SMOC's mission is to improve the quality of life of low-income and disadvantaged individuals and families by advocating for their needs and rights, providing services, educating the community, building a community of support, participating in coalitions with other advocates, and searching for new resources and partnerships.

---

### South Norfolk County ARC

---

The Association / SNCARC

---

**Address:** 789 Clapboardtree St

**City:** Westwood **State:** MA **Zip Code:** 02090-

**Phone:** (781) 762-4001 **Fax:** (781) 461-5950 **TTY:**

**URL:** <http://www.sncarc.org/>

**Notes** The mission of The Arc of Massachusetts (formerly the Massachusetts Association for Retarded Citizens) is to enhance the lives of individuals with intellectual and developmental disabilities and their families. The South Norfolk County ARC (SNCARC) serves the communities of Canton, Dedham, Foxborough, Medfield, Millis, Norfolk, Norwood, Plainville, Sharon, Walpole, Westwood, Wrentham.

---

---

### Telecommunications Relay Services (TRS) - Massachusetts

---

**Address:**

**City:**   **State:**   **Zip Code:**  
**Phone:** (800) 439-0183                         **Fax:**   **TTY:** (800) 439-237

**URL:** [http://www.fcc.gov/cgb/dro/trs\\_massachusetts.html](http://www.fcc.gov/cgb/dro/trs_massachusetts.html)

**Notes** Telecommunications Relay Service (TRS) is a telephone service that allows persons with hearing or speech disabilities to place and receive telephone calls. TRS is available in all 50 states, the District of Columbia, Puerto Rico, and the U.S. territories for local and/or long distance calls. The Federal Communications Commission (FCC) has also adopted use of the 711 dialing code for access to Telecommunications Relay Services (TRS). There is no cost to the TRS user. The following numbers are also available in Massachusetts: 711 (Voice/TTY), 800) 439-0183 (Speech to Speech).

---

## Service Providers

---

### The Carroll Center for the Blind

---

**Address:** 770 Centre Street

**City:** Newton

**State:** MA

**Zip Code:** 02458-

**Phone:** (617) 969-6200

**Fax:**

**TTY:**

**URL:** <http://www.carroll.org/>

**Notes** The Carroll Center for the Blind is a private, non-profit agency which serves persons of all ages who are blind or visually impaired. The Carroll Center serves the needs of blind and visually-impaired persons by providing rehabilitation, skills training, and educational opportunities to achieve independence, self-sufficiency, and self-fulfillment and by educating the public regarding the potential of persons who are blind and visually-impaired.

---

## Service Providers

---

### The Center for Careers & Lifelong Learning (CALL)

---

Jewish Vocational Service (JVS)

---

**Address:** 29 Winter St., Suite 500

**City:** Boston                                      **State:** MA                      **Zip Code:** 02108-

**Phone:** (617) 542-1993              **Fax:** (617) 542-3992              **TTY:** (617) 451-149

**URL:** <http://www.jvs-boston.org/call/index.htm>

**Notes** The Center for Careers and Lifelong Learning (CALL) is part of Jewish Vocational Services. CALL offers both long-term and short-term training and development programs to meet the needs of students and employers throughout greater Boston. The goals of CALL courses are to develop student's skills in order to help them become employed, stay employed, and move up a career ladder to better employment.

---

## Service Providers

---

---

### United Way of Massachusetts Bay (UWMB)

---

**Address:** 51 Sleeper Street

**City:** Boston                                      **State:** MA            **Zip Code:** 02210-

**Phone:** (617) 624-8000                 **Fax:**   **TTY:**

**URL:** <http://www.uwmb.org/index.html>

**Notes** United Way of Massachusetts Bay (UWMB) is a locally run chapter of the United Way of America (UWA) umbrella brand. UWMB is the one of the largest United Way organizations, serving 64 cities and towns across Eastern Massachusetts, and employing over 120 people.

---

### Vinfen Corporation

---

**Address:** South Shore Satellite Office, 1221 Main Street, Suite 101

**City:** S. Weymouth                                      **State:** MA            **Zip Code:** 02190-

**Phone:** (781) 340-6252                 **Fax:** (781) 340-6253                                 **TTY:**

**URL:** <http://www.vinfen.org/>

**Notes** Vinfen is a private, non-profit human services organization providing a comprehensive array of services to adults and children with mental illness, mental retardation, and behavioral health disabilities. Our mission statement underscores that we are in the business of "transforming lives."

---

---

## Service Providers

---

### WORK Inc

---

**Address:** 3 Arlington Street

**City:** Quincy

**State:** MA

**Zip Code:** 02171-

**Phone:** (617) 691-1500

**Fax:** (617) 691-1595

**TTY:**

**URL:** <http://www.workinc.org/index2.htm>

**Notes** WORK Inc. is a non-profit providers of rehabilitation services for individuals with a variety of disabilities, to include mental retardation, chronic mental illness, cerebral palsy, mobility impairments, autism, traumatic head injury, sensory impairments, and epilepsy.

---

## Service Providers

---

### Work Incentive Planning and Assistance (WIPA)

---

Massachusetts Rehabilitation Commission

---

**Address:** 27 Wormwood Street

**City:** Boston

**State:** MA

**Zip Code:** 02210-

**Phone:** (617) 204-3854

**Fax:**

**TTY:**

**URL:** <http://www.mass.gov/mrc>

**Notes** If you receive disability benefits from the Social Security Administration, and are interested in working or learning more about how working would affect your benefits, you can get help from a community organization known as a Work Incentive Planning and Assistance (WIPA) project. The Massachusetts Rehabilitation Commission (MRC) serves the counties of Barnstable, Bristol, Dukes, Nantucket, Plymouth, and Suffolk.

---

## Service Providers

---

---

### Work Incentive Planning and Assistance (WIPA)

---

#### Resource Partnership

---

**Address:** 251 West Central Street, Suite 31

**City:** Natick    **State:** MA                      **Zip Code:** 01760-

**Phone:** (586) 647-1722          **Fax:** (508) 647-9622                  **TTY:** (508) 652-728

**URL:** <http://resourcepartnership.org/services/beneplan.html>

**Notes** If you receive disability benefits from the Social Security Administration, and are interested in working or learning more about how working would affect your benefits, you can get help from a community organization known as a Work Incentive Planning and Assistance (WIPA) project. The Resource Partnership serves the counties of—Berkshire, Essex, Franklin, Hampden, Hampshire, Middlesex, Norfolk, and Worcester.

# **State/Local Agencies**

---

## State/Local Agencies

---

### Department of Mental Health

The Department of Mental Health (DMH) is the state agency that directly provides and funds services to citizens of all ages with long-term or serious mental illness.

---

### Department of Mental Health (DMH)

---

DMH, Central Office

---

**Address:** 25 Staniford Street

**City:** Boston

**State:** MA

**Zip Code:** 02114-

**Phone:** (617) 626-8000

**Fax:**

**TTY:** (617) 727-984

**URL:** <http://www.mass.gov/dmh/>

**Notes** The DMH Central Office oversees all DMH functions and operations throughout the state and establishes statewide policies and procedures.

---

## State/Local Agencies

---

### Department of Mental Health

The Department of Mental Health (DMH) is the state agency that directly provides and funds services to citizens of all ages with long-term or serious mental illness.

---

### Department of Mental Health (DMH)

---

DMH, Metro Boston Area

---

**Address:** 85 East Newton Street

**City:** Boston

**State:** MA

**Zip Code:** 02118-

**Phone:** (617) 626-9200

**Fax:** (617) 626-9216

**TTY:** (617) 626-925

**URL:** <http://www.mass.gov/dmh/>

**Notes** The DMH Metro Boston Area Office covers twenty-four (24) municipalities to include cities/towns in greater Boston, Brookline, Cambridge, Charlestown, Chelsea, East Boston, Revere, Somerville, and Winthrop. Please check the DMH web site for a complete list of the municipalities served.

---

## State/Local Agencies

---

### Department of Mental Health

The Department of Mental Health (DMH) is the state agency that directly provides and funds services to citizens of all ages with long-term or serious mental illness.

---

### Department of Mental Health (DMH)

---

DMH, Metro Suburban Area

---

**Address:** Westborough State Hospital, PO Box 288 - Lyman Street

**City:** Westborough                                      **State:** MA                      **Zip Code:** 01581-

**Phone:** (508) 616-3500                      **Fax:** (508) 616-3599                      **TTY:** (508) 616-353

**URL:** <http://www.mass.gov/dmh/>

**Notes** The DMH Metro Suburban Area covers fifty-eight (58) municipalities to include cities/towns in the greater Ashland, Burlington, Concord, Dover, Framingham, Hingham, Holliston, Hopkinton, Lincoln, Marlborough, Natick, Randolph, Quincy, Sherborn, Wayland, Wellesley, Westborough, and Wrentham areas. Please check the DMH web site for a complete list of the municipalities served.

---

## State/Local Agencies

---

### Department of Mental Health

The Department of Mental Health (DMH) is the state agency that directly provides and funds services to citizens of all ages with long-term or serious mental illness.

---

### Department of Mental Health (DMH)

---

DMH, North East Massachusetts Area

---

**Address:** P.O. Box 387

**City:** Tewksbury

**State:** MA

**Zip Code:** 01876-0387

**Phone:** (978) 863-5000

**Fax:** (978) 863-5091

**TTY:** (978) 640-119

**URL:** <http://www.mass.gov/dmh/>

**Notes** The DMH North East Massachusetts Area Office covers fifty-two (52) municipalities to include cities/towns in the greater Beverly, Essex, Everett, Lowell, Lynn, Malden, Melrose, Reading, Stoneham, and Wakefield areas.

---

## State/Local Agencies

---

### Department of Mental Health

The Department of Mental Health (DMH) is the state agency that directly provides and funds services to citizens of all ages with long-term or serious mental illness.

---

### Department of Mental Health (DMH)

---

DMH, South Suburban Site, Metro Suburban Area

---

**Address:** Quincy Mental Health Center, 460 Quincy Avenue

**City:** Quincy    **State:** MA           **Zip Code:** 02169-

**Phone:** (617) 626-9018           **Fax:** (617) 626-9150           **TTY:** (617) 472-302

**URL:** <http://www.mass.gov/dmh/>

**Notes** The DMH South Suburban Site, part of the Metro Suburban Area, covers the following cities and towns: Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Quincy, Randolph, Scituate, Weymouth.

---

## State/Local Agencies

---

### Department of Mental Health

The Department of Mental Health (DMH) is the state agency that directly provides and funds services to citizens of all ages with long-term or serious mental illness.

---

### Department of Mental Health (DMH)

---

DMH, Southeastern Massachusetts Area

---

**Address:** 165 Quincy Street

**City:** Brockton

**State:** MA

**Zip Code:** 02302-

**Phone:** (508) 897-2000

**Fax:** (508) 897-2024

**TTY:** (508) 897-222

**URL:** <http://www.mass.gov/dmh/>

**Notes** The DMH Southeastern Massachusetts Area Office covers seventy-five (75) municipalities to include cities/towns in the greater Brockton, Hyannis, Fall River, New Bedford, Plymouth, and Taunton/Attleboro areas. Please check the DMH web site for a complete list of the municipalities served.

---

## State/Local Agencies

---

### Department of Mental Health

The Department of Mental Health (DMH) is the state agency that directly provides and funds services to citizens of all ages with long-term or serious mental illness.

---

### Department of Mental Health (DMH)

---

DMH, Southwest Suburban Site, Metro Suburban Area

---

**Address:** MHS Donovan Building, 5 Randolph Street

**City:** Canton

**State:** MA

**Zip Code:** 02021-

**Phone:** (781) 401-9700

**Fax:**

**TTY:** (781) 401-970

**URL:** <http://www.mass.gov/dmh/>

**Notes** The DMH Southwest Suburban Site, part of the Metro Suburban Area, covers the following cities and towns: Canton, Dedham, Foxboro, Medfield, Millis, Needham, Newton, Norfolk, Norwood, Plainville, Sharon, Walpole, Wellesley, Weston, Westwood, and Wrentham.

---

## State/Local Agencies

---

### Department of Mental Health

The Department of Mental Health (DMH) is the state agency that directly provides and funds services to citizens of all ages with long-term or serious mental illness.

---

### Department of Mental Health (DMH)

---

DMH, West Suburban Site, Metro Suburban Area

**Address:** Westboro State Hospital, Hadley Building, P.O. Box 288 - Lyman Street

**City:** Westborough

**State:** MA

**Zip Code:** 01581-

**Phone:** (508) 616-2801

**Fax:** (508) 616-2864

**TTY:** (508) 616-282

**URL:** <http://www.mass.gov/dmh/>

**Notes** The DMH West Suburban Site, part of the Metro Suburban Area, covers the following cities and towns: Ashland, Dover, Framingham, Holliston, Hopkinton, Hudson, Marlborough, Natick, Northborough, Sherborn, Southborough, Sudbury, Wayland, and Westborough.

---

## State/Local Agencies

---

### Department of Mental Health

The Department of Mental Health (DMH) is the state agency that directly provides and funds services to citizens of all ages with long-term or serious mental illness.

---

### Department of Mental Health (DMH)

---

DMH, Western Massachusetts Area

---

**Address:** P.O.Box 389

**City:** Northampton

**State:** MA

**Zip Code:** 01061-0389

**Phone:** (413) 587-6200

**Fax:** (413) 587-6205

**TTY:** (413) 586-659

**URL:** <http://www.mass.gov/dmh/>

**Notes** The DMH Western Massachusetts Area Office covers one hundred (100) municipalities to include cities/towns in the greater Amherst, Athol, Chicopee, Gardner, Great Barrington, Greenfield, Holyoke, Northampton, Pittsfield, Springfield, Stockbridge, and Westfield areas. Please check the DMH web site for a complete list of the municipalities served.

---

## State/Local Agencies

---

### Department of Mental Retardation

The Department of Mental Retardation (DMR) is the state agency that provides, funds, and contracts for a variety of services for people with mental retardation.

---

### Department of Mental Retardation (DMR)

---

DMR, Central Office

---

**Address:** 500 Harrison Avenue

**City:** Boston

**State:** MA

**Zip Code:** 02118-

**Phone:** (617) 727-5608

**Fax:** (617) 624-7577

**TTY:** (617) 624-778

**URL:** <http://www.mass.gov/dmr/>

**Notes** DMR Central Office oversees all DMR functions and operations throughout the state and establishes statewide policies and procedures. Within Central Office, the primary staff includes the Commissioner, Deputy Commissioner, General Counsel, Assistant Commissioners, and the Statewide Directors for Investigations, Human Rights, and Citizen Leadership.

---

## State/Local Agencies

---

### Department of Mental Retardation

The Department of Mental Retardation (DMR) is the state agency that provides, funds, and contracts for a variety of services for people with mental retardation.

---

### Department of Mental Retardation (DMR)

---

DMR, Metro Regional Office

---

**Address:** 200 Trapelo Road

**City:** Waltham

**State:** MA

**Zip Code:** 02452-

**Phone:** (781) 314-7501

**Fax:**

**TTY:**

**URL:** <http://www.mass.gov/dmr/>

**Notes** Please check the DMR web site for a complete list of the cities/towns served by this regional office.

---

### Department of Mental Retardation (DMR)

---

DMR, Middlesex West Area Office

---

**Address:** 46 Park Street

**City:** Framingham

**State:** MA

**Zip Code:** 01702-

**Phone:** (508) 879-1111

**Fax:** (508) 879-1818

**TTY:** (508) 879-135

**URL:** <http://www.mass.gov/dmr/>

**Notes** The Middlesex West Area Office covers the city of Marlborough. Please check the DMR web site for a complete list of the cities/towns served by this area office.

---



---

## State/Local Agencies

---

### Department of Transitional Assistance

The Massachusetts Department of Transitional Assistance (DTA), formerly known as the Department of Public Welfare, is the state agency responsible for administering public assistance programs for needy citizens of the Commonwealth.

---

### Department of Transitional Assistance (DTA)

---

DTA, Central Office

---

**Address:** 600 Washington Street

**City:** Boston

**State:** MA

**Zip Code:** 02111-

**Phone:** (617) 348-8500

**Fax:**

**TTY:**

**URL:** <http://www.mass.gov/dta/>

**Notes** Please check the DTA web site for a complete list of the cities/towns served by this area office.

---

### Department of Transitional Assistance (DTA)

---

DTA, Dorchester Area Office

---

**Address:** 90 Washington Street

**City:** Dorchester

**State:** MA

**Zip Code:** 02121-

**Phone:** (617) 989-6000

**Fax:** (617) 727-4722

**TTY:**

**URL:** <http://www.mass.gov/dta/>

**Notes** Please check the DTA web site for a complete list of the cities/towns served by this area office.

---

---

## State/Local Agencies

---

### Department of Transitional Assistance

The Massachusetts Department of Transitional Assistance (DTA), formerly known as the Department of Public Welfare, is the state agency responsible for administering public assistance programs for needy citizens of the Commonwealth.

---

### Department of Transitional Assistance (DTA)

---

DTA, Framingham Area Office

---

**Address:** 110 Mt. Wayte Ave.

**City:** Framingham

**State:** MA

**Zip Code:** 01702-

**Phone:** (508) 661-6600

**Fax:** (617) 727-4718

**TTY:**

**URL:** <http://www.mass.gov/dta/>

**Notes** Please check the DTA web site for a complete list of the cities/towns served by this area office.

---

## State/Local Agencies

---

### Department of Workforce Development

The Department of Workforce Development (DWD) is the state agency responsible for connecting people and businesses to job opportunities and job training across the Commonwealth. DWD's state-wide One-Stop Career Centers serve as the cornerstone for providing services to employers and job seekers.

---

### Department of Workforce Development (DWD)

---

DWD, Central Office

---

**Address:** One Ashburton Place, 21st Floor

**City:** Boston

**State:** MA

**Zip Code:** 02108-

**Phone:** (617) 727-6573

**Fax:**

**TTY:**

**URL:** <http://www.mass.gov/dwd/>

**Notes**



---

## State/Local Agencies

---

### Department of Workforce Development

The Department of Workforce Development (DWD) is the state agency responsible for connecting people and businesses to job opportunities and job training across the Commonwealth. DWD's state-wide One-Stop Career Centers serve as the cornerstone for providing services to employers and job seekers.

---

### Department of Workforce Development (DWD)

---

DWD, Division of Career Services

---

**Address:** Charles F. Hurley Building, 19 Staniford Street, 3rd Floor

**City:** Boston

**State:** MA

**Zip Code:** 02109-

**Phone:** (617) 626-5471

**Fax:** (617) 727-5171

**TTY:**

**URL:** <http://www.mass.gov/dwd/>

**Notes** The Division of Career Services (DCS) oversees the Commonwealth's network of 32 One-Stop Career Centers that assist businesses in finding qualified workers and provide job seekers with career guidance as well as referral to jobs and training.

---

## State/Local Agencies

---

### Department of Workforce Development

The Department of Workforce Development (DWD) is the state agency responsible for connecting people and businesses to job opportunities and job training across the Commonwealth. DWD's state-wide One-Stop Career Centers serve as the cornerstone for providing services to employers and job seekers.

---

### Department of Workforce Development (DWD)

---

DWD, Division of Career Services, Disability Program Navigator Program

---

**Address:** Charles F. Hurley Building, 19 Staniford Street, 3rd Floor

**City:** Boston

**State:** MA

**Zip Code:** 02114-

**Phone:** (617) 626-5283

**Fax:**

**TTY:**

**URL:** <http://www.massworkforce.org/WorkforcePrograms/DCSProgramService/DCS/Dpn/Index.htm>

**Notes** The Disability Program Navigator (DPN) Program is a program unit within the Division of Career Services (DCS). The DPN program is a demonstration project which is jointly funded by the Department of Labor and the Social Security Administration. The program funds DPN positions statewide and is designed to ensure equal access for disabled jobseekers into the One-Stop Career Center system.

---

## State/Local Agencies

---

### Department of Workforce Development

The Department of Workforce Development (DWD) is the state agency responsible for connecting people and businesses to job opportunities and job training across the Commonwealth. DWD's state-wide One-Stop Career Centers serve as the cornerstone for providing services to employers and job seekers.

---

### Department of Workforce Development (DWD)

---

DWD, Division of Career Services, New Perspectives Program

---

**Address:** Charles F. Hurley Building, 19 Staniford Street, 3rd Floor

**City:** Boston

**State:** MA

**Zip Code:** 02114-

**Phone:** (781) 932-5517

**Fax:** (781) 932-5566

**TTY:**

**URL:** <http://www.massworkforce.org/WorkforcePrograms/DCSProgramService/DCS/NewPer/Index.htm>

**Notes** New Perspectives is a program unit within the Division of Career Services (DCS). The unit is comprised of clinical consultants who serve employed and dislocated workers throughout Massachusetts. New Perspectives provides services that help to eliminate barriers, improve employability and maximize the potential for all customers of the One-Stop Career Centers.

---

## State/Local Agencies

---

### Department of Workforce Development

The Department of Workforce Development (DWD) is the state agency responsible for connecting people and businesses to job opportunities and job training across the Commonwealth. DWD's state-wide One-Stop Career Centers serve as the cornerstone for providing services to employers and job seekers.

---

### Department of Workforce Development (DWD)

---

DWD, Division of Career Services, Reentry and Reemployment Program

---

**Address:** Charles F. Hurley Building, 19 Staniford Street, 3rd Floor

**City:** Boston

**State:** MA

**Zip Code:** 02114-

**Phone:** (617) 626-5733

**Fax:**

**TTY:**

**URL:** <http://www.massworkforce.org/WorkforcePrograms/DCSProgramService/DCS/Rru/Index.htm>

**Notes** The Reentry and Reemployment Program is a program unit within the Division of Career Services (DCS). The unit is well positioned to coordinate job placement, job training and employer services for prisoners. The unit provides soon-to-be-released prisoners an opportunity to be successful in reentering society by assisting in finding and maintaining employment.

---

## State/Local Agencies

---

### Department of Workforce Development

The Department of Workforce Development (DWD) is the state agency responsible for connecting people and businesses to job opportunities and job training across the Commonwealth. DWD's state-wide One-Stop Career Centers serve as the cornerstone for providing services to employers and job seekers.

---

### Department of Workforce Development (DWD)

---

DWD, Division of Unemployment Assistance (DUA)

---

**Address:** Charles F. Hurley Building, 19 Staniford Street

**City:** Boston

**State:** MA

**Zip Code:** 02114-

**Phone:** (617) 626-6560

**Fax:**

**TTY:**

**URL:** <http://www.mass.gov/dwd>

**Notes** The Division of Unemployment Assistance (DUA) administers the Unemployment Insurance program, providing temporary assistance to unemployed Massachusetts workers.

---

## State/Local Agencies

---

### Department of Workforce Development

The Department of Workforce Development (DWD) is the state agency responsible for connecting people and businesses to job opportunities and job training across the Commonwealth. DWD's state-wide One-Stop Career Centers serve as the cornerstone for providing services to employers and job seekers.

---

### Department of Workforce Development (DWD)

---

DWD, Massachusetts Workforce Investment Board (MWIB)

---

**Address:** Charles F. Hurley Building, 19 Staniford Street, 3rd Floor

**City:** Boston

**State:** MA

**Zip Code:** 02109-

**Phone:** (617) 727-6573

**Fax:**

**TTY:**

**URL:** <http://www.massworkforce.org/Stateboard/index.htm>

**Notes** The Massachusetts Workforce Investment Board (MWIB) advises the Governor on continuously improving the Massachusetts Workforce Development system. The Board is comprised of private sector employers, agency heads, legislators, and representatives from state and local workforce development entities. There are sixteen (16) local Workforce Investment Boards in Massachusetts that oversee workforce development activities in their areas.

---

## State/Local Agencies

---

### Massachusetts Commission for the Blind

The Massachusetts Commission for the Blind (MCB) is the state agency that provides services to blind citizens of Massachusetts. MCB offers vocational rehabilitation, independent living social services, home care and respite assistance, radio reading programs, resource information, community systems advocacy, and residential and day services.

---

### Massachusetts Commission for the Blind (MCB)

---

MCB, Boston Office

---

**Address:** 48 Boylston Street

**City:** Boston

**State:** MA

**Zip Code:** 02116-4718

**Phone:** (617) 727-5550

**Fax:** (617) 626-7685

**TTY:**

**URL:** <http://www.mass.gov/mcb/>

**Notes** Please check the MCB web site for a complete list of the cities/towns served by this regional office.

---

## State/Local Agencies

---

### Massachusetts Commission for the Blind

The Massachusetts Commission for the Blind (MCB) is the state agency that provides services to blind citizens of Massachusetts. MCB offers vocational rehabilitation, independent living social services, home care and respite assistance, radio reading programs, resource information, community systems advocacy, and residential and day services.

---

### Massachusetts Commission for the Blind (MCB)

---

MCB, New Bedford Office

---

**Address:** 800 Purchase Street, Suite 290

**City:** New Bedford

**State:** MA

**Zip Code:** 02740-6344

**Phone:** (508) 993-6140

**Fax:** (508) 992-4147

**TTY:**

**URL:** <http://www.mass.gov/mcb/>

**Notes** Please check the MCB web site for a complete list of the cities/towns served by this regional office.

---

## State/Local Agencies

---

### Massachusetts Commission for the Blind

The Massachusetts Commission for the Blind (MCB) is the state agency that provides services to blind citizens of Massachusetts. MCB offers vocational rehabilitation, independent living social services, home care and respite assistance, radio reading programs, resource information, community systems advocacy, and residential and day services.

---

### Massachusetts Commission for the Blind (MCB)

---

MCB, Springfield Office

---

**Address:** 436 Dwight Street, Room 109

**City:** Springfield

**State:** MA

**Zip Code:** 01103-

**Phone:** (413) 781-1290

**Fax:** (413) 746-8570

**TTY:**

**URL:** <http://www.mass.gov/mcb/>

**Notes** Please check the MCB web site for a complete list of the cities/towns served by this regional office.

---

## State/Local Agencies

---

### Massachusetts Commission for the Blind

The Massachusetts Commission for the Blind (MCB) is the state agency that provides services to blind citizens of Massachusetts. MCB offers vocational rehabilitation, independent living social services, home care and respite assistance, radio reading programs, resource information, community systems advocacy, and residential and day services.

---

### Massachusetts Commission for the Blind (MCB)

---

MCB, Worcester Office

---

**Address:** 390 Main Street, Room 620

**City:** Worcester

**State:** MA

**Zip Code:** 01608-

**Phone:** (508) 754-1148

**Fax:** (508) 752-7832

**TTY:**

**URL:** <http://www.mass.gov/mcb/>

**Notes** Please check the MCB web site for a complete list of the cities/towns served by this regional office.

---

## State/Local Agencies

---

### **Massachusetts Commission for the Deaf and Hard of Hearing**

The Massachusetts Commission for the Deaf and Hard of Hearing (MCDHH) is the state agency working on behalf of deaf, late-deafened, and hard of hearing persons. MCDHH provides specialized case management, social services, Interpreter services, and technical assistance to state and private education, social, and human service agencies.

---

### **Massachusetts Commission for the Deaf and Hard of Hearing (MCDHH)**

---

MCDHH, Central Massachusetts Regional Office

---

**Address:** 340 Main Street, Suite 700

**City:** Worcester

**State:** MA

**Zip Code:** 01608-

**Phone:** (508) 755-4084

**Fax:**

**TTY:** (508) 755-408

**URL:** <http://www.mass.gov/mcdhh/>

**Notes** Please check the MCDHH web site for a complete list of the cities/towns served by this regional office.



---

## State/Local Agencies

---

### **Massachusetts Commission for the Deaf and Hard of Hearing**

The Massachusetts Commission for the Deaf and Hard of Hearing (MCDHH) is the state agency working on behalf of deaf, late-deafened, and hard of hearing persons. MCDHH provides specialized case management, social services, Interpreter services, and technical assistance to state and private education, social, and human service agencies.

---

### **Massachusetts Commission for the Deaf and Hard of Hearing (MCDHH)**

---

MCDHH, Southeastern Massachusetts Regional Office

---

**Address:** 61 Industrial Park Road

**City:** Plymouth

**State:** MA

**Zip Code:** 02360-

**Phone:** (617) 740-1651

**Fax:** (617) 740-1850

**TTY:** (800) 530-757

**URL:** <http://www.mass.gov/mcdhh/>

**Notes** Please check the MCDHH web site for a complete list of the cities/towns served by this regional office.

---

## State/Local Agencies

---

### **Massachusetts Commission for the Deaf and Hard of Hearing**

The Massachusetts Commission for the Deaf and Hard of Hearing (MCDHH) is the state agency working on behalf of deaf, late-deafened, and hard of hearing persons. MCDHH provides specialized case management, social services, Interpreter services, and technical assistance to state and private education, social, and human service agencies.

---

### **Massachusetts Commission for the Deaf and Hard of Hearing (MCDHH)**

---

MCDHH, Western Massachusetts Regional Office

---

**Address:** Springfield State Office Building, 436 Dwight Street, Suite 204

**City:** Springfield

**State:** MA

**Zip Code:** 01103-

**Phone:** (413) 788-6427

**Fax:**

**TTY:** (413) 788-642

**URL:** <http://www.mass.gov/mcdhh/>

**Notes** Please check the MCDHH web site for a complete list of the cities/towns served by this regional office.



---

## State/Local Agencies

---

### Massachusetts Rehabilitation Commission

The Massachusetts Rehabilitation Commission (MRC) is the state's public vocational rehabilitation agency that directly provides, funds, and contracts for a variety of services focused on employment and independence for people with disabilities. MRC provides comprehensive services to people with disabilities that maximizes their quality of life and economic self-sufficiency in the community.

---

### Massachusetts Rehabilitation Commission (MRC)

---

MRC, Boston Area Office

---

**Address:** 59 Temple Place, Suite 905

**City:** Boston

**State:** MA

**Zip Code:** 02111-

**Phone:** (617) 357-8137

**Fax:** (617) 482-5576

**TTY:**

**URL:** <http://www.mass.gov/mrc/>

**Notes** The Boston MRC Area Office serves the following communities: Back Bay, Beacon Hill, Boston, Charlestown, Chelsea, Dedham, Dorchester, East Boston, Kenmore Square, North End, Revere, South Boston, West End, and Winthrop.

---

## State/Local Agencies

---

### Massachusetts Rehabilitation Commission

The Massachusetts Rehabilitation Commission (MRC) is the state's public vocational rehabilitation agency that directly provides, funds, and contracts for a variety of services focused on employment and independence for people with disabilities. MRC provides comprehensive services to people with disabilities that maximizes their quality of life and economic self-sufficiency in the community.

---

### Massachusetts Rehabilitation Commission (MRC)

---

MRC, Brain Injury and Statewide Specialized Community Services Program (BISSCS)

---

**Address:** 27 Wormwood Street, Fort Point Place, Suite 600

**City:** Boston

**State:** MA

**Zip Code:** 02210-

**Phone:** (617) 204-3852

**Fax:**

**TTY:** (617) 204-381

**URL:** [www.mass.gov/mrc/ship/ship.htm](http://www.mass.gov/mrc/ship/ship.htm)

**Notes** The Brain Injury and Statewide Specialized Community Services Program (BISSCS) is part of MRC's Community Services group. Formerly identified as the Statewide Head Injury Program (SHIP,) BISSCS is the public program in the Commonwealth of Massachusetts that identifies, cultivates and develops resources and services for Massachusetts residents who have sustained an externally caused traumatic brain injury.

---

## State/Local Agencies

---

### Massachusetts Rehabilitation Commission

The Massachusetts Rehabilitation Commission (MRC) is the state's public vocational rehabilitation agency that directly provides, funds, and contracts for a variety of services focused on employment and independence for people with disabilities. MRC provides comprehensive services to people with disabilities that maximizes their quality of life and economic self-sufficiency in the community.

---

### Massachusetts Rehabilitation Commission (MRC)

---

MRC, Brockton Area Office

---

**Address:** 55 City Hall Plaza

**City:** Brockton

**State:** MA

**Zip Code:** 02301-

**Phone:** (508) 583-1530

**Fax:** (508) 427-5788

**TTY:** (800) 439-018

**URL:** <http://www.mass.gov/mrc/>

**Notes** The Brockton MRC Area Office serves the following communities: Abington, Avon, Bridgewater, Brockton, Canton, East Bridgewater, Easton, Holbrook, Rockland, Sharon, Stoughton, West Bridgewater and Whitman.

---

## State/Local Agencies

---

### Massachusetts Rehabilitation Commission

The Massachusetts Rehabilitation Commission (MRC) is the state's public vocational rehabilitation agency that directly provides, funds, and contracts for a variety of services focused on employment and independence for people with disabilities. MRC provides comprehensive services to people with disabilities that maximizes their quality of life and economic self-sufficiency in the community.

---

### Massachusetts Rehabilitation Commission (MRC)

---

MRC, Brookline Area Office

---

**Address:** 320 Washington Street

**City:** Brookline

**State:** MA

**Zip Code:** 02445-

**Phone:** (617) 739-9080

**Fax:** (617) 232-9256

**TTY:** (617) 739-908

**URL:** <http://www.mass.gov/mrc/>

**Notes** The Brookline MRC Area Office serves individuals who reside in the following towns: Allston, Brighton, Brookline, Jamaica Plain, Newton, Roslindale and West Roxbury.

---

## State/Local Agencies

---

### Massachusetts Rehabilitation Commission

The Massachusetts Rehabilitation Commission (MRC) is the state's public vocational rehabilitation agency that directly provides, funds, and contracts for a variety of services focused on employment and independence for people with disabilities. MRC provides comprehensive services to people with disabilities that maximizes their quality of life and economic self-sufficiency in the community.

---

### Massachusetts Rehabilitation Commission (MRC)

---

MRC, Greenfield Area Office

---

**Address:** 238 Main Street

**City:** Greenfield

**State:** MA

**Zip Code:** 01301-

**Phone:** (413) 774-2326

**Fax:** (413) 774-4654

**TTY:** (413) 774-232

**URL:** <http://www.mass.gov/mrc/>

**Notes** The Greenfield MRC Area Office serves the following communities: Amherst, Ashfield, Athol, Bernardston, Buckland, Charlemont, Colrain, Conway, Cummington, Deerfield, Erving, Gill, Goshen, Greenfield, Hadley, Hatfield, Hawley, Heath, Leverett, Leydon, Monroe, Montague, New Salem, Northfield, Orange, Pelham, Petersham, Philipston, Rowe, Royalston, Shelburne, Shutebury, Sunderland, Warwick, Wendell, Whately, and Williamsburg.

---

## State/Local Agencies

---

### Massachusetts Rehabilitation Commission

The Massachusetts Rehabilitation Commission (MRC) is the state's public vocational rehabilitation agency that directly provides, funds, and contracts for a variety of services focused on employment and independence for people with disabilities. MRC provides comprehensive services to people with disabilities that maximizes their quality of life and economic self-sufficiency in the community.

---

### Massachusetts Rehabilitation Commission (MRC)

---

MRC, Home Modifications Loan Program (HMLP)

---

**Address:** 27 Wormwood Street

**City:** Boston

**State:** MA

**Zip Code:** 02210-1616

**Phone:**

**Fax:**

**TTY:**

**URL:** [www.mass.gov/mrc/hmlp](http://www.mass.gov/mrc/hmlp)

**Notes** MRC's Home Modification Loan Program (HMLP) provides no- and low-interest loans to modify the homes of adults and children with disabilities, and elders. For general information contact: Steve Scarano at MRC at 617-204-3724.

---

## State/Local Agencies

---

### Massachusetts Rehabilitation Commission

The Massachusetts Rehabilitation Commission (MRC) is the state's public vocational rehabilitation agency that directly provides, funds, and contracts for a variety of services focused on employment and independence for people with disabilities. MRC provides comprehensive services to people with disabilities that maximizes their quality of life and economic self-sufficiency in the community.

---

### Massachusetts Rehabilitation Commission (MRC)

---

MRC, Lowell Area Office

---

**Address:** 325 Chelmsford Street, #6

**City:** Lowell

**State:** MA

**Zip Code:** 01851-

**Phone:** (978) 458-4544

**Fax:**

**TTY:** (978) 458-454

**URL:** <http://www.mass.gov/mrc/>

**Notes** The Lowell MRC Area Office serves the following communities: Acton, Bedford, Billerica, Boxborough, Burlington, Carlisle, Chelmsford, Concord, Dracut, Dunstable, Littleton, Lowell, Tewksbury, Tyngsborough, and Westford and Wilmington.

---

## State/Local Agencies

---

### Massachusetts Rehabilitation Commission

The Massachusetts Rehabilitation Commission (MRC) is the state's public vocational rehabilitation agency that directly provides, funds, and contracts for a variety of services focused on employment and independence for people with disabilities. MRC provides comprehensive services to people with disabilities that maximizes their quality of life and economic self-sufficiency in the community.

---

### Massachusetts Rehabilitation Commission (MRC)

---

MRC, Milford Area Office

---

**Address:** 100 Medway Road, Suite 102

**City:** Milford

**State:** MA

**Zip Code:** 01757-

**Phone:** (508) 792-7750

**Fax:** (508) 634-0746

**TTY:** (508) 792-775

**URL:** <http://www.mass.gov/mrc/>

**Notes** The Milford MRC Area Office serves the following communities: Bellingham, Blackstone, Douglas, Franklin, Grafton, Hopedale, Medway, Mendon, Milford, Millbury, Millis, Millville, Norfolk, Northbridge, Plainville, Sutton, Upton, Uxbridge, Whitinsville and Wrentham.



---

## State/Local Agencies

---

### Massachusetts Rehabilitation Commission

The Massachusetts Rehabilitation Commission (MRC) is the state's public vocational rehabilitation agency that directly provides, funds, and contracts for a variety of services focused on employment and independence for people with disabilities. MRC provides comprehensive services to people with disabilities that maximizes their quality of life and economic self-sufficiency in the community.

---

### Massachusetts Rehabilitation Commission (MRC)

---

MRC, Quincy Area Office

---

**Address:** 275 Hancock Street

**City:** Quincy

**State:** MA

**Zip Code:** 02171-

**Phone:** (617) 471-1600

**Fax:** (617) 770-1893

**TTY:** (617) 471-505

**URL:** <http://www.mass.gov/mrc/>

**Notes** The Quincy MRC Area Office serves individuals who reside in the following towns: Braintree, Cohasset, Hingham, Hull, Milton, Norwell, Norwood, Quincy, Randolph, Scituate, and Weymouth. Special Services: Deaf and Hard of Hearing Services. 1. Counseling and advocacy services for dealing with issues facing Deaf and Hard of Hearing people on the job or in training. 2 Sign Language Interpreting Services. 3. Reasonable Accommodation services such as special devices for the Deaf and Hard of Hearing people on the job or in training.



---

## State/Local Agencies

---

### Massachusetts Rehabilitation Commission

The Massachusetts Rehabilitation Commission (MRC) is the state's public vocational rehabilitation agency that directly provides, funds, and contracts for a variety of services focused on employment and independence for people with disabilities. MRC provides comprehensive services to people with disabilities that maximizes their quality of life and economic self-sufficiency in the community.

---

### Massachusetts Rehabilitation Commission (MRC)

---

MRC, Statewide Employment Services (SES)

---

**Address:** Fort Point Place, 27 Wormwood Street

**City:** Boston

**State:** MA

**Zip Code:** 02210-1616

**Phone:** (617) 204-3854

**Fax:** (617) 727-1354

**TTY:** (800) 245-654

**URL:** <http://www.mass.gov/mrc/>

**Notes** MRC's Statewide Employment Services (SES) administers programs and provides supports to assist people with the most severe disabilities exercise their right to choose, obtain and retain meaningful community based employment with long term supports as needed and be paid in accordance with their skills and abilities.

---

## State/Local Agencies

---

### Massachusetts Rehabilitation Commission

The Massachusetts Rehabilitation Commission (MRC) is the state's public vocational rehabilitation agency that directly provides, funds, and contracts for a variety of services focused on employment and independence for people with disabilities. MRC provides comprehensive services to people with disabilities that maximizes their quality of life and economic self-sufficiency in the community.

---

### Massachusetts Rehabilitation Commission (MRC)

---

MRC, Taunton Area Office

---

**Address:** 21 Spring Street, Suite

**City:** Taunton

**State:** MA

**Zip Code:** 02780-

**Phone:** (508) 823-8141

**Fax:** (508) 821-3796

**TTY:** (508) 821-379

**URL:** <http://www.mass.gov/mrc/>

**Notes** The Taunton MRC Area Office serves the following communities: Attleboro, Berkley, Dighton, Foxboro, Lakeville, Mansfield, Middleboro, N. Attleboro, Norton, Raynham, Rehoboth, Seekonk, Taunton and Walpole.

---

## State/Local Agencies

---

### Other Local/State Agencies

---

#### Department of Conservation and Recreation (DCR)

---

DCR, Universal Access Program

---

**Address:** 251 Causeway Street, Suite 600

**City:** Boston

**State:** MA

**Zip Code:** 02114-2119

**Phone:** (617) 626-1294

**Fax:** (617) 626-1449

**TTY:**

**URL:** <http://www.mass.gov/dcr/>

**Notes** The Department of Conservation and Recreation (DCR) is steward of one of the largest state parks systems in the country. The Universal Access Program is dedicated to providing outdoor recreation opportunities in Massachusetts State Parks for visitors of all abilities. Accessibility to our State Parks is achieved through site improvements, specialized adaptive recreation equipment, and accessible recreation programs.



---

## State/Local Agencies

---

### Other Local/State Agencies

---

#### Department of Telecommunications and Energy (DTE)

---

DTE, Consumer Division

---

**Address:** 1 South Station, 2nd Floor

**City:** Boston

**State:** MA

**Zip Code:** 02110-

**Phone:** (617) 305-3531

**Fax:** (617) 478-2591

**TTY:** (800) 323-329

**URL:** [www.mass.gov/dte](http://www.mass.gov/dte)

**Notes** DTE's mission is to ensure that utility consumers are provided with the most reliable service at the lowest possible cost. The Consumer Division is the contact point for complaints about the Telecommunications Relay Services (TRS) available in Massachusetts for individuals who are deaf, hard of hearing, or with speech impairment.

---

## State/Local Agencies

---

### Other Local/State Agencies

---

#### Disabled Persons Protection Commission (DPPC)

---

**Address:** 50 Ross Way

**City:** Quincy

**State:** MA

**Zip Code:** 02169-

**Phone:** (617) 727-6465

**Fax:**

**TTY:** (800) 426-900

**URL:** <http://www.state.ma.us/dppc>

**Notes** The Disabled Persons Protection Commission (DPPC) is an independent state agency whose purpose is to investigate and remediate cases of abuse of the Commonwealth's most vulnerable citizens. The DPPC'S mission is to protect adults with disabilities from abusive acts and omissions of their caregivers through investigation, oversight, public awareness, and prevention.

---

#### Governor's Commission on Employment of People with Disabilities

---

**Address:** 19 Staniford Street, 4th Floor

**City:** Boston

**State:** MA

**Zip Code:** 02114-

**Phone:** (617) 626-5190

**Fax:** (617) 727-8014

**TTY:** (888) 527-191

**URL:**

**Notes** The Governor's Commission on Employment of People with Disabilities provides state resources on employment and people with disabilities. They are affiliates of the U.S. Department of Labor's Office of Disability Employment Policy.

---

---

## State/Local Agencies

---

### Other Local/State Agencies

---

#### Governor's Commission on Mental Retardation

---

**Address:** Two Boylston Street, Fourth Floor

**City:** Boston    **State:** MA              **Zip Code:** 02116-

**Phone:** (617) 988-3200              **Fax:** (617) 988-3311              **TTY:**

**URL:** <http://www.mass.gov/gcmr>

**Notes** The Governor's Commission on Mental Retardation was established to examine the quality and comprehensiveness of the Commonwealth's program of services designed to address the wide variety of needs of people with mental retardation.

---

#### Massachusetts Bay Transportation Authority (MBTA)

---

MBTA, Office for Transportation Access

---

**Address:** 10 Park Plaza - Room 5750

**City:** Boston    **State:** MA              **Zip Code:** 02116-

**Phone:** (617) 222-5123              **Fax:**    **TTY:** (617) 222-541

**URL:** [http://www.mbta.com/riding\\_the\\_t/accessible\\_services/](http://www.mbta.com/riding_the_t/accessible_services/)

**Notes** The MBTA's Office for Transportation Access oversees programs and services for persons with disabilities and senior citizens, and manages the T's Reduced Fare program, and paratransit program THE RIDE.

---



---

## State/Local Agencies

---

### Other Local/State Agencies

---

#### Massachusetts Developmental Disabilities Council (MDDC)

---

**Address:** 1150 Hancock Street, Third Floor, Suite 300

**City:** Quincy **State:** MA **Zip Code:** 02169-4340

**Phone:** (617) 770-7676 **Fax:** (617) 770-1987 **TTY:** (617) 770-949

**URL:** <http://www.mass.gov/mddc/index2.html>

**Notes** The mission of the Massachusetts Developmental Disabilities Council (MDDC) is to provide opportunities for people with developmental disabilities and their families to enhance independence, productivity, and inclusion.

---

#### Massachusetts Executive Office of Health and Human Services (EOHHS)

---

**Address:** One Ashburton Place, 11th Floor

**City:** Boston **State:** MA **Zip Code:** 02108-

**Phone:** (617) 573-1600 **Fax:** **TTY:**

**URL:** <http://www.mass.gov/eohhs>

**Notes** EOHHS is the largest Commonwealth secretariat and its work touches the lives of all Massachusetts residents. From ensuring safe drinking water to important health care research and from programs for children to services for the elderly, EOHHS makes Massachusetts a better place to live. The EOHHS website is for all citizens - children and families, the elderly and disabled, people from large and small communities, the general public and providers and researchers.

---

---

## State/Local Agencies

---

### Other Local/State Agencies

---

#### Massachusetts Office on Disability (MOD)

---

---

**Address:** One Ashburton Place, #1305

**City:** Boston

**State:** MA

**Zip Code:** 02108-

**Phone:** (617) 727-7440

**Fax:** (617) 727-0965

**TTY:** (800) 322-202

**URL:** <http://www.state.ma.us/mod>

**Notes** The primary mission of the Massachusetts Office on Disability (MOD) is to ensure the full and equal participation of all people with disabilities in all aspects of life by working to advance legal rights, maximum opportunities, supportive services, accommodations and accessibility in a manner that fosters dignity and self determination. It is the state advocacy agency that serves people with disabilities of all ages.







## University/College Resources







---

## University/College Resources

---

### Employment and Disability Institute (EDI)

---

ILR School, Cornell University

---

**Address:** 201 ILR Extension Building

**City:** Ithaca

**State:** NY

**Zip Code:** 14853-

**Phone:** (607) 255-7727

**Fax:** (607) 255-2763

**TTY:** (607) 255-289

**URL:** <http://www.ilr.cornell.edu/edi/>

**Notes** The Employment and Disability Institute (EDI) conducts research and provides continuing education and technical assistance on many aspects of disability in the workplace. Its goal is to advance knowledge, policies, and practices to enhance the opportunities of people with disabilities.

---

## University/College Resources

---

### Fitchburg State College

---

#### Disability Services

---

**Address:** 160 Pearl St.

**City:** Fitchburg

**State:** MA

**Zip Code:** 01420-2697

**Phone:** (978) 665-3427

**Fax:**

**TTY:** (978) 665-357

**URL:** <http://www.fsc.edu/disability/index.html>

**Notes** Fitchburg State College is an institution of higher education that integrates an interdisciplinary, multicultural liberal arts and sciences core with all professional and arts and sciences majors. The primary objective of Disability Services is to empower qualified students with disabilities to engage in all facets of Fitchburg State College's academic, residential and student life.

---

## University/College Resources

---

### Framingham State College

---

Disability Services Office

---

**Address:** McCarthy College Center, Room 510C

**City:** Framingham                      **State:** MA              **Zip Code:** 01701-9101

**Phone:** (508) 626-4627              **Fax:**                      **TTY:**

**URL:** <http://www.framingham.edu/DisabilityServices/>

**Notes** Framingham State College, founded by Horace Mann in 1839, is an institution with a strong liberal arts focus and a rich history of academic innovation. The Disability Services Office provides equal access to programs and services both inside and outside the classroom for students with disabilities so that they may fully participate in campus life at the College.

---

## University/College Resources

---

### Institute for Community Inclusion (ICI)

---

UMass Boston

---

**Address:** 100 Morrissey Boulevard

**City:** Boston

**State:** MA

**Zip Code:** 02125-3393

**Phone:** (617) 287-4300

**Fax:** (617) 287-4352

**TTY:** (617) 287-435

**URL:** <http://www.communityinclusion.org/>

**Notes** The Institute for Community Inclusion (ICI) supports the rights of children and adults with disabilities to participate in all aspects of the community. ICI offers training, clinical, and employment services, conducts research, and provides assistance to organizations to promote inclusion of people with disabilities in school, work, and community activities. ICI is based at the UMass Boston with additional offices at Children's Hospital Boston.

---

## University/College Resources

---

### Law, Health Policy & Disability Center (LHPDC)

---

University of Iowa College of Law

---

**Address:** 280-1 Boyd Law Building

**City:** Iowa City

**State:** IA

**Zip Code:** 52242-1113

**Phone:** (617) 489-0086

**Fax:** (617) 489-1374

**TTY:**

**URL:** <http://disability.law.uiowa.edu/dpn/>

**Notes** The Law, Health Policy, and Disability Center (LHPDC), an emerging leader in law, technology, education and research, is focused on improving the quality of life for persons living with disabilities. Based at the University of Iowa College of Law, the center concentrates on public policy and its impact on persons with disabilities, with an emphasis on employment, self-determination and self-sufficiency. LHPDC oversees the national Disability Program Navigator program.





### The Center for Psychiatric Rehabilitation

---

Boston University

---

**Address:** 940 Commonwealth Avenue West

**City:** Boston

**State:** MA

**Zip Code:** 02215-

**Phone:** (617) 353-3549

**Fax:** (617) 353-7700

**TTY:** (617) 353-770

**URL:** <http://www.bu.edu/cpr>

**Notes** The Center for Psychiatric Rehabilitation is a research, training, and service organization dedicated to improving the lives of persons who have psychiatric disabilities.

---

## University/College Resources

---

### UMass Boston

---

Ross Center for Disability Services

---

**Address:** 100 Morrissey Blvd.

**City:** Boston

**State:** MA

**Zip Code:** 02125-3393

**Phone:** (617) 287-7430

**Fax:**

**TTY:** (617) 287-743

**URL:** [http://www.umb.edu/students/Educational\\_Support\\_Servi/Educational\\_Support\\_Servi.html](http://www.umb.edu/students/Educational_Support_Servi/Educational_Support_Servi.html)

**Notes** The University of Massachusetts Boston, one of five campuses of the University of Massachusetts, is nationally recognized as a model of excellence for urban universities. The Ross Center for Disability Services assists the university in offering equal access to individuals with disabilities by providing reasonable classroom accommodations and auxiliary aids, individual and peer group counseling, advocacy and coordination of institutional efforts to comply with the broad mandates of access laws, information, resources, referrals and activities.

# **Veterans Services**

---

## Veterans Services

---

### HireVetsFirst

---

U.S. Department of Labor, Veterans' Employment and Training Service

---

**Address:** 200 Constitution Avenue, N.W., Rm. S-1325

**City:** Washington

**State:** DC

**Zip Code:** 20210-

**Phone:** (202) 693-4700

**Fax:**

**TTY:**

**URL:** <http://www.hirevetsfirst.gov/>

**Notes** There are nearly 2,000 One-Stop Career Centers nationwide where employers can go to receive assistance in connecting to and recruiting veterans. One-Stop Career Centers offer a wealth of resources including specialized local Veterans' Employment Representatives (LVERs) and Disabled Veterans' Outreach Program (DVOP) staff who work solely with veteran populations and can provide relevant veteran applicant referrals.



---

## Veterans Services

---

### U.S. Department of Veterans Affairs (VA)

---

Vocational Rehabilitation and Employment (VR&E) Division

---

**Address:** VA Regional Office, JFK Building, Room 1675

**City:** Boston

**State:** MA

**Zip Code:** 02203-

**Phone:** (617) 303-5537

**Fax:** (617) 303-4988

**TTY:**

**URL:** <http://www.vba.va.gov/bln/vre/index.htm>

**Notes** The Vocational Rehabilitation and Employment (VR&E) Division is dedicated to providing information about veteran benefits administered by the Department of Veterans Affairs and the Vocational Rehabilitation and Employment Service to veterans, employers, and the general public.

---

## Veterans Services

---

### Veterans Outreach Center - Metrowest

---

255 Main Street, #213

---

**Address:** 255 Main St. Rm 107

**City:** Marlborough **State:** MA **Zip Code:** 01752-

**Phone:** (508) 460-9993 **Fax:** (508) 460-8473 **TTY:**

**URL:** <http://www.vetsoutreach.com/index.html>

**Notes** The Veterans Outreach Center - Metrowest is a non-profit corporation committed to supporting veterans of all conflicts (and in-between). The Center provides services through three primary programs: psychological counseling/therapy, benefits counseling/advocacy, and employment assistance. Supplementing these programs are support services including transportation, referrals, and emergency needs assistance.



---

## Veterans Services

---

### Veterans' Services Department

---

Newton City Hall, Room 100

---

**Address:** 1000 Commonwealth Ave

**City:** Newton Centre                                **State:** MA                    **Zip Code:** 02459-

**Phone:** (617) 796-1090            **Fax:** (617) 796-1094            **TTY:**

**URL:** <http://www.ci.newton.ma.us/veterans/index.htm>

**Notes** Newton's Veterans Services' Department provides quality services and benefits to veterans and their dependents in need of emergency financial and medical assistance under Chapter 115 M.G.L. It also provides assistance in filling out applications and/or answering questions regarding VA Compensation, pensions, burials, etc. Hours: Monday, Wednesday, Thursday, Friday - 8:30 a.m. to 5:00 p.m. Tuesday - 8:30 a.m. to 8:00 p.m.



# **Youth/Young Adult Resources**





---

## Youth/Young Adult Resources

---

### Jobs for the Future (JFF)

---

**Address:** 88 Broad Street

**City:** Boston

**State:** MA

**Zip Code:** 02110-

**Phone:** (617) 728-4446

**Fax:** (617) 728-4857

**TTY:**

**URL:** <http://www.jff.org/>

**Notes** Jobs for the Future believes that all young people should have a quality high school and postsecondary education, and that all adults should have the skills needed to hold jobs that pay enough to support a family. As a non-profit research, consulting, and advocacy organization, JFF works to strengthen society by creating educational and economic opportunity for those who need it most.

---

## Youth/Young Adult Resources

---

### Massachusetts Partnership for Youth in Employment (MPYE)

---

Institute for Community Inclusion, UMass Boston

---

**Address:** 100 Morrissey Blvd.

**City:** Boston

**State:** MA

**Zip Code:** 02125-

**Phone:** (617) 287-4341

**Fax:**

**TTY:** (617) 287-435

**URL:** <http://www.communityinclusion.org/mpye/>

**Notes** The Massachusetts Partnership for Youth in Employment (MPYE) helps agencies work together to assist youth with disabilities reach their full potential. MPYE is a partnership of the Department of Workforce Development (DWD), the Statewide Workforce Investment Board, the Commonwealth Corporation and the Institute for Community Inclusion (ICI) at UMass Boston.





---

## Youth/Young Adult Resources

---

### National Information Center for Children and Youth with Disabilities (NICHCY)

---

**Address:** P.O. Box 1492

**City:** Washington

**State:** DC

**Zip Code:** 20013-

**Phone:** (202) 884-8200

**Fax:**

**TTY:** (202) 884-820

**URL:** [www.nichcy.org/](http://www.nichcy.org/)

**Notes** NICHCY is the center that provides information to the nation on disabilities in children and youth, programs and services for infants, children, and youth with disabilities, IDEA, the nation's special education law, No Child Left Behind, the nation's general education law, and research-based information on effective practices for children with disabilities. NICHCY services are made possible through funding from the Office of Special Education Programs (OSEP), U.S. Department of Education, and is operated by the Academy for Educational Development (AED).

---

## Youth/Young Adult Resources

---

### Office of Special Education Programs (OSEP)

---

Office of Special Education and Rehabilitative Services, U.S. Department of Education

---

**Address:** 400 Maryland Ave., S.W.

**City:** Washington

**State:** DC

**Zip Code:** 20202-7100

**Phone:** (202) 245-7459

**Fax:**

**TTY:**

**URL:** <http://www.ed.gov/about/offices/list/osers/osep/index.html>

**Notes** The Office of Special Education Programs (OSEP) is dedicated to improving results for infants, toddlers, children and youth with disabilities ages birth through 21 by providing leadership and financial support to assist states and local districts.







---

## Youth/Young Adult Resources

---

### Tool Kit on Teaching and Assessing Students with Disabilities

---

U.S. Office of Special Education Programs (OSEP)

---

**Address:**

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **TTY:** \_\_\_\_\_

**URL:** <http://www.osepideasthatwork.org/toolkit/index.asp>

**Notes** The U.S. Department of Education has developed a Tool Kit on Teaching and Assessing Students with Disabilities (Tool Kit) that offers a compilation of current information that will move states forward in improving results for all students with disabilities. The Tool Kit brings together the most current and accurate information, including research briefs and resources designed to improve instruction, assessment, and accountability for students with disabilities in a format that is easy to access and to understand.

---

## Youth/Young Adult Resources

---

### Tool Kit on Teaching and Assessing Students with Disabilities - Parent Materials

---

U.S. Office of Special Education Programs (OSEP)

---

**Address:**

**City:** \_\_\_\_\_ **State:** \_\_\_\_\_ **Zip Code:** \_\_\_\_\_

**Phone:** \_\_\_\_\_ **Fax:** \_\_\_\_\_ **TTY:** \_\_\_\_\_

**URL:** <http://osepideasthatwork.org/ParentKit/index.asp>

**Notes** The Parent Materials were identified to augment the Tool Kit on Teaching and Assessing Students with Disabilities (Tool Kit). They offer a collection of resources on the same substantive areas addressed in the initial release of the Tool Kit, including assessment, instructional practices, behavior, and accommodations. However, these documents were written specifically for parents and include information they need as they work with schools to ensure that their children are receiving a quality education. These materials provide information that will help parents become active and informed participants in IEP discussions and other decision making meetings that support students with disabilities and their families.





---

## Youth/Young Adult Resources

---

### Transition Program, Disability Support Services Department

---

Middlesex Community College

---

**Address:** Springs Road

**City:** Bedford

**State:** MA

**Zip Code:** 01730-1197

**Phone:** (781) 280-3630

**Fax:** (781) 275-7126

**TTY:**

**URL:** <http://www.middlesex.mass.edu/DisabilitySupport/TransitionProgram/Default.htm>

**Notes** The Transition Program, designed expressly for students with significant learning disabilities, is also part of the Disability Support Services Office at Middlesex Community College. This two-year certificate program teaches consumer and business skills, independent living, and personal and social development.





